

Release 1: Original release

DRIVER'S ANTI-GLARE SHIELD INSPECTION AND REPLACEMENT Prevost vehicles

DESCRIPTION

On the vehicles affected by this bulletin, inspect the side of the matte finish on the anti-glare shield

MODEL YEAR(S) AND VEHICLES INVOLVED

NOTICE TO SERVICE CENTERS		
<i>Verify vehicle eligibility by checking warranty bulletin status with SAP or via ONLINE WARRANTY SYSTEM available on Service / Warranty tab of Prevost website.</i>		
Model	VIN	Road Number
X3-45 Commuter Model Year : 2014 - 2015	2PCG33495EC735590; 2PCG33498EC735602	2490 ;2491
	4RKG33495F9737000; 4RKG33499F9737002	2492; 2493
	4RKG33490F9737003; 4RKG33492F9737004	2494; 2495
	4RKG33494F9737005; 4RKG33496F9737006	2496; 2497
	4RKG33498F9737007; 4RKG3349XF9737008	2498; 2499
	4RKG33491F9737009; 4RKG33498F9737010	2500; 2501
	4RKG3349XF9737011; 4RKG33491F9737012	2502; 2503
	4RKG33493F9737013; 4RKG33495F9737014	2504; 2505
	4RKG33497F9737015; 4RKG33499F9737016	2506; 2507
	4RKG33490F9737017; 4RKG33492F9737018	2508; 2509
	4RKG33494F9737019; 4RKG33490F9737020	2510; 2511
	4RKG33492F9737021; 4RKG33494F9737022	2512; 2513
	4RKG33496F9737023; 4RKG33498F9737024	2514; 2515
	4RKG3349XF9737025; 4RKG33491F9737026	2516; 2517
	4RKG33493F9737027; 4RKG33495F9737028	2518; 2519
4RKG33497F9737029; 4RKG33495F9737031	2520; 2521	
<p>This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.</p>		

MATERIAL NEEDED

Date	Expiration	Release	Page
04.2015	04.2017	1	2(3)

Order the following parts:

Part No.	Description	Qty
382580	Anti-glare shield	1

NOTE

Material can be obtained through regular channels.

PROCEDURE



DANGER

Park vehicle safely, apply parking brake, stop engine. In the battery box, set the battery cut-off switch to the OFF position prior to working on the vehicle.

- 1) In the driver's area, on the left windshield post, besides the Speakeasy control head, inspect the Plexiglas glare shield to determine on which face the matte finish is located.
- 2) Glossy finish should be on road (windshield) side while matte finish should be on curb (coach interior) side.
- 3) Refer to Fig. 1 and use bottom view to help identify proper matte finish side.
- 4) If matte finish is on the (road / windshield side) side of the anti-glare shield, replace with a new #382580 part.
- 5) Confirm matte and glossy finish faces are as shown in fig.1 before installing new part.



Figure 1



Figure 3 :Wrong

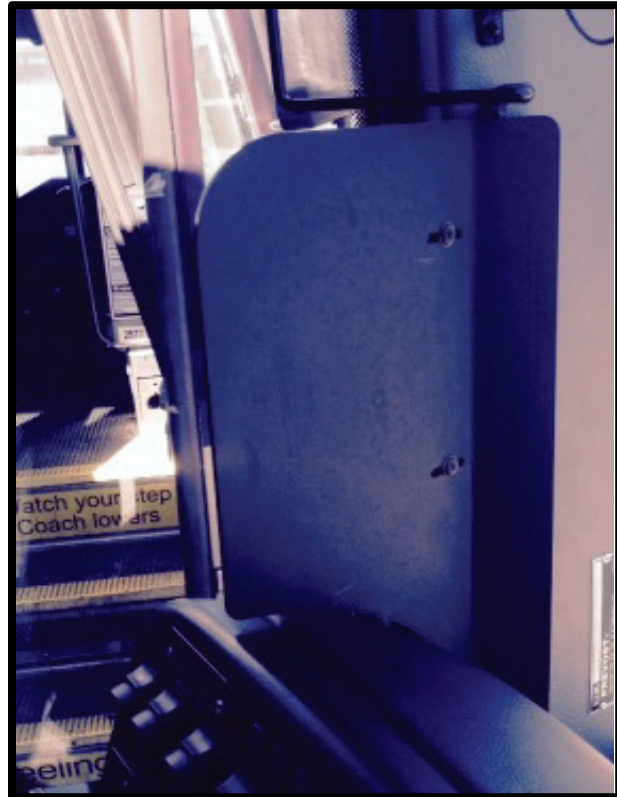


Figure 2: OK

PARTS / WASTE DISPOSAL

Return replaced parts to Prevest with A.F.A. for full reimbursement.

ESTIMATED TIME

The time required to perform this special bulletin is approximately 30 minutes.

OTHER

VBC Bulletin	N/A
Fail Code	18.02
Defect Code	09
System Condition	B
Causal Part	382580

Prevest engages in a continuous program of testing and evaluating to provide the best possible product. Prevest, however, is not committed to, or liable for updating existing products.