



Subject

Noise from Passenger Side Interior With Seat Empty

Market

USA

Service Category

Vehicle Interior

Section

Interior Panels/Trim

Applicability

GX460

APPLICABLE VEHICLES

2014-2016

GX460

CONDITION

Some vehicles may experience an intermittently "tick" or "rattle" noise over uneven terrain. The noise is typically present when the front passenger seat is empty and will go away when the front passenger seat is removed from the vehicle. Closer investigation may find the noise emanating from the Passenger Side floor sheet metal near one of the spot welds in the floor underneath the front passenger seat.

RECOMMENDATIONS

This issue is currently under investigation.

If this condition is found, stop the diagnosis and follow the instructions below.

- ☐ Please create a TAS case and contact Technical Assistance (TAS) to submit details on any vehicle identified matching the condition described in this document prior to repair.

Please attach photos to the TAS case indicating precisely where the noise is coming from, removing the interior trim if necessary.

- ☐ If you are attempting to contact TAS on a weekend or TMS holiday, continue with diagnosis and submit the requested information on the next available work day.
- ☐ When creating a TAS case, use the following case coding to ensure it is directed to the Body group:
 - o Vehicle Exterior + Exterior Panels and Trim + Sheet Metal / Frame + Noise-Abnormal

The TAS Agent will ask that the technician attach photos to the TAS case indicating precisely how the condition was remedied.

LINK REFERENCES

This Tech Tip does not contain any link references