LSC DOD

2004-2006 Tundra

Reconciliation Website

Quick Reference Guide

http://toyota-d0d-dsd-customer-reconciliation.imagespm.info/

ALL VINS MUST BE RECONCILED BEFORE AUGUST 30, 2015 FOR YOUR **DEALERSHIP TO RECEIVE PAYMENT.**

Overview

LSC D0D Expired July 31, 2015

dealership to receive payment for vehicles serviced under LSC D0D your dealership must do the following: submitted after this date will automatically be rejected in the CPS warranty system. In order for your Due to the expiration of LSC D0D, on August 5, 2015 all VINs were marked expired in TIS. As a result claims

- Log Into the LSC D0D Customer Reconciliation Website and Register Website URL: http://toyota-d0d-dsd-customer-reconciliation.imagespm.info/
- Following this quick reference guide, reconcile all open "Frame Replacement" and "CRC Application" claims on the website.
- Frames requiring frame replacement must have been inspected on or before July 31, 2015 and documented with a R.O. dated on or before the expiration date
- dealership is not required to have the frame repair completed by the claim reconciliation due date. Due to frame demand frames may take up to 6 months before they are delivered to your dealership. Your
- CRC application must have been conducted on or before July 31, 2015, documented with an R.O. and technician flag time

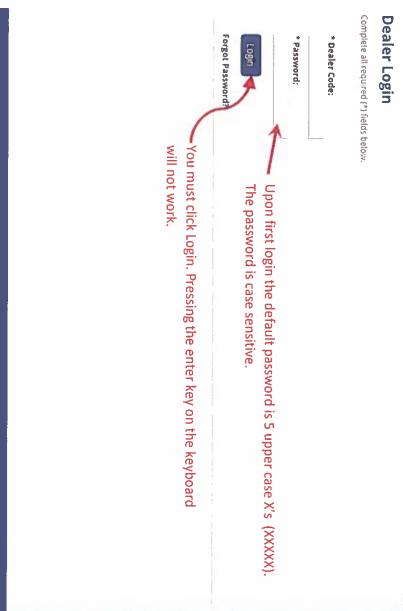
2004 TO 2006 TUNDRA VEHICLES SPRAYED AFTER JULY 31, 2015 WILL NOT BE ACCEPTED AND ARE NOT ELIGIBLE FOR GOODWILL

All claims must be reconciled on or before August 30, 2015. (NO PAYMENT will be received for dealers that do not reconcile VINs by this date.)

Login Page

TOYOTA 2004-2006 Tundra Frame Campaign D0D/DSD Customer Reconciliation

Dealer website



Toyota_D0D_DSD_Reconciliation

Registration Page

Note: This page will only display upon first login.



Dealer Set Password

Please provide contact information for the person who will be able to answer questions from Toyota if further clarification is needed. All fields are required.

Since this is your first time accessing the system you must set a new permanent pas It is recommended that the registered person Email: Contact Name (first and last): Confirm Password: Enter New Password: Phone: (5-10 characte 15-10 characters) Please set your password to something you can remember. The password is case sensitive claim information. may be contacted by Toyota to follow up on be the Service or Parts Manager. This person claims. This box is large enough to input direct individual who can answer questions about frame Sample: (555) 444-1234 ext. 144 extensions if needed. Please register with the direct number for the

Toyota DOD_DSD Reconciliation

From this page two types of claims can be reconciled:

- dealership is still awaiting frame parts and/or your dealership has not filed a claim prior to the VIN being marked "EXPIRED" <u>Incomplete Frame Repairs:</u> Frames inspected on or before July 31, 2015 that required frame replacement, but your
- Vehicle sprayed after July 31, 2015 will NOT BE ACCEPTED and is not eligible for goodwill. <u>CRC:</u> Vehicles sprayed on or before July 31, 2015 that have not had claims filed before the VIN was marked Expired



Message Center

Home -

This website will be used to reconcile all 2004 to 2006 Tundra Limited Service Campaign claims that have not been submitted or are awaiting frame replacement parts as of July 31, 2015.

Incomplete Frame Repairs: Customer vehicles must have had their frame inspected on or before July 31, 2015 and all frame parts ordered must be completed by August 4, 2015.

CRC Claims: All CRC application must have been completed on or before July 31, 2015. There MQ CRC application allowed for 2004 to 2006 Tundra after July 31, 2015.

Note: All VINs that have not had warranty claims filed will be marked expired in the system on August 5, 2015. However VINs identified for your dealer under the Open Frame Replacement Repair Reconciliation have been held open in the system at this time.

will not be paid for unreconciled VINs. All CAMPAIGN REPAIR reconciliation must be completed no later than August 30, 2015. Claims

Customer Reconciliations

TOYOTA DOD Customer Reconciliation | Log Out

Total Frame Repairs Reconciled:

Reconcile >>

Total CRC Applications Recond There are currently 0. Reconcile >>

the reconciliation process.

Click on blue button to start

reconciled at a time. Only one claim type can be

Contact Person

(310) 867-5309 ext.1234 John.Doe@toyota.com

Toyota_D0D_DSD_Reconciliation

Frame Reconciliation Home Page.

the frame parts lookup website, but Toyota has not received a warranty claim to date for that VIN Most dealers will have a prepopulated VIN list of vehicles for frame replacement. This list is based off of vehicle VINs searched by your dealer on



Home +

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Frame Replacement Reconciliations

Click on a VIN in the *pre-populated list below in order to reconcile the vehicle frame repair and ensure the claim will be paid.

If your dealer has additional VIIN/frame repair(s) that are not provided in the prepopulated list, you can add them thru this website, but you must complete the entire prepopulated list before the Add VIIN button will be enabled.

* NOTE: The prepopulated list of vehicles was created based on your dealership's search history on the Frame Parts Lookup website. Any VIN that has not had a warranty claim filed but Toyota has recognized your dealership looking up parts for a specific VIN has been prepopulated as a potential vehicle to be reconciled. Not all dealerships will have a prepopulated list.



It is your dealership's responsibility to ensure report for your all qualifying vehicles that require frame replacement are reconciled using this website.

Click this link to download a complete reconciliation report for your dealership.

You have 0 of 1 Reconciled

All campaign repair reconciliation must be completed no later than August 30, 2015. Claims will not be paid for unreconciled VINs

				VIN
			Date	Reconcile Claim
			Waived	Claim
			Search Date	Frame Parts
			Date	7. O
			Nbr	R.O
		Date	Inspection	Vehicle
		Contact	Ordering	Parts
			(Y/N)	Rental
No.	Ref	order	Parts	Rental Frame
		TIS	'n	Campaign

Click on the VIN # to start the reconciling process for this

>5TBDT481145000000



The "Add VIN" button will only activate after all prepopulated VINs have been

completely reconciled.

When the button is activated your dealership will be able to add additional VINs.

2015

Toyota_D0D_DSD_Reconciliation

Frame Input Screen

(Sample Screen from Prepopulated VIN)

TOYOTA 2004-2006 Tundra Frame Campaign D0D/DSD Customer Reconciliation

Home - Frame Repair Listing

Dealer website

Frame Repair Reconciliation Input Screen

TOYOTA Campaign D0D Customer Reconciliation | Log Ou

input the following required information to complete the frame repair reconciliation proce

Input the following required information to complete the frame repair reconciliation process. All fields are required. The pre-populated fields that are not grayed out can be edited if inaccurate.

All fields

All campaign repair reconciliation must be completed no later than August 30, 2015. Claims will not be paid for unreconciled VINs.

n does not require repair and your dealer will not be filing a claim ONLY Check this box if the VIN will not have its frame replaced.

BY CLICKING THIS BOX YOU WILL NOT BE ABLE TO FILE A CLAIM.

BY CLICKING THIS B

their frame replaced.)

(ex. The vehicle was in an accident, or the customer doesn't want

R.O. Date (mm/dd/yyyy):

R.O. Number:

Frame Part Search Date (mm/dd/yyyy):

51BDT48114S000000

VIN (must be a 2004 to 2006 Tundra):

Select "No" if the customer is not in a rental or will only require a rental during the repair.

Select "Yes" if the customer is in a long term rental

Parts Ordering Contact:

05/27/2015

Vehicle Inspection Date (mm/dd/yyyy)

All fields must be completed to reconcile the vehicle.

(selectione) *
Frame Parts Order Reference No.:

Rental?

Campaign Designation in Tis:

(selectione)

Submlt

Select DOD or DSD from the drop down menu based on the vehicle campaign designation in TIS.

Due to vehicles moving in and out a cold or warm states, the vehicle could have both DOD and DSD populated when searched in TIS and Service Lane. Select the campaign where the vehicle status shows either "EXPIRED" or "Not Completed".

Frame Reconciliation Home Screen

(Add VIN Button Activated)

TOYOTA 2004-2006 Tundra Frame Campaign D0D/DSD Customer Reconciliation

Dealer website

Ноте

TOYOTA Campaign D0D Customer Reconciliation | Log Out

Frame Repair Reconciliations

>> Reconciliation for STBDT48114S000000 successfully updated.

Click on a VIN in the *pre-populated list below in order to reconcile the vehicle frame repair and ensure the claim will be paid.

If your dealer has additional VINIIrame repair(s) that are not provided in the prepopulated list, you can add them thru this website, but you must complete the entire prepopulated list before the Add VIN button will be enabled.

* NOTE: The prepopulated list of vehicles was created based on your dealership's search history on the Frame Parts Lookup website. Any VIN that has not had a warranty claim filed but Toyota has recognized your dealership looking up parts for a specific VIN has been prepopulated as a potential vehicle to be reconciled. Not all dealerships will have a prepopulated list.



reconciliations you have completed to date

It is your dealership's responsibility to ensure all qualifying vehicles that require frame replacement are reconciled using this website.

You have 1 of 1 Reconciled

All campaign repair reconciliation must be completed no later than August 30, 2015. Claims will not be paid for unreconciled VINs.

5TBDT481145	VI
TBDT481145000000 07/23/2015	Reconcile Claim Date Waive
	Claim
05/27/2015	Frame Parts Search Date
05/27/2015 22223	R.O. R.O. Date Nbr
2015 2222222 05/27/2015 Joh	Vehicle Parts Inspection Ordering Date Contact
John Dae	Parts Ordering Contact
Yes	Rental (Y/N)
XX1234XX D0D	Rental Frame (Y/N) Parts Order Ref No.
C D00	Campaign in TIS

Add Vehicle Not on Above List:

¥N:

Once all prepopulated VINs have been reconciled, you will

be able to manually enter any additional VINs .

Toyota DDD DSD Reconciliation

CRC Reconciliation Home Page

CRC Claims only require reconciliation if the claim has not been paid prior to the VIN being marked expired in TIS.

The vehicle must have been sprayed on or before July 31, 2015



Home •

TOYOTA Campaign DOD Customer Reconcilation | Log Out

CRC Application Reconciliations

Click the Add VIN button to start the reconciliation process for CRC Application. After completing the following screen you will be returned here and can add another.

As you add VINs/vehicles they will be listed below. Click on a VIN to view or edit again.

All VINs that have not had warranty claims filed by August 4, 2015 will be marked expired in the system on August 5, 2015. However CRC VINs that have been marked expired in the system, but are properly documented and reconciled on this website will be opened on a weekly basis. VINs that have been properly reconciled the previous week will show "Not Completed" the following Monday and your dealership will be able to resume claim filing.



>>Download a Report (excel) of an econciliations you have completed to date

report for your dealership.

Click this link to download a complete reconciliation

0 Reconciled to date

VIN Reconcile R.O. R.O. Vehicle CRC CRC CRC

Date Date Nbr Inspection Spray Spray Spray

Date Date Start Time End Time

Enter a valid 2004 to 2006 Tundra VIN to start the CRC

reconciliation process

Add Vehicle Not on Above List:

Add VIN

After entering the VIN click the blue "Add VIN" Button.

Toyota_D0D_D5D_Reconcidation

CRC Reconciliation Input Page

TOYOTA 2004-2006 Tundra Frame Campaign D0D/DSD Customer Reconciliation

Dealer website

Home - CRC Application Listing

TOYOTA Campaign 000 Customer Reconciliation | Log Out

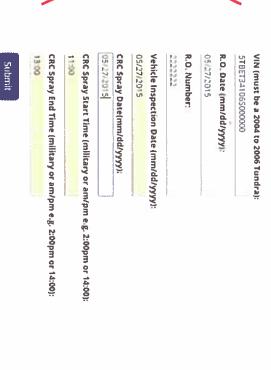
CRC Application Reconciliation Input Screen

Input the following required information to complete the CRC Application reconcliation process. All fields are required.

Hint: For the CRC spray start and end time reference your dealerships "CRC Campaign Vehicle Production Log" as required by the CRC Application Dealer Information Packet. This document should have all the spray start and end times by VIN for your dealership.

All campaign repair reconciliation must be completed no later than August 30, 2015. Claims will not be paid for unreconciled VINs.





completed to reconcile the

All fields must be

vehicle.

Toyota DOD DSD Reconciliation