

Safety Recall and Service Campaign Requirement Report now available on www.lctpreports.com

Overview

In our on-going efforts to provide you additional tools for recall and service campaign remedy implementation, Lexus is pleased to announce the availability of a new report on the Lexus Commitment to Perfection Reports site (www.lctpreports.com). This new two-step report will help identify the technicians that meet the certification requirements to perform specific recalls and service campaigns (“campaigns”).

Report Highlights

- **Step-one** displays a table of all recent campaigns and the necessary technician certification and any course(s) required. This table is also available on TIS. The required certification level for the specific campaign is indicated with a “Y”. This report is printable as a portrait or landscape PDF.
- **Step-two** displays a list of all technicians by dealer that **Met** the requirements to perform the specific campaign. This information is accessed through the “Met” tab. All requirements for the specific campaign are in gray shading. The certification attained by the technician are indicated with a “Y”. A separate “Not Met” tab lists those technicians that do not meet the requirements to perform the campaign remedy. Either Step-two reports are printable as a PDF. If you wish to integrate the data into your Dealer Management System (DMS), the User can export either step-two reports to Excel.

Accessing the Report (Figure 1)

- Log on to www.lctpreports.com
- Enter your SPIN and Dealer Code, click Submit.
- From the Reports page, select [Service Technician / Diagnostic Specialist](#).
- Select the [Safety Recall and Service Campaign Requirements](#) report link.

[Step-One Report]

1. Dealer Name

2. Campaign and description

3. Certification Level Requirement

4. Additional Requirements

5. PDF (Portrait or Landscape)

Safety Recall and Service Campaign - Technician Certification Requirements

Dealer **1**

IMPORTANT:
Refer to the following matrix to determine the technician certification requirements for each specific Safety Recall or Service Campaign.
Please note that LSC13A has been superseded by LSC15A. The deadline for the LSC15A course is May 31, 2015.
If a technician has not already taken LSC13A, they should now take LSC15A instead.
Special Courses and Additional Requirements are noted in the two columns on the far right.
Refer to the Dealer Letter of the specific Safety Recall or Service Campaign for more information.

PDF **5**

Safety Recall or Srv Campaign	Description	Certification Level Requirements						Additional Requirements	
		Service Technician			Diagnostic Specialist				
		Certified	Senior	Master	Not Certified	Certified	Senior	Master	
Safety Recall ELG	For Areas of High Absolute Humidity 2002 through 2005 Model Year SC 430 Vehicles Front Passenger Air Bag Inflator Module	Y	Y	Y	Y	Y	Y	Y	L652, LSC13A, LSC13B, LSC15A, *For Certified and Senior 36 Months Lexus experience and L652 & LSC13B
Safety Recall ELF	Certain 2007-2011 GS350, 2007-2011 IS350, 2010 IS350C (2GR-FE Engine), 2006 GS300 (3GR-FE Engine), 2006-2010 IS250, 2010 IS250C (4GR-FSE Engine), 2007-2010 LS460 (1UR-FSE Engine), 2008-2011 LS600h (2UR-FSE Engine), 2008-2011 GS460 (1UR-FSE Engine), 2007-2011 GS450h (2GR-FSE Engine), 2008-2011 IS-F (2UR-GSE) Vehicles Fuel Pressure Sensor Gasket	Y	Y	Y	Y	Y	Y	Y	LSC13A, LSC15A
Limited Service Campaign (LSC) ELE	Certain 2008 through 2012 Model Year IS F Vehicles Engine Cooling Fans	Y	Y	Y	Y	Y	Y	Y	LSC13A, LSC15A
Safety Recall ELD	Certain 2015 MY RX 350 Vehicles Equipped with 2GR-FE Engine Potential Fuel Delivery Pipe Leak	Y	Y	Y	Y	Y	Y	Y	LSC13A, LSC15A

[Step-Two Report]

1. Met / Not Met tabs

2. Campaign code

3. Excel or PDF format Export

4. Y: Requirements have been met
N: Requirements have not been met (on Not Met tab)

Safety Recall and Service Campaign Report

Met Not Met

1

Lexus Safety Recall and Service Campaign Report
Limited Service Campaign (LSC) ELE
Certification level information for this report is updated monthly and is current
As Of: 05/14/2015 2:30PM

2 **Limited Service Campaign (LSC) ELE**
Certain 2008 through 2012 Model Year IS F Vehicles
Engine Cooling Fans
Recall Campaign List

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Western District 1
Dealer

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Last 4 SPIN	Name	Meets Requirements	Mths. Exp	Job	Certification Level Requirements						Additional Requirements		
					Service Technician			Diagnostic Specialist			LSC13A	LSC15A	
					Certified	Senior	Master	Not Certified	Certified	Senior	Master		
1779	ADAMS, JOHN	Y	81	Diagnostic Specialist	Y	Y	Y	Y	Y	Y	Y	Y	Y
7330	JACKSON, MARK	Y	76	Service Technician	Y							Y	Y
2649	WEST, JEROME	Y	178	Service Technician		Y						Y	Y
9991	SANCHEZ, LUIS	Y	130	Diagnostic Specialist								Y	Y
2510	REGISTER, KASH	Y	45	Service Technician		Y						Y	Y
1995	SIMPSON, BART	Y	244	Diagnostic Specialist								Y	Y
8722	GATES, BILL	Y	94	Service Technician		Y						Y	Y
1121	LOPEZ, GEORGE	Y	232	Diagnostic Specialist								Y	Y

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Important Note:

- Please note that LSC13A has been superseded by LSC15A. If a technician has not already taken LSC13A, they should now take LSC15A immediately.
- In order to retain technician certification level, the deadline to complete the LSC15A e-learning module and pass the post-test is May 31, 2015.
- Special Courses and Additional Requirements are noted in the two columns on the far right.
- Always refer to the Dealer Letter and Technical Instructions of the specific Safety Recall and Service Campaign for more information.

Should you experience any problems using the Safety Recall and Service Campaign report, please contact the Learning Center at TMSLearningCenterSupport@toyota.com or call (855) 790-7985 (press option 2).
Thank you for your continued support!