



Service Bulletin

PRELIMINARY INFORMATION

Subject: Driver Information Surround Vision Camera Poor Image Quality In Low Light Conditions (Replace Cameras)

Models: 2015 Cadillac Escalade Models
With Surround Vision (RPO UVH)
With 2015 Mid-Year (RPO AVF)
Without 2nd Design Camera (RPO AD0)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment on the driver's information surround vision camera image quality being poor in low light conditions.

Updated cameras have been released which improve this low light condition

Recommendation/Instructions

Replace all 4 driver's information surround cameras for this condition: front grille, both side mirrors, and rear liftgate.

After all 4 cameras are replaced, perform the video processing control module calibration procedure.

Refer to the Video Processing Control Module Calibration document in SI.

Note: For additional information on performing the video processing control module calibration procedure, refer to the January 2015 Emerging Issues broadcast / Course # 10215.01D.

Parts Information

Part Number	Description	Qty
23326602	CAMERA ASM-FRONT VIEW (without RPO ULT)	1
23326601	CAMERA ASM-FRONT VIEW (with RPO ULT)	1
23324496	CAMERA ASM-SIDE MIRROR (LH OR RH)	2
23324497	CAMERA ASM-REAR VIEW	1

Warranty Information

Labor Operation	Description	Labor Time
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6480158*	Replace The Front View, Both Side View, and Rear Cameras And Perform A Video Processing Control Module Calibration	2.5 hr
* This is an unique labor operation for bulletin use only. This will not be published in the Labor Time Guide.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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