



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Multiple Warning Lights Illuminated and/or Intermittent No Crank/No Start

**Models:** 2015 Chevrolet Trax  
Built in Mexico (VIN Code 3) and Prior to December 11, 2014

**Attention:** This PI also applies to any of the above models that may be South America Export vehicles.

### Condition/Concern

Some customers may comment on one or more of the following conditions:

- Multiple warning lights illuminated.
- Intermittent no crank.
- Intermittent no start.

This may be caused by metal debris in connector x202 body harness to the Instrument Panel (IP) harness causing an intermittent short to high speed circuit 2500.

### Recommendation/Instructions

If you encounter a vehicle with the above concern, follow the procedure below.

1. Remove the floor auxiliary mat lower retainer. Refer to Floor Auxiliary Mat Lower Retainer Replacement in SI.
2. Locate the x202 connector attaching the body harness to the IP harness.
3. With the connector disconnected, visually inspect for debris that could cause a poor connection.  
**Note:** If no debris is found, continue normal diagnosis referring to SI.
4. Clean off any debris and reconnect and verify condition is resolved.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
5430922	Connector Reconnection	Use Published Labor Operation Time

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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