



Service Bulletin

PRELIMINARY INFORMATION

Subject: Information on HVAC System, Heated Seat, and Rear Defogger Operation During Remote Vehicle Start Event

Models: 2015 Chevrolet Colorado
2015 GMC Canyon
Equipped with Remote Start – RPOs BTV or S6P

Some customers may comment that the HVAC system, heated seats, and/or rear defogger does not work during remote start. The information in this bulletin details the systems operations during the remote start event.

Vehicles Equipped with C68: HVAC SYSTEM – AIR CONDITIONER FRT, AUTO, ELECTRONIC CONTROLS

Ambient Air Temperature 50°F (10°C) and Below

1. Remote Start
 - HVAC Mode – Defrost with Full Blower
Note: Blower speed will change as coolant temperature increases.
 - Heated Seats – Will turn on with **NO** indication.
 - Rear Defogger – Will turn on.
2. When Ignition Key Transitions to Run
 - HVAC Mode – Last setting before ignition key was turned off.
 - Heated Seats – Will turn off when ignition key transitions to run.
Note: Customer will have to turn heated seat back on.
Note: Heated seat option must have first been turned on in Personalization prior to the Remote Start event.
 - Rear Defogger – Stays on, until automatic time out.

Ambient Air Temperature 69°F (20°C) and Above

1. Remote Start
 - HVAC Mode – (Cold) Medium to High Blower Speed
2. When Ignition Key Transitions to Run
 - HVAC Mode – Last setting before ignition key was turned off.

Ambient Air Temperature Between 50°F (10°C) and 69°F (20°C)

1. Remote Start
 - HVAC Mode – Last setting before ignition key was turned off.
2. When Ignition Key Transitions to Run
 - HVAC Mode – Last setting before ignition key was turned off.

Vehicles Equipped with C67: HVAC SYSTEM – AIR CONDITIONER FRT, ELECTRONIC CONTROLS

Ambient Air Temperature 50°F (10°C) and Below

1. Remote Start

- HVAC Mode – Last setting before ignition key was turned off.
- Heated Seats – Will turn on with **NO** indication.

Note: Customer will have to turn heated seat back on.

Note: Heated seat option must have first been turned on in Personalization prior to the Remote Start event.

- Rear Defogger – Will turn on.

2. When Ignition Key Transitions to Run

- HVAC Mode – Last setting before ignition key was turned off.
- Heated Seats – Will turn off when ignition key transitions to run.

Note: Customer will have to turn heated seat back on.

Note: Heated seat option must have first been turned on in Personalization prior to the Remote Start event.

- Rear Defogger – Stays on, until automatic time out.

Ambient Air Temperature 50°F (10°C) and Above

1. Remote Start

- HVAC Mode – Last setting before ignition key is turned off.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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