



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Personalization Settings For Heated Seats During Remote Vehicle Start

**Models:** 2015 Buick Regal

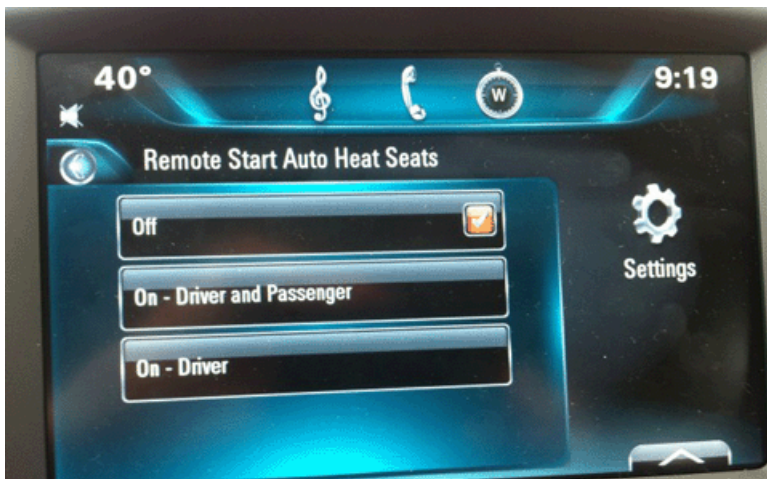
The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

A customer may comment that the heated seats come on during a remote vehicle start even though they have selected them off in the Vehicle Personalization Settings.

As shown below, the current personalization menu option may reflect:

- > Off
- > On – Driver and Passenger
- > On – Driver



However, this is actually an Off / On system – meaning it's either both seats off or both seats on during a remote vehicle start event.

The menu option the customer should see is an Off or On selection, as shown below.



## Recommendation/Instructions

An updated software calibration has been released to address this concern so that the correct menu will display. Reprogram the K9 Body Control Module (BCM) using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the K9 Body Control Module Programming and Setup procedure in SI.

## Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2810215	Body Control Module Reprogramming with SPS	Use Published Labor Operation Time

### Additional SI Keywords:

RVS

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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