



Service Bulletin

PRELIMINARY INFORMATION

Subject: Stop/Start System Malfunction, DTC P1065 or P1068 Set

Models: 2016 Cadillac ATS, CTS
Equipped with Stop/Start System (RPO KL9)

Attention: This PI also applies to any of the above models that may be Export vehicles.

Condition/Concern

Some customers may comment that the message "Stop/Start System Disabled" appears on the DIC.
There may be a poor ground terminal connection.

Recommendation/Instructions

Disconnect the 12V battery negative cable. Inspect and remove any paint on the G400 ground stud and check the ground nut for proper torque. If no issues are found, continue with service information (SI) diagnostics.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
5430962	Ground Connection Repair	Use Published Labor Operation Time

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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