



No.: 15 CSA-27
December 8, 2015

TO: Service Locations

FROM: Service Systems Development

SUBJECT: **DiagnosticLink® Software Update Reminder**

SUBJECT DETAIL

This letter will serve as a reminder to Detroit service locations that in order to maintain access to the Detroit server, all Reprogramming Stations must be updated with the current version of DiagnosticLink® software.

Vehicles released with Transmission Control Next Generation (TCNG) modules **require** DiagnosticLink 8.03 to perform functional programming. Failure to use this version will cause errors, incomplete programming, and poor vehicle performance. Because of this, **all versions of DiagnosticLink 8.0 AND 8.01 will be disabled as of Thursday January 14, 2016.**

We expect that, starting today, all stations running DiagnosticLink 8.0 and DiagnosticLink 8.01 connecting to the Detroit server will receive a service pack for installation. This service pack provides continued notification at the top of the application, warning of the imminent shutdown. If these versions have not been updated by the date above, the applications will cease to function. **Any copies of 8.0 or 8.01 that are updated with this service pack after January 14, 2016 will cease to function immediately.** This can lead to a **serious** downturn of your business processes.

UPDATE INSTRUCTIONS FOR CURRENT DIAGNOSTICLINK SUBSCRIBERS

Those with a current and active subscription are eligible to download and register DiagnosticLink 8.03 at no additional charge. Use the following instructions below.

Users with an expired subscription may use the link below in Step 1 to update their subscriptions. Please be aware that charges may apply.

NOTE: It's recommended to first uninstall previous installations of DiagnosticLink (e.g. version 8.01) prior to installing current version.

1. Login to <https://diagnosticlink.nexiq.com>.
2. Go to My Account, My Organization, and select Subscriptions.
3. Click on the eyeglass icon under subscription area.
4. Click on the download DiagnosticLink 8.03 button.
5. Save the install package file to desktop.
6. Double click install package file (zip file).
7. Double click Setup.exe to run the DiagnosticLink 8.03 installer and follow the setup guide.

CONTACT INFORMATION

Please contact the Detroit™ Customer Support Center at 855-253-0423 or email csc.software@daimler.com if you have any questions.