

Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2014110002, January 2015

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 222 (S-Class), Model Year 2014**
Check Operators Manuals

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that the Operators Manual may not be correct or has not been provided in the vehicle. To correct this condition, an authorized Mercedes-Benz dealer will check, and if necessary, provide the correct Operators Manual at the next workshop visit.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 24 vehicles are affected.

Order No. P-SC-2014110002

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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Procedure

1.  Remove vehicle's document portfolio from vehicle.
2.  Check if operator's manual and voice control supplementary manual are present in vehicle's document portfolio.

Note:

If both manuals are missing proceed to step 4 otherwise proceed to step 3.

3.  Check if part numbers on cover are **OK** (see part numbers below):
 - Both part numbers **OK**: Procedure is complete, place document portfolio back into vehicle.
 - Manuals missing or part numbers **NOT OK**: Proceed to step 4.
4.  Insert new manuals into vehicle's portfolio then place vehicle's portfolio back into vehicle.



Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
1	Operator's manual	A222 584 41 01	100%
1	Voice Control Supplementary Instructions	A222 584 81 01	

Warranty Information

Operation: Check operator's manual, add as required (02-8770).

Damage Code	Operation Number	Labor Time (hrs.)
58 913 42 7	02-8770	0.1