



Service Bulletin

PRELIMINARY INFORMATION

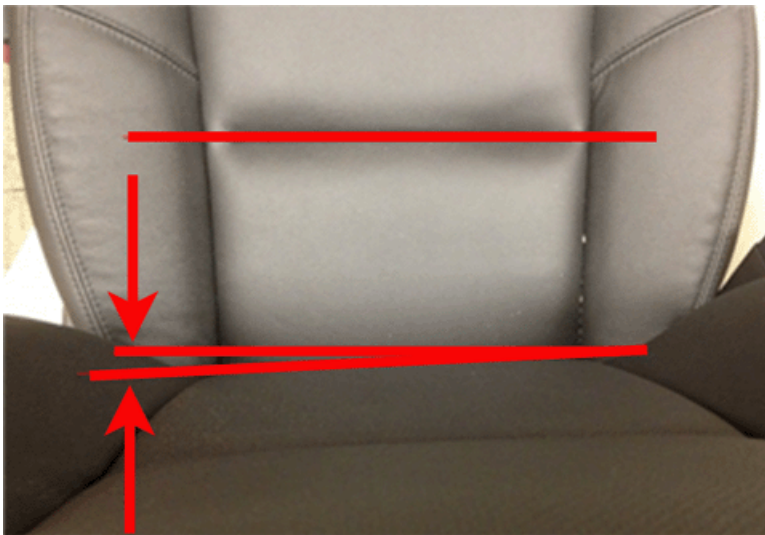
Subject: Front Row Seat Back Appears To Lean Outward

Models: 2012-2014 Chevrolet Tahoe, Suburban
2012-2014 GMC Yukon Models

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may state that the front driver's or passenger's seat back may appear to lean or to be turned outward, as shown below.



Recommendation/Instructions

Replace the seat back frame assembly using repair instructions in S/I. Once frame is attached, verify the bolts on both sides shown below are torqued to 55 lbs/ft before reinstalling the seat back pad and cover



Please reference the EPC (Electronic Parts Catalog) to identify the correct seat back frame P/N associated with the vehicle model being serviced.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
7020260	Driver or Passenger Seat Back Cushion Frame Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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