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VW Elsa Newsletter



Edition 133: April 27, 2015

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Technical Bulletins

64 15 02 - 2039887 Supersedes Technical Bulletin V641501 dated March 2, 2015 to update service number and causal part information in warranty table.

Rear Door Glass Inoperative

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta	1999–2016	All	All	All	All
Passat	1998–2010	All	All	All	All
Tiguan	2009–2016	All	All	All	All

Golf, Jetta Wagon, Jetta SportWagen, Golf Wagon	1999–2014	All	All	All	All
The rear glass cannot be opened / closed, the rear glass may slide down into the door, or the rear glass motor operates but the glass does not move. Production Solution: Not Applicable.					

91 15 03 - 2037873 Supersedes Technical Bulletin V91 1407 dated August 27, 2014 to update software level and additional model years.

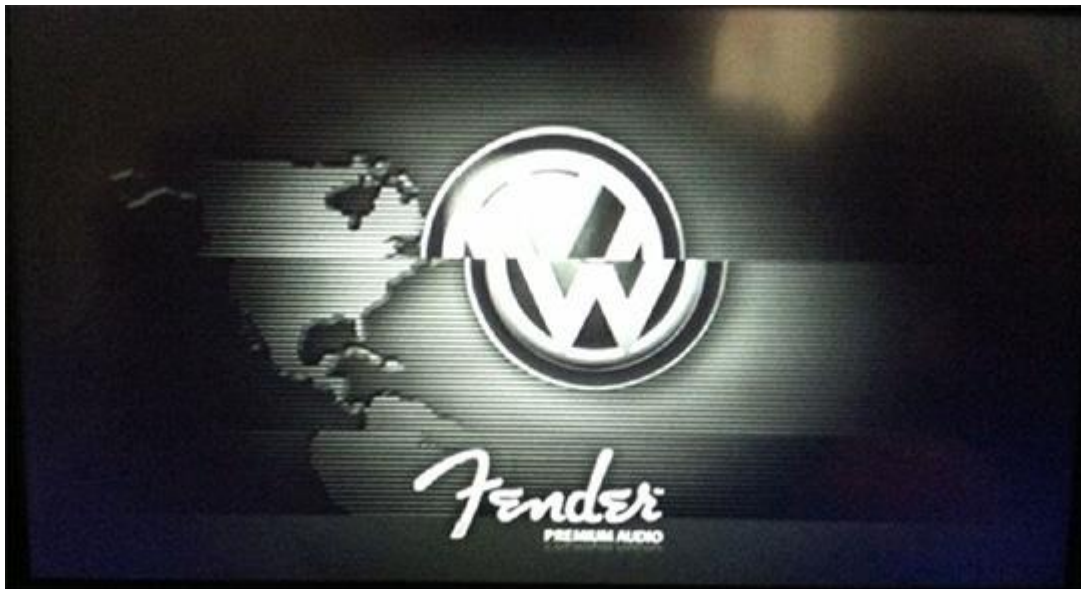
RNS 510 Welcome Screen Image Distorted

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat, CC, Beetle Convertible, Eos	2014–2015	All	All	All	All

The customer may complain that the image of the RNS 510 welcome screen is distorted or shifted as seen below.

Note:

This technical bulletin must be read in its entirety before attempting the software update.



Production Solution: Not applicable.

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66 15 06 - 2040233 Supersedes Technical Bulletin V661505 dated April 10, 2015 to update damage code and damage location in warranty table.

Note: This Bulletin may only be applied as "one time only" for vehicles within 12 months of the original vehicle in-service date as stated in the Warranty Policy. (See section 1.3 General Guidelines/ Start of warranty period).

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Golf R	2015	2.0L (CYFB)	All	AU1FW127111	AU7FW245826

Vehicles not delivered with a front license plate bracket.
For states that require a **front** license plate, please use this document as a reference.

Production Solution: No production change required.

Pending Service Solutions

No new Pending Service Solutions this week.

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Tech Tips

63-15-01 Rear Bumper Cover – Paint Peeling

Model(s)	Year	Eng.Code	Trans.Code
Passat	2015	All	All

There have been cases identified where the paint is chipping/peeling on the rear bumper cover (see picture below). This issue was caused by process deviations at the supplier.



Passat rear bumper cover – affected area

91-15-02 Car Net Equipped Vehicles-Vehicle Health Report Received by Customer Indicating a Concern. Cannot Verify any Conditions or DTC's to Facilitate Diagnosis

Model(s)	Year	Eng.Code	Trans.Code
All models (except Routan and Toaureg)	2014–2015	All	All
Please contact the Volkswagen Technicians Helpline for assistance.			

96-14-05 Immobilizer Key / Key Remote Adaptation Test Plan - Date: August 22, 2014

April 24, 2015 – Update to Information due to Vehicle Doesn't Start and or Warning Lights ON after Key Adaptation.

Model(s)	Year	Eng.Code	Trans.Code
Golf, GTI	2015	All	All

To adapt keys to a 2015 Golf or Golf GTI, it is necessary to complete the "Adapt Immobilizer" test plan. This test plan can be found under the ODIS Special Functions Tab (figure 1) or by navigating to "Immobilizer functions" under "Elect. Immobilizer 5A" after clicking the "Select self test" button in the Test Plan tab (figure 2). This procedure adapts both the remote and immobilizer functions of the key.
(See Tech Tip for additional images)

Campaigns

91M4 UPDATE - Navigation SD Card

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Golf/GTI	2015	All	All	See Campaign/Action screen in Elsa	See Campaign/Action screen in Elsa

NOTE:

- Perform this UPDATE on all applicable vehicles within NEW VEHICLE LIMITED WARRANTY.
- It is MANDATORY to perform UPDATES on all applicable vehicles in dealer inventory PRIOR TO RETAIL SALE.
- Inform customers that this UPDATE will be available free of charge as long as their vehicle is within the Warranty parameters outlined in this UPDATE.

NOTE:

Required DMS Wording//Text: (line item, customer concern description on repair order): UPDATE 91M4 – Navigation SD Card

This update has been proactively released due to incorrect SD Card provided during vehicle production.

This UPDATE is in effect until removed.

Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the 91M4 code in Elsa, Campaign/Action Information screen on the day of repair.
- If the vehicle is sold it must be within the New Vehicle Limited Warranty.
- Procedure must be performed within the allotted time frame stated in this UPDATE.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

92D2 UPDATE – Rain Sensor Software (NVLW)

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Beetle, Beetle Convertible	2014	All	All	See Campaign/Action screen in Elsa	See Campaign/Action screen in Elsa

NOTE:

- Perform this UPDATE on all applicable vehicles within the NEW VEHICLE LIMITED WARRANTY
- It is MANDATORY to perform UPDATES on all applicable vehicles in dealer inventory PRIOR TO RETAIL SALE.
- Inform customers that this UPDATE will be available free of charge as long as their vehicle is within the Warranty parameters outlined in this UPDATE.

NOTE:

Required DMS Wording/Programming Text (SAGA claim comments):

UPDATE Code 92D2 - Rain Sensor Software (NVLW)

This update has been proactively released to enable functionality of the rain sensing windshield wipers.

This UPDATE is in effect until removed.

Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the 92D2 code in Elsa, Campaign/Action Information screen on the day of repair.
- If the vehicle is sold it must be within the LIMITED NEW VEHICLE WARRANTY.
- Procedure must be performed within the allotted time frame stated in this UPDATE.

Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: woa.workshopinformation@vw.com

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