VOLKSWAGEN DEALERSHIP COMMUNICATION

To: **Service Manager – Service Director**

Name

Title

Department

Subject: **Touareg Module Scan Lockup Workaround**
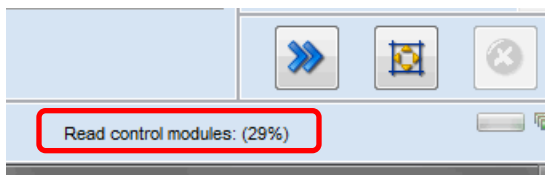
Application: **2004 – 2010 Touareg**
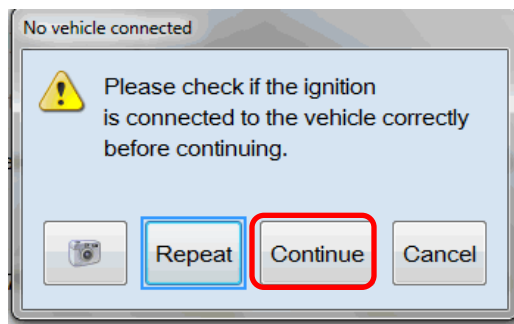
Date: 05.06.15

Colleagues,

Based on dealer feedback of ODIS Service module scan lockups on early Touareg, we have investigated and determined a temporary workaround. **Please forward the procedure described below to your workshop techs:**

1. Connect the VAS 5054A to vehicle Data Link Connector (DLC) and turn on ignition.

2. Initiate GFF session in ODIS Service. The scan lockup typically occurs at 29% completion:

3. **Remove** the VAS 5054A from the vehicle DLC.

4. **Wait** until the following prompt is displayed, **and then reconnect the VAS 5054A to the DLC:**

5. Select **Continue** (it may be necessary to select **Continue** more than once):

The module scan process resumes.

The issue is scheduled to be resolved in a future diagnostic data update:

Thank you.

Todd Nurnberger
Manager – Workshop Technology

Juergen Gemnich
Team Leader – Diagnostic Tester Software Support (DTSS)