



Service Bulletin

PRELIMINARY INFORMATION

Subject: Stop/Start System Malfunction or DTC P1064, P1065, P1066, P1068, P1069, P1070, P1074, P1077, P1078, P1079, P107A, P107B, P107C, P107D, P107E, P107F, P108A, P108B, P108C, P108D, P108E or P108F Set

Models: 2016 Cadillac ATS, CTS
Equipped with Stop/Start System (RPO KL9)

Attention: This PI also applies to any of the above models that may be Export vehicles.

This PI has been revised to add DTCs to the Subject and Condition/Concern. Please discard PI1519.

Condition/Concern

Some customers may comment that the message "Stop/Start System Disabled" appears on the DIC.

During diagnosis, the technician may find DTC P1064, P1065, P1066, P1068, P1069, P1070, P1074, P1077, P1078, P1079, P107A, P107B, P107C, P107D, P107E, P107F, P108A, P108B, P108C, P108D, P108E or P108F set as current or history.

Recommendation/Instructions

When removing terminal G400 for inspection, the 12V battery ground terminal must be removed first to prevent any accidental discharge of the UltraCap and/or discharge from the 12V battery when diagnosing the G400 ground connections. This Ultracapacitor is also known as the Multifunction Energy Storage Capacitor, or Stop-Start Capacitor.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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