



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Service Engine Soon Indicator Lamp Dimly Lit While Engine Is Running

**Models:** 2014 Chevrolet Silverado 1500  
2014 GMC Sierra 1500  
2015 Chevrolet Silverado, Suburban, Tahoe models  
2015 GMC Sierra, Yukon, Yukon XL excluding Denali models  
Equipped with Mid-Level Color IPC (RPO UDD) and Gas Engine

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some customer may comment that they can see the Service Engine Soon (SES) lamp dimly illuminated while the engine is running. They may also comment the indicator is not illuminated at all when the ignition is in the off position. There will be no DTCs set and the concern may only be noticed in dark conditions.

This concern will affect vehicles built on or around 8/1/14 through 2/30/15.

### Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

**Important:** This condition does NOT affect the normal operation of the SES lamp - as it will still illuminate brightly if commanded on / the vehicle needs to be serviced.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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