



Service Bulletin

PRELIMINARY INFORMATION

Subject: Touch Screen Function Intermittently Inoperative

Models: 2014-2015 Buick LaCrosse

Condition/Concern

Some customers may comment that the touch screen selection will highlight when selected but the function does not respond intermittently unless pressed several times in succession.

Recommendation/Instructions

General Motors has identified the concern and is currently working on a solution. Please do not replace any parts or make any repairs.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

ADDITIONAL SI KEYWORDS:

ICS display

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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