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IMPORTANT WARRANTY INFORMATION	
REF	15-016
Effective	05/01/2016
Release	05/04/2015
SUBJECT	New Essential Tool For CPWA, CPPRA, Ltd CPPRA, & DSDWC Parties: Cadex CA-12 Battery Tester

❖ New Essential Tool

As noted in Important Warranty Information Letter 14-009R, DTNA upgraded the authorized battery tester for dealers in the U.S. and Canada to the Cadex CA-12 DT battery tester. **Effective May 1, 2016, in order to be reimbursed for battery failures, test results from participants in the following programs must come from the Cadex CA-12 DT tester:**

- **Customer Performed Warranty Agreement (CPWA)**
- **Customer Performed Part Replacement Agreement (CPPRA)**
- **Limited Customer Performed Part Replacement Agreement (Ltd CPPRA)**
- **Dealer-Sponsored Direct Warranty Customer (DSDWC)**

Battery claims submitted on or after May 1, 2016, without approved Cadex test results will be rejected. DTNA recommends that CPWA, CPPRA, Ltd CPPRA, and DSDWC parties begin using the Cadex tester upon receipt, even before the May 1 requirement.

The previous tester could only test Cold Cranking Amps (CCA). The Cadex CA-12 is able to test both CCA and a battery's Reserve Capacity (RC) loss. Because capacity fades gradually over the life of a battery, capacity testing offers a more dependable end-of-life prediction. While no battery tester is 100% accurate, the Cadex CA-12 will help prevent the replacement of batteries with acceptable battery life, fail-out more batteries showing end-of-life test results, and save customers money.

Benefits include:

- | | |
|-------------------|-------------------------|
| • Faster testing | • Fewer false negatives |
| • Higher accuracy | • RC testing capability |

Please note: While the Midtronics EXP1000HD-TA will no longer be valid for DTNA warranty battery testing, the unit still has value as an automated tool for testing cable voltage drop and charging system functionality for non-warranty claims.

❖ Grace Period

Because multiple CPWA, CPPRA, Ltd CPPRA, and DSDWC parties may file through a single location code, it is difficult to determine the total number of testers that Cadex needs to produce. DTNA is providing the extended grace period for CPWA, CPPRA, Ltd CPPRA, and DSDWC participants to order and obtain the Cadex CA-12 DT; this will also allow Cadex time to ramp up production to meet the expanded demand. **DTNA suggests that all locations that test batteries submit orders as soon as possible.** However, please be aware that production constraints may result in a lag between ordering and receipt.

IMPORTANT WARRANTY INFORMATION LETTER

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an inquiry, go to
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6121 N Cutter Circle, Suite A
Portland, Oregon 97217-4090

**❖ Ordering
Information**

The Cadex CA-12 DT tester can be ordered via DTNA's Parts Distribution Centers (PDCs) for \$1416.00 USD (PDC part number: DDE CA-12-DT). A printer is not included with the tester as the Cadex unit uses the same Martel printer currently used with the Midtronics tester. The PDCs do not stock the Martel printer but additional printers can be purchased through Cadex Electronics via fax or email for \$350.00 USD (part number: 00-004-3061):

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