



Service Bulletin

PRELIMINARY INFORMATION

Subject: Unable to Manually Unlock the Driver Door Using Key from the FOB

Models: 2015 Cadillac ATS Coupe
Export RPO - UTT, Built Prior to December 5, 2014

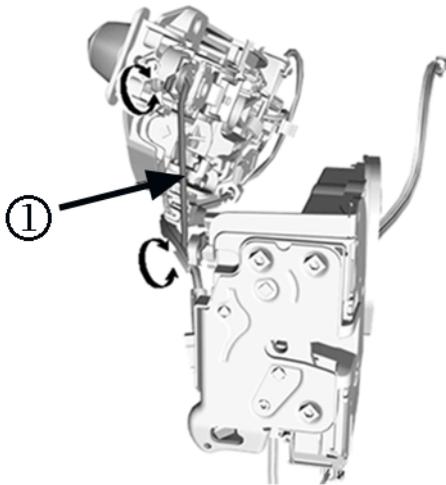
Condition/Concern

Some customers may comment that they are unable to manually unlock the driver door using the key from the key FOB.

The cause of this condition may be that the driver door may have been built using the incorrect lock rod. This incorrect lock rod will not allow the door to manually unlock using the key.

Recommendation/Instructions

Verify the customer concern and replace the driver door lock rod on vehicles where this condition is found.



1. Remove the driver door lock rod (1). Refer to Front Side Door Lock Cylinder Rod Replacement (Coupe) in SI.
2. Install the new lock rod. Refer to Front Side Door lock cylinder Rod Replacement (Coupe) in SI.

Parts Information

Part Number	Description
23344391	ROD-FRT S/D LK CYL (LH)

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
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2061110	Front Side Door Lock Cylinder Rod Replacement	Use Published Labor Operation Time
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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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