



DETROIT[™]

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No. 15 CSA-11
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TO: Service Locations

From: Detroit Customer Support Center

Subject: Replacement Engine Part Number Look Up Requests

Issue:

If you are unable to find an engine replacement part number in eParts, supplemental engine look up instructions are now available in DDCSN. The posted instructions cover warranty long blocks, Power Choice and ¾ engines.

Required Action:

1. Effective immediately, supplemental instructions for looking up engine replacement part numbers for S60, MBE900/4000, and DD platform are posted in DDCSN: (Log in required: Link is shown below. Click on Parts, then select Power Choice and ¾ Engines.)
2. After following the posted engine part number look-up instructions, refer to the engine replacement part number spread sheet also provided on the same DDCSN page (as shown in the screen shot) under the 'Detroit Reman Engines' heading.

<http://ddcsn-ddc.freightliner.com/cps/rde/xchg/ddcsn/hs/3754.htm>

The screenshot shows the DDCSN website interface. At the top, there is a navigation bar with links: LITERATURE, PARTS, SUPPORT, TOOLS, TRAINING, WARRANTY, LINKS, and a search bar. Below the navigation bar, the main content area displays the 'Replacement Engine Lookup Procedure' link, which is highlighted with a red 'New !!!' tag. Below this, there are several links for different engine models: S60 Procedure, MBE4000 Procedure, MBE900 Procedure, and DD13/15/16 Procedure, each with an 'Updated' date. A callout box labeled '1. Engine Part No. Look up Procedures' points to the 'Replacement Engine Lookup Procedure' link. Below the engine model links, there is a section titled 'Detroit Reman Engines' with several links for different engine models: 350/50 PowerChoice, 350/50 ¾ Engine, MBE 900/4000, MBE 900/4000 PowerChoice, DD13/15/16 Warranty, DD13/15/16 ¾ Engines, DD13/15/16 PowerChoice, and S60 Engine. A callout box labeled '2. Spreadsheet(s) to use after using Engine Part No. Look Up Procedures' points to the 'Detroit Reman Engines' section.

It will be the responsibility of the Service location parts department to use these tools to look up engine replacements. The CSC will no longer provide engine part number look-up.