



## **VOLKSWAGEN DEALERSHIP COMMUNICATION - USA Only**

Date: April 3, 2015

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Upcoming Warranty Extension - High-Pressure Fuel Pump (HPFP)

2009-2012 MY Volkswagen TDI® Clean Diesel Engine Vehicles

### **IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION**

As you may be aware, the NHTSA has concluded their investigation related to the High Pressure Fuel Pump on 2009-2012 model year Volkswagen TDI® Clean Diesel Engine vehicles.

The NHTSA has concluded there is no risk to motor vehicle safety.

As a measure to help ensure continued customer satisfaction, Volkswagen will soon announce a warranty extension program to cover the High Pressure Fuel Pump on 2009-2012 model year TDI® Clean Diesel Engine vehicles.

Details of the Warranty Extension program will follow. Until the full program details have been communicated, Dealers should continue to address customer High Pressure Fuel Pump concerns as per current process.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection