

# Technical Service Bulletin

#### 72 Front center armrest will not sit flat

72 15 15 2041579/1 August 5, 2015.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment	
A8	2010 - 2017	All	Not Applicable	

### Condition

One side of the front center armrest will not lay flat or even with the other side.

### **Technical Background**

The pin from the locking pawl is out of place.

## **Production Solution**

Not applicable.

#### Service

1. Use a trim tool to carefully separate the top of the armrest from the lower portion so that the mechanical components are visible (Figure 1).



**Figure 1.** Use a trim tool to separate the top of the armrest from the lower portion.

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 With the mechanical components visible, inspect the locking pawl. If the pin is too far out of place, push the pin back into the locking pawl as shown (Figure 2 and Figure 3).

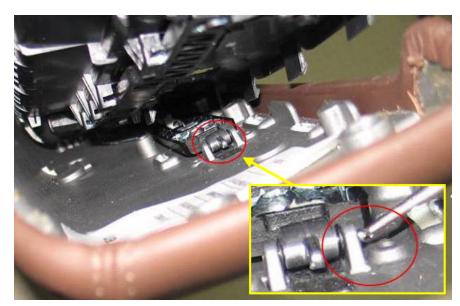
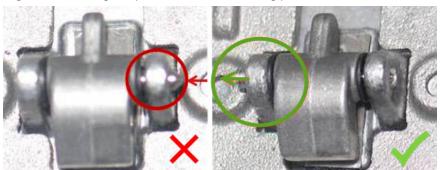


Figure 2. Pushing the pin back into the locking pawl.



*Figure 3.* Incorrectly-positioned pin (left) and correctly-positioned pin (right).

 Operate the center console to ensure that the locking pawl moves correctly, then reassemble the armrest.

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#### Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.				
Service Number:	7220				
Damage Code:	0017				
Labor Operations:	Separate armrest lid and adjust locking pawl pin	7220 5099	50 TU		
Diagnostic Time:	GFF	No allowance	0 TU		
	Road test prior to service procedure	No allowance	0 TU		
	Road test after service procedure	No allowance	0 TU		
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)				
Claim Comment:	As per TSB #2041579/1				

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual.* Claims are subject to review or audit by Audi Warranty.

### **Additional Information**

All parts and service references provided in this TSB (2041579) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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