

Facebook app cannot be opened

Topic number	LI82.85-P-061613
Version	2
Design group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	06-24-2015
Validity	Vehicles with COMAND Online NTG4.5 (code 512/526/527/528) Vehicles with COMAND Online NTG5 (code 531/532) Vehicles with Audio 20 NTG5 radio (code 505/520/522)
Reason for change	Communication of final Facebook shutoff
Reason for block	

Complaint:

Facebook app cannot be opened.

Attachments	
File	Description
Meldung_EN.jpg	Error message in head unit_English

Cause:

Due to legislative changes, the Facebook service is no longer supported by Mercedes-Benz as of 06/2015.

Remedy:

Facebook service is no longer supported by Mercedes-Benz and will be removed from the in vehicle app list.

Symptoms
Communication/information / Communication / Internet/email / Internet function / No connection possible
Communication/information / Communication / Internet/email / Internet services / Service unavailable
Communication/information / Communication / Telematics service / Activation/deactivation / Telematics service cannot be activated/deactivated
Communication/information / Communication / Telematics service / Activation/deactivation / No connection possible
Communication/information / Communication / Telematics service / Activation/deactivation / MB-App cannot be activated/deactivated

Validity		
Vehicle	Engine	Transmission
205.002	*	*
205.003	*	*
205.004	*	*

205.005	*	*
205.007	*	*
205.008	*	*
205.009	*	*
205.012	*	*
205.036	*	*
205.037	*	*
205.040	*	*
205.042	*	*
205.043	*	*
205.044	*	*
205.045	*	*
205.047	*	*
205.048	*	*
205.049	*	*
205.064	*	*
205.066	*	*
205.086	*	*
205.087	*	*
205.140	*	*
205.142	*	*
205.143	*	*
205.145	*	*
205.148	*	*
205.164	*	*
205.204	*	*
205.205	*	*
205.207	*	*
205.208	*	*
205.209	*	*
205.212	*	*
205.236	*	*
205.237	*	*
205.240	*	*
205.242	*	*
205.243	*	*
205.244	*	*
205.245	*	*
205.247	*	*
205.248	*	*
205.264	*	*
205.266	*	*
205.286	*	*

205.287	*	*
217.377	*	*
217.378	*	*
217.379	*	*
217.382	*	*
217.384	*	*
217.385	*	*
253.905	*	*
253.909	*	*
253.946	*	*
253.948	*	*
253.949	*	*
292.324	*	*
292.356	*	*
292.362	*	*
292.364	*	*
292.374	*	*
292.375	*	*
463.202	*	*
463.204	*	*
463.206	*	*
463.207	*	*
463.208	*	*
463.209	*	*
463.215	*	*
463.218	*	*
463.220	*	*
463.221	*	*
463.222	*	*
463.224	*	*
463.225	*	*
463.227	*	*
463.228	*	*
463.230	*	*
463.231	*	*
463.232	*	*
463.233	*	*
463.234	*	*
463.235	*	*
463.236	*	*
463.237	*	*
463.238	*	*
463.239	*	*

463.240	*	*
463.241	*	*
463.242	*	*
463.243	*	*
463.244	*	*
463.245	*	*
463.246	*	*
463.247	*	*
463.248	*	*
463.249	*	*
463.250	*	*
463.254	*	*
463.270	*	*
463.271	*	*
463.272	*	*
463.273	*	*
463.274	*	*
463.275	*	*
463.300	*	*
463.303	*	*
463.304	*	*
463.306	*	*
463.307	*	*
463.308	*	*
463.309	*	*
463.315	*	*
463.318	*	*
463.320	*	*
463.321	*	*
463.322	*	*
463.323	*	*
463.324	*	*
463.325	*	*
463.327	*	*
463.328	*	*
463.330	*	*
463.331	*	*
463.332	*	*
463.333	*	*
463.335	*	*
463.336	*	*
463.338	*	*
463.340	*	*

463.341	*	*
463.346	*	*
463.348	*	*
A (176)	*	*
AMG GT (190)	*	*
B (242, 246)	*	*
C (204)	*	*
CLA (117)	*	*
CLS (218)	*	*
E (207)	*	*
E (212)	*	*
GL/GLS (166)	*	*
GLA (156)	*	*
GLK (204)	*	*
M/GLE (166)	*	*
S (222)	*	*
SL (231)	*	*
SLK/SLC 172	*	*
SLS (197)	*	*