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VW Elsa Newsletter



Edition 122: February 9, 2015

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Technical Bulletins

38 15 01 - 2024846 Supersedes T. B. V381302 dated July 16, 2013 to update part and tool numbers in the required parts and tools section.

Transfer Gear Bearing Noise

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Routan	2010	All	6 spd. Automatic (LGG)	All	All

Customers may indicate that they hear a high pitch noise or growl coming from the left side of the vehicle. If the symptom is present, perform the following Repair Procedure.

Production Solution: Improved preload specification introduced into production as of July 28, 2010.

Pending Service Solutions

No new Pending Service Solutions this week.

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Tech Tips

50-12-01 Water Leak into Front Passenger Compartment

Model(s)	Year	Eng. Code	Trans. Code
Jetta Sedan	2011–2015	All	All

A concern of water leak into the front passenger compartment may be caused by a seam sealer skip or hole in the area around hood hinge or behind front fender.

Isolate leak location by switching HVAC blower on high, with all doors and windows closed, and then spraying soapy water, or a foaming cleaner, over seam sealer. If bubbles are observed at any point during this test, repair leak at location of bubbles using an appropriate seam sealer. (See Tech Tip for images)

57-10-15 Vehicles with Immobilizer with Download/Discharge– New Key Will Not Program

Model(s)	Year	Eng. Code	Trans. Code
All	2008–2015	All	All

If a new key will not program to the Immobilizer system, check that the correct key was ordered. Currently, Immobilizer with Download/Discharge keys can only be ordered from the LA or NJ Parts Depots. If the key did not come from either one of those depots, make sure the Parts Dept. ordered the key correctly.

When the key is ordered there should be a box to check so that the key is ordered according to the VIN number. For information to determine what Immobilizer system you are working with see TT 96-10-07.

Campaigns

No new campaigns this week.

Updates

87E7 – e-Golf HVAC Software (NVLW)

Dealership Requirements – e-Golf

This repair must only be performed by an authorized Volkswagen dealership that has been certified to conduct repairs on e-Golf vehicles.

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
e-Golf	2015	EAGA	All	See Campaign/Action screen in Elsa	See Campaign/Action screen in Elsa

This update has been proactively released to prevent insufficient heating output during low ambient temperatures. This UPDATE is in effect until removed. Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the 87E7 code in Elsa, Campaign/Action Information screen on the day of repair.
- If the vehicle is sold it must be within the New Vehicle Limited Warranty.
- Procedure must be performed within the allotted time frame stated in this UPDATE.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

Suggestions

Please send comments or suggestions to: vwoa.workshopinformation@vw.com

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