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IMPORTANT WARRANTY INFORMATION

REF **15-046**

Effective 12/07/2015

Release 12/07/2015

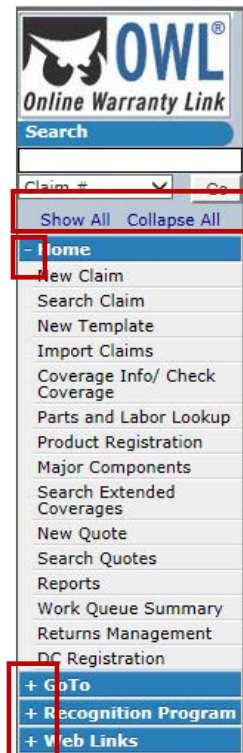
SUBJECT OWL Enhancements

❖ OWL Interface Changes

In the ongoing effort to improve the user experience, DTNA is pleased to announce that OWL's interface has been enhanced. As a result of a build in early December, OWL's design has been greatly refreshed. Users will notice that OWL's interface looks different but it is important to note that, generally speaking, OWL's functionality remains the same. The upgrades were designed to increase consistency across screens and improve usability, not change functionality. However, to ensure an optimal user experience, please take note of the following enhancements.

❖ Update #1: Left Side Navigation Menu

The navigation menu on the left side of every screen in OWL has been upgraded to a tree-like structure that can be expanded and/or collapsed. Use the *Show All* and *Collapse All* links as well as the plus (+) and minus (-) symbols to open/close menu items, as desired.



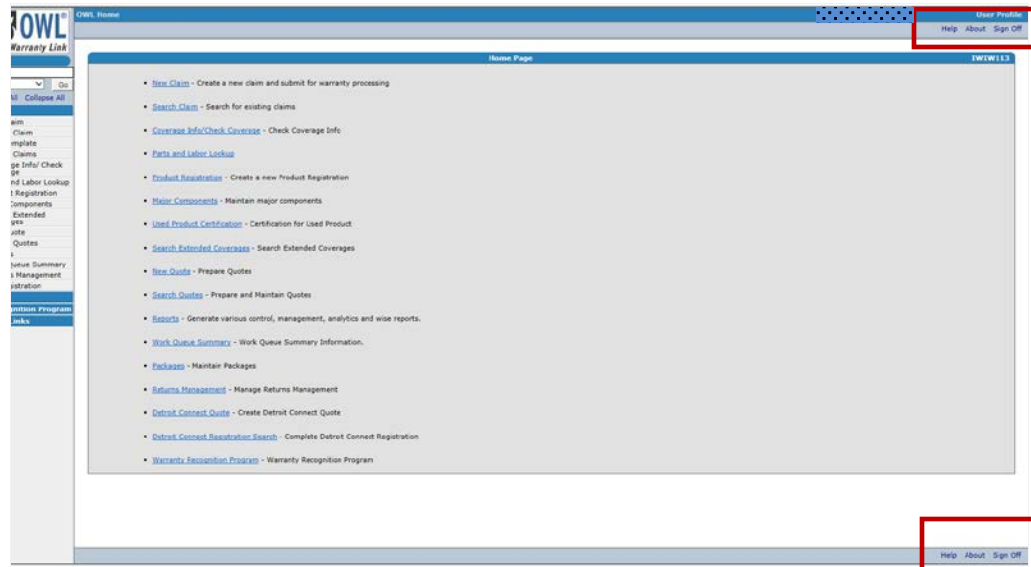
IMPORTANT WARRANTY INFORMATION LETTER

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❖ **Update #2:**
Help, About,
and Sign Off
Links
Relocated

The *Help*, *About*, and *Sign Off* links have been moved from the left navigation menu. All three (3) links are now located on the right side of the screen, in the top and bottom corners.



❖ **Update #3:**
Button
Renamed to
Return for
Corrections

The *Send for Corrections* button has been renamed to *Return for Corrections*. Despite the new name, the button functions the same way and allows users the ability to pull back most submitted claims prior to the Saturday pay cycle and make edits. However, the *Return for Corrections* button will no longer be visible for claims with the following status:

- Denied
- Pending
- Paid in Full Hold
- Approved Hold
- Modified Hold

For more detailed information about how to use this button, please see Important Warranty Information (IWI) letter 15-014 and the July edition of the Warranty Newsletter, both of which are available via DTNACConnect > [Warranty Lit.](#)

❖ **Update #4:**
Go Button
Improved

Previously, after inputting search parameters, depending on the screen, users may have had to scroll to the far right to locate the *Go* button. However, the various search screens in OWL have been adjusted so that the *Go* button is always visible and available for launching a search.

❖ **Update #5:**
Radio
Buttons
Removed
From
Search
Results

Some screens in OWL used to display search results with radio buttons and blue hyperlinks, both of which served the same purpose. To streamline the selection process, the radio buttons have been removed so users can simply click the desired blue hyperlink.

Old OWL screen:

	Component	Description
☐	995-001	CATEGORY I C
☐	995-002	CATEGORY II I
☐	995-003	CATEGORY III
☐	995-004	CATEGORY IV
☐	995-005	CATEGORY V I
☐	995-006	MEDIUM TRUCK
☐	995-007	SPECIAL MILIT
☐	995-008	CENTURY S/T
☐	995-009	CENTURY PLUS
☐	995-010	S-SERIES/NL-

New OWL screen:

Component	Description
995-001	CATEGORY I C
995-002	CATEGORY II I
995-003	CATEGORY III
995-004	CATEGORY IV
995-005	CATEGORY V I
995-006	MEDIUM TRUCK
995-007	SPECIAL MILIT
995-008	CENTURY S/T
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