

Tyson Siekiera / TMS Toyota Customer Services  
Product Quality and Service Support, Quality Compliance  
May 7, 2015  
Approved By: Tom Trisdale

To: All Toyota Dealers  
From: Product Support Division

**Limited Service Campaigns:**  
**D0D – Corrosion-Resistant Compound (CRC) Application (Cold Climate States)**  
**DSD – Frame Inspection (Non Cold Climate States)**  
**2004 – 2006 Tundra**

The parts lookup website (<http://toyota-frame-parts-lookup.imagespm.info/>) for D0D/DSD will be updated on Friday May 8, 2015. The site will now require additional information when inputting the VIN, the new information required will include:

- Repair order date
- Repair order number
- Frame inspection date
- Parts contact person

The website will be recording all of the information entered in order to track orders as the expiration date for these LSCs approach; therefore, ***it is important that all information is accurate.*** The website will also display this information on the parts list page in order to assist the dealer in tracking orders.

The screenshot shows the 'Toyota Frame Parts Lookup - Prompt VIN (D0D Campaign)' web page. At the top right, there are links for 'Print Page', 'Select Campaign', and 'Logout'. The main heading is 'Prompt VIN', followed by a red alert: 'LSC D0D/DSD EXPIRES JULY 31, 2015'. Below this, a red notice states: 'Customer vehicles that qualify for frame replacement under D0D/DSD must have their vehicle inspected on or before July 31, 2015. Frame and ancillary parts orders must be submitted no later than Monday, August 4th, 2015 following the expiration date.' The form prompts the user to 'Enter a VIN below for the D0D campaign. VIN must be 17-digits long.' and includes input fields for 'VIN:', 'R.O. Date:' (with a calendar icon and '(mm/dd/yyyy)' format), 'R.O. Number:', 'Vehicle Inspection Date:' (with a calendar icon and '(mm/dd/yyyy)' format), and 'Parts Ordering Contact Name:'. A 'Search' button is located at the bottom of the form. Below the form, a red section titled 'CRC Application' contains the text: 'Last day of CRC application is July 31, 2015, regardless of vehicle inspection date taking place on or before the expiration date. Claims will not be paid for any vehicle sprayed after July 31, 2015 and are not eligible for goodwill.'

## LSC D0D/DSD EXPIRES JULY 31, 2015

### FRAME REPLACEMENT

Customer vehicles that qualify for frame replacement under D0D/DSD must have their vehicle inspected on or before July 31, 2015. Frame and ancillary parts orders must be submitted no later than Monday, August 4<sup>th</sup>, 2015 following the expiration date.

### CRC APPLICATION – D0D ONLY

Last day of CRC application is July 31, 2015, regardless of vehicle inspection date taking place on or before the expiration date. Claims will not be paid for any vehicle sprayed after July 31, 2015 and are not eligible for goodwill.