



Service Bulletin

TECHNICAL

Subject: Left Front Tweeter Speaker Inoperative or Produces Static

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Colorado	2015	2016	May 1, 2015	July 1, 2015	All	All
GMC	Canyon	2015	2016			All	All

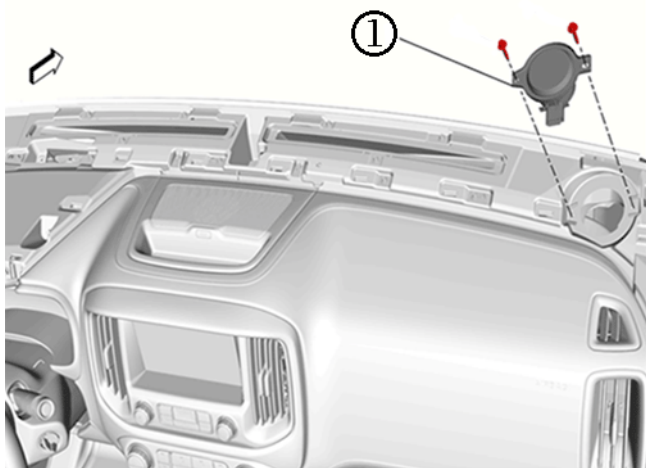
Condition	Some customers may comment that the left front tweeter speaker is inoperative or produces static.
Cause	The cause of the condition may be poor terminal tension at the speaker connector or a terminal backed out of the connector.
Additional Options	Equipped with SPEAKER SYSTEM – ENHANCED AUDIO (RPO UQ3)

Correction

Important: The connector part number currently referenced in SI is **incorrect** and an update is in process. Until correction is in place, only use the service part referenced in this document for the repair.

First refer to # PIT5462 to eliminate the possibility of a pinched/mis-routed harness causing the condition. If the harness is not found to be the cause, replace the left front tweeter speaker connector kit using the service part listed in the Parts Information below.

Service Procedure:



Note: The right tweeter speaker (1) is shown in the graphic above. The left speaker is similar.

1. Remove the left tweeter speaker and disconnect the electrical connector. Refer to Radio Front Speaker Replacement in SI.
2. Replace the tweeter speaker pigtail connector. Refer to Connector Repairs in SI.
3. Reconnect the speaker electrical connector and verify proper operation on the speaker.
4. Reinstall the speaker. Refer to Radio Front Speaker Replacement in SI.

Parts Information

To obtain the Tweeter Speaker Pigtail (# WPC792), fax the form included in this bulletin to the Warranty Parts Center (WPC). Only one pigtail connector will be issued per VIN.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
5430880	Connector with Leads Assembly Replacement	Use Published Labor Operation Time

Version	1
Modified	

IMPORTANT NOTE WHEN PRINTING THIS FORM: If the form prints out on two pages, make certain you fax BOTH pages so that the WPC receives all the needed information. Missing information will delay or prevent the part from being shipped.

Parts Request Form – Warranty Parts Center

Use this form ONLY for U.S. and Canadian Dealers. Export markets and Mexico Dealers must contact their regional Technical Assistance Center for assistance.

To: Warranty Parts Center

e-mail: warrantypartscenterUSA@gm.com

or WPC Fax: 248-371-0192

Attn: Temporary Service Parts

Part Being Requested:

WPC792 – Tweeter Speaker Pigtail

Dealer BAC (U.S.) /Dealer Code (Canada)/Dealer Number (Mexico):

Dealer Name:

Dealer Address:

Dealer Contact Person:

Dealer Phone Number:

Repair Order Number:

Vehicle VIN:

Important: If you do not receive the part within 2 business days after e-mailing or faxing your part request to the Warranty Parts Center, please call WPC Customer Assistance at 248-371-9901/9902.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION