



Service Bulletin

TECHNICAL

Subject: Driver Steering Wheel Airbag Not Flush With Steering Wheel and/or Difficulty Depressing Airbag to Engage Horn

Attention: This Bulletin also applies to any of the models that may be Export vehicles.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	ATS	2015	2015	Nov 10, 2014	June 18, 2015	All	All
Cadillac	CTS (VIN-A)	2015	2015	Nov 10, 2014	June 18, 2015	All	All
Cadillac	ELR	2015	2015	Nov 10, 2014	June 18, 2015	All	All
Cadillac	Escalade Models	2015	2015	Nov 10, 2014	June 18, 2015	All	All
Cadillac	SRX	2015	2015	Nov 10, 2014	June 18, 2015	All	All
Cadillac	XTS	2015	2015	Nov 10, 2014	June 18, 2015	All	All

<p>Condition</p>	
<p>Some customers may comment that the steering wheel airbag is not flush to the steering wheel and/or it is difficult to depress airbag to engage the horn.</p>	

Cause	This may be caused by the steering wheel inflatable restraint module (steering wheel airbag) not being fully installed into the steering wheel.
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Correction

If you encounter a vehicle with the above concern and the vehicle falls within the build dates listed above, replace the steering wheel airbag. Refer to Steering Wheel Airbag Replacement in SI.

Parts Information

For part numbers and usage, refer to Group 14.865 of the appropriate GM Parts Catalog.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
6450370	Airbag Steering Wheel Module Replacement	Use Published Labor Operation Time

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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