

Volkswagen of America, Inc.

Warranty Quick Reference Guide



Introduction

Based on the input received from your dealership's Service Personnel, Volkswagen of America has created this Warranty Quick Reference Guide. This guide is intended to summarize frequently referenced warranty information with the hope that it will assist you in your everyday business. Welcome to the Volkswagen Warranty Quick Reference Guide!

Warranty Questions?

Warranty Helpline

1-866-306-8447

warranty.helpline@vw.com

Fax: 248-754-6557

Department	Email Address	FAX Number	Phone Number
Warranty Support Specialists	This email address is strictly for electronic documents (no responses will be sent to inquiries) groupwarrantydocuments@vw.com	Document requests only: 248-754-4734	866-306-8447
Certified Pre-Owned Warranty (CPO)	vwoacpowarranty@vw.com	248-754-6535	866-306-8447
Warranty Labor Rate Increase	warrantylaborrate@vw.com	248-754-4663	248-754-6577
Warranty Parts Return Center	ywoawprc@vw.com	248-754-6540	866-306-8447 (warranty helpline)
Recall Campaigns	warranty.helpline@vw.com	248-754-6557	866-306-8447

All information included in this Warranty Quick Reference Guide is subject to change without prior written notification by Volkswagen. For the most up-to-date policies, please refer to the online version of Volkswagen's Warranty Policies and Procedures Manual and Bulletins in their entirety located in WISE > Policy Manual and WISE > Bulletins and Communications > Policy Bulletins. The Warranty Quick Reference Guide is available electronically on WISE under Resource Center > Warranty Quick Reference Guide.

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**Volkswagen Factory
in Chattanooga, Tennessee**

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Warranties at a Glance

Overview of New Vehicle Warranties

Overview of Warranties Model Year 2006 - 2015				
New Vehicle Limited Warranty MY 2009 - 2015	12-volt original equipment battery 2/24	3/36*		
New Vehicle Limited Warranty MY 2006 - 2008	4/50			
Powertrain Limited Warranty MY 2011 - 2015	All models except Touareg 5/60		Touareg 10/100	
Powertrain Limited Warranty MY 2006 - 2010	5/60			
Hybrid System Limited Warranty	certain hybrid system parts 8/100			
High-Voltage System Limited Warranty (e-Golf only)	certain high-voltage system parts 5/60	high-voltage battery (defects in material and workmanship and net capacity loss below 70%) 8/100		
Limited Warranty Against Corrosion Perforation	12/unlimited**			
Federal Emissions Warranty (not applicable for e-Golf)	certain emission parts 2/24	catalytic converter and particulate filter, E.C.M, onboard emission diagnostic device 8/80		
California Emissions Warranty (not applicable for e-Golf)	any emission related part 3/50	specific control devices 7/70	specific control devices 8/100***	PZEV / AT-PZEV 15/150****
Extension Warranties	--- various coverage ---			
Parts and Accessories Limited Warranty	1/12			

* 3/36... 3 years or 36,000 mi, whichever occurs first

** excludes Routan which is covered for 3/unlimited for all sheet metal panels and 5/100 for outer-body sheet metal panels

***2009, 2010, 2012, 2013, 2014 Routan only

****10/150 for high-voltage batteries in PZEV / AT-PZEV hybrid models

New Vehicle Limited Warranty

New Vehicle Limited Warranty	Model Year	Model	Duration*	
			Years	Miles
USA	2009 - 2015	All models except Winnebago Rialta, Winnebago Vista, Itasca Sunstar	3	36,000 mi**
USA	2006 - 2008	All models	4	50,000 mi

*whichever occurs first
** 12-volt original equipment battery covered 2 years/24,000 miles, whichever occurs first

Powertrain Limited Warranty

Powertrain Limited Warranty	Model Year	Model	Duration*	
			Years	Miles
USA	2011 - 2015	All models except Touareg	5	60,000 mi
	2011 - 2015	Touareg	10	100,000 mi
USA	2006 - 2010	All models	5	60,000 mi

*whichever occurs first

Coverage

- ▶ **Engine:** cylinder block and all internal parts, cylinder head and all internal parts, valve train, spur belt, flywheel, oil pump, water pump, intake manifold, related seals and gaskets.
- ▶ **Transmission:** case and all internal parts, torque converter, seals and gaskets, transmission E.C.M.
- ▶ **Drivetrain:** differential and all internal parts, driveshaft and constant velocity (C.V.) joints.

Hybrid System Limited Warranty

Hybrid System Limited Warranty	Model Year	Model	Duration*	
			Years	Miles
USA	2011 - 2015	Touareg Hybrid	8	100,000 mi
	2013 - 2015	Jetta Hybrid		

*whichever occurs first

Coverage

- ▶ High-voltage battery (including protective box)
- ▶ Battery energy control module
- ▶ Battery cooling system (including battery fans, housing, and air induction vents)
- ▶ Hybrid electric motor
- ▶ Hybrid electric motor clutch
- ▶ Hybrid electric motor clutch actuator
- ▶ Power electronics (inverter and converter)
- ▶ High-voltage cables (including connection boxes, safety plugs, and pilot line cable system)
- ▶ Electronic control module (ECM)
- ▶ Electric A/C compressor*
- ▶ Power steering system (including pump and control module)
- ▶ Electric transmission oil pump (including control module)

Hybrid components can only be serviced by a certified Volkswagen Hybrid Specialist.

* Touareg Hybrid vehicles only

High-Voltage System Limited Warranty (E-Golf Only)

High-Voltage System Limited Warranty		Model Year	Model	Duration*	
				Years	Miles
USA	Certain high-voltage system parts	2015	e-Golf	5	60,000 mi
USA	High-voltage battery (The high-voltage battery is covered for defects in material and workmanship and for net capacity loss below 70%.)	2015	e-Golf	8	100,000 mi

*whichever occurs first

Coverage

- ▶ **High-voltage battery**
The high-voltage battery is warranted for 8 years or 100,000 miles, whichever occurs first, for defects in material and workmanship and for net capacity loss below 70%. The battery net capacity coverage includes any repairs needed to return battery net capacity to a level of 70%. Coverage may not return the high-voltage battery to an “as new” condition with 100% net capacity, but it will provide the vehicle with a net capacity level of at least 70%. Gradual reduction in battery net capacity over time is integral to the nature of the components and does not represent a defect under the terms of this warranty, as long as the reduction in net capacity is not in excess of 30%. The warranty on the high-voltage battery does not apply if a defect has been caused by the battery not being used, handled or maintained as described in the owner’s manual.
- ▶ Power electronics, which consists of the DC-to-DC converter and pulse inverter
- ▶ Electric motor
- ▶ High-voltage air conditioning
- ▶ High-voltage heating
- ▶ Charger for high-voltage battery
- ▶ Charging socket for high-voltage battery
- ▶ Orange high-voltage cables and connectors

High-voltage components can only be serviced by a certified Volkswagen High-Voltage Specialist.

Limited Warranty Against Corrosion Perforation

Model Year		Model	Duration*	
			Years	Miles
2009 - 2014	Routan	All Sheet Metal Panels	3	unlimited
		Outer-Body Sheet Metal Panels – one that is finish-painted and that someone can see when walking around the vehicle	5	100,000 mi
2009 - 2015	Tiguan		12	unlimited
2007 - 2015	Eos		12	unlimited
2006 - 2015	Passat, CC, GTI, Rabbit, Golf		12	unlimited
2005 - 2015	Jetta		12	unlimited
2004 - 2015	Touareg		12	unlimited
2004 - 2006	Phaeton		12	unlimited
1998 - 2015	Beetle, Beetle Convertible		12	unlimited
1999 - 2009	Golf (A4), Jetta (A4)		12	unlimited
1998 - 2005	Passat (B5)		12	unlimited
2000 - 2003	Eurovan		8	unlimited
1999 - 2002	Cabrio		6	unlimited
1997 - 1999	Golf (A3), Jetta (A3)		6	unlimited
1995 - 1997	Passat (B4)		6	unlimited
1995 - 2005 2002 - 2003 2002 - 2003	Winnebago Rialta Winnebago Vista Itasca Sunstar		N/A	N/A

*whichever occurs first

Covered Repairs

- Body sheet metal panels that have been perforated by rust except as noted under exclusions.
Corrosion repairs must be pre-authorized. Verification of warranty coverage is obtained by completing the Warranty Repair Acceptance Process on WISE (in the Operations section), with the following exceptions:
 - Corrosion issues addressed through an applicable technical bulletin, or
 - Corrosion repairs under 50 time units

Use damage code 0003. For corrosion claims within the NVLW period use claim type 110; for claims outside of the NVLW period use claim type 160.

Emissions Warranty

Federal Emissions Warranty

Federal Emissions Warranty**	Model Year	Model	Duration*	
			Years	Miles
Certain emission parts	1996 - 2015	all models	2	24,000 mi
Catalytic converter and particulate filter, E.C.M. (powertrain control module – Routan), Onboard emission diagnostic device	1996 - 2015	all models	8	80,000 mi

*whichever occurs first

** not applicable for e-Golf

California Emissions Warranty

California Emission Warranties**	Model Year	Duration*	
		Years	Miles
Any emission related part	1994 - 2015	3	50,000 mi
Specific control devices	1994 - 2015	7	70,000 mi
Specific control devices (Routan only)	2009, 2010, 2012, 2013, 2014	8	100,000 mi
Only California Partial Zero Emissions Vehicles (PZEV) / Advanced Technology Partial Zero Emissions Vehicles (AT-PZEV); any emission related part ***	2003 - 2015	15	150,000 mi

*whichever occurs first

** not applicable for e-Golf

***10/150 for high-voltage batteries in PZEV / AT-PZEV hybrid models





January 2015

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Volkswagen Limited Extension Warranties	Country	Model Year	Model	Engine	Years (Whichever Occurs First)	Miles
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CENTER HIGH-MOUNTED STOP-LIGHT LEDs LIMITED WARRANTY EXTENSION

- ▶ Less than 7 years: Applicable if any CHMSL LED stops working
- ▶ 7-10 years: Applicable if any of the CHMSL LED groups completely stops working or within all 4 LED groups 6 or more individual LEDs stop working

USA

2006 - 2009

GTI

All

10

unlimited

2008

R32

All

Claim Type:	110
Service Number:	9470
Technical Bulletin:	N/A

Warranty Extensions Chart continued next page

Volkswagen Limited Extension Warranties	Country	Model Year	Model	Engine	Years (Whichever Occurs First)	Miles
DSG GEARBOX TRANSMISSION LIMITED WARRANTY EXTENSION						
► All covered vehicles must be equipped with a DSG transmission AND have a production date from 02/19/07 thru 08/06/09	USA	2007 - 2010	Eos, GTI, R32, Jetta, Jetta SportWagen, Passat Wagon, CC	All	10	100,000 mi
Claim Type:	1PT	1SP				
		3925				
		3474				
	3511	3472				
Service Number:	3490	3461				
		3460				
		3059				
		3060				
		3435				
Technical Bulletin:	N/A					

Warranty Extensions Chart continued next page

Volkswagen Limited Extension Warranties		Country	Model Year	Model	Engine	Years (Whichever Occurs First)	Miles
CATALYTIC CONVERTER LIMITED WARRANTY EXTENSION		USA	2004	New Beetle Convertible	2.0L BGD		
			2004 - 2005	Golf	2.0L BEV		
				Jetta	2.0L BEV	10	120,000 mi
				New Beetle Sedan	2.0L BEV		
			2006	Golf	2.0L BEV		
WINDOW REGULATOR CABLE LIMITED WARRANTY EXTENSION		USA	2007 - 2011	Eos	All	5	unlimited
		110	6452	N/A			

Warranty Extensions Chart continued next page

Volkswagen Limited Extension Warranties		Country	Model Year	Model	Engine	Years (Whichever Occurs First)	Miles
TRANSMISSION VALVE BODY LIMITED WARRANTY EXTENSION			2003 - 2006	New Beetle / New Beetle Convertible	All with A4-250 automatic transmission		
		USA	2005 - 2008	Jetta / Rabbit	All with A4-250 automatic transmission	7	100,000 mi
			2006 - 2008	Passat Sedan / Wagon	All with A4-250 automatic transmission		
Claim Type:		1PT					
Service Number:		3877					
Technical Bulletin:		N/A					
INTAKE CAMSHAFT, CAMSHAFT FOLLOWER AND HIGH PRESSURE FUEL PUMP LIMITED WARRANTY EXTENSION				Jetta / Jetta Wagon	2.0L BPY		
		USA	2006 - 2007	GTI	2.0L BPY	10	120,000 mi
				Eos	2.0L BPY		
				Passat Sedan / Wagon	2.0L BPY		
Claim Type:		1PT					
Service Number:		1505					
Technical Bulletin:		2015153					

Warranty Extensions Chart continued next page

Volkswagen Limited Extension Warranties		Country	Model Year	Model	Engine	Years (Whichever Occurs First)	Miles
FUEL PRESSURE SENSOR LIMITED WARRANTY EXTENSION		USA	2007 - 2008	Jetta	2.0L TFSI BPY	10	120,000 mi
				GTI	2.0L TFSI BPY		
				Eos	2.0L TFSI BPY		
				Passat Sedan / Wagon			
				2.0L TFSI BPY			
Claim Type:		110					
Service Number:		2409					
Technical Bulletin:		2027458					
INTAKE MANIFOLD RUNNER CONTROL MOTOR LIMITED WARRANTY EXTENSION		USA	2006 - 2008	Jetta	2.0L TFSI BPY	10	120,000 mi
				GTI	2.0L TFSI BPY		
				Eos	2.0L TFSI BPY		
				Passat Sedan / Wagon			
				2.0L TFSI BPY			
Claim Type:		110					
Service Number:		2447					
Technical Bulletin:		2027457					

Warranty Extensions Chart continued next page

Volkswagen Limited Extension Warranties	Country	Model Year	Model	Engine	Years (Whichever Occurs First)	Miles
POSITIVE CRANKCASE VENTILATION (PCV) VALVE LIMITED WARRANTY EXTENSION			Jetta	2.0L TFSI BPY		
			GTI	2.0L TFSI BPY		
	USA	2006 - 2008	Eos	2.0L TFSI BPY	10	120,000 mi
			Passat Sedan / Wagon	2.0L TFSI BPY		
FRONT WHEEL BEARINGS LIMITED WARRANTY EXTENSION						
			1PT			
			1726			
			2027454			
FRONT WHEEL BEARINGS LIMITED WARRANTY EXTENSION	USA	2009 - 2010	Routan	All	5	90,000 mi
ENGINE EXHAUST FLAP LIMITED WARRANTY EXTENSION						
			110			
			4067			
			2028396			
ENGINE EXHAUST FLAP LIMITED WARRANTY EXTENSION	USA	2009 - 2012	2.0L TDI® Clean Diesel engine vehicles	CBEA CJAA CKRA	10	120,000 mi
ENGINE EXHAUST FLAP LIMITED WARRANTY EXTENSION						
			110			
			2671			
			2031583			

Warranty Extensions Chart continued next page

Volkswagen Limited Extension Warranties	Country	Model Year	Model	Engine	Years (Whichever Occurs First)	Miles
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SECONDARY AIR PRESSURE SENSOR LIMITED WARRANTY EXTENSION	USA	2009	Rabbit (A5)	CBUA, CBTA	10	120,000 mi
		2009	Jetta Wagon (A5)	CBUA, CBTA		
		2009	Jetta (A5)	CBUA, CBTA		
		2010	Jetta (A5)	CBUA		
		2010 - 2012	Jetta Sport/Wagen (A6)	CBUA		
		2011 - 2012	Jetta (A6)	CBUA		
		2012	Passat	CBUA		
		2012	Beetle	CBUA		
		2010 - 2012	Golf (A6)	CBUA		

Claim Type:	110
Service Number:	2666
Technical Bulletin:	2028415

Warranty Extensions Chart continued next page

Volkswagen Limited Extension Warranties	Country	Model Year	Model	Engine	Years (Whichever Occurs First)	Miles
FUEL INJECTOR LIMITED WARRANTY EXTENSION						
	USA	2008 - 2012	Various	Certain 2.0 TFSI engine vehicles with engine codes CBFA and CCTA	10	120,000 mi
CLAIM TYPE:	110					
SERVICE NUMBER:	2440					
TECHNICAL BULLETIN:	2033805					
INTAKE MANIFOLD LIMITED WARRANTY EXTENSION						
	USA	2008 - 2012	Various	Certain 2.0 TFSI engine vehicles with engine codes CBFA and CCTA	10	120,000 mi
CLAIM TYPE:	1PT					
SERVICE NUMBER:	2447					
TECHNICAL BULLETIN:	2031075					

Warranty Extensions Chart continued next page

Volkswagen Limited Extension Warranties		Country	Model Year	Model	Engine	Years (Whichever Occurs First)	Miles
TURBOCHARGER LIMITED WARRANTY EXTENSION		USA	2012 - 2013	Passat	Certain TDI vehicles with engine code CKRA	10	120,000 mi
Claim Type:		1PT					
Service Number:		2130					
Technical Bulletin:		2036110					
DRIVER'S DOOR WIRING HARNESS LIMITED WARRANTY EXTENSION		USA	2005 - 2006	Jetta (A5) (VIN range from 1K_5M000001 to 1K_6M759703)	All	8 ½	100,000 mi
Claim Type:		110					
Service Number:		9732					
Technical Bulletin:		N/A					
LEFT CYLINDER HEAD LIMITED WARRANTY EXTENSION		USA	2011 - 2012	Routan	Certain 3.6L engine vehicles with engine code CJRA	10	150,000 mi
Claim Type:		1 PT					
Service Number:		1570					
Technical Bulletin:		2038672					



Wear and Tear Covered Components

The listed wear and tear components **are covered for wear and tear** for 1 year or 12,000 miles, whichever occurs first, unless stated otherwise. Listed wear and tear components are covered for defects in material or workmanship for the entire New Vehicle Limited Warranty period.

2007 – 2012 MY Wear and Tear Covered Components			
Service Number	Component	Service Number	Component
4623	rear brake shoes	9437	brake light bulb
4636	front brake pads	9467	fog light halogen bulb
4638	rear brake pads	9469	rear fog light bulb
4646	rear brake drums	9475	back-up light bulb
4650	front brake discs	9622	dome light bulb
4653	rear brake discs	9632	air jet bulb
9227	front wiper blade*	9641	luggage compartment bulb
9243	rear wiper blade*	9647	map light bulb
9429	license plate bulb	9654	fresh air/heater regulator bulb
9433	tail light bulb	9659	glove compartment light bulb
9435	rear turn bulb		
All other light bulbs, with the exception of Halogen/Xenon headlights. Halogen/Xenon headlights, replaced for wear, are covered for the entire NVLW period.			
* covered for 6 months/6,000 mi, whichever occurs first			

2013 – 2015 MY Wear and Tear Covered Components			
Service Number	Component	Service Number	Component
4623	rear brake shoes	4650	front brake discs
4636	front brake pads	4653	rear brake discs
4638	rear brake pads	9227	front wiper blade*
4646	rear brake drums	9243	rear wiper blade*
* covered for 6 months/6,000 miles, whichever occurs first			

Brake Pads and Discs

MY 2007 – 2015

- ▶ Brake pads/shoes and discs/drums worn beyond published wear limits are covered for wear and tear for one year or 12,000 miles, whichever occurs first. Wear specs must be documented. Refer to ElsaPro Repair Manual for published brake pad/shoe and disc/drum wear limits.
- ▶ Brake pads/shoes and brake discs/drums are covered for defects in material or workmanship for the entire NVLW period.

Wiper Blades

MY 2007 – 2015

- ▶ Covered for 6 months/6,000 miles, whichever occurs first, for wear and tear. Covered for defects in material or workmanship for the entire NVLW period.



Powertrain Warranty Service Numbers Chart

This listing is subject to change. Refer to ServiceNet for the most up-to-date information.

Powertrain Service Numbers		
Engine: Cylinder, Block, Mounting		
	Service Number	Description
	1009	Block/Crankcase
	1010	Engine Crankcase
	1011	Freeze Plug
	1013	Piston Oil Cooling Jet
	1020	Cylinder
	1029	Cylinder Base Gasket
Engine: Crankshaft Assembly		
	Service Number	Description
	1310	Piston
	1319	Piston Ring Set
	1326	Piston Pin
	1330	Connecting Rod Bearings
	1340	Connecting Rod
	1348	Crankshaft
	1350	Crankshaft Bearing
	1359	Crankshaft Oil Seal
	1360	Flywheel
	1362	Dual Mass Flywheel
	1363	Drive Plate
	1367	Crankshaft Needle Bearing
	1370	Spur Belt Drive Sprocket
	1373	Belt Tensioner Damper
	1374	Crankshaft Oil Seal
	1375	Vibration Damper
	1376	Crankshaft Pulley
	1377	Idle Pulley Assembly
	1385	Balance Shaft
	1390	Balance Shaft Chain
1391	Chain Tensioner	

Powertrain Service Numbers		
	1392	Sprocket
Engine: Cylinder Head and Valve Drive		
	Service Number	Description
	1505	Camshaft
	1507	Camshaft Sprocket
	1510	Camshaft Bearings
	1514	Camshaft Oil Seal
	1519	Toothed Belt Relay Roller
	1520	Intermediate Shaft
	1523	Intermediate Shaft Oil Seal
	1524	Spur Belt
	1525	Damper
	1526	Toothed Belt Tensioner
	1527	Spur Belt Tensioner Pulley
	1535	Timing Chain
	1536	Chain Tensioner
	1540	Cam Follower
	1549	Rocker Arm Shaft
	1550	Hydraulic Lifter
	1554	Rocker Arms
	1558	Cam Follower Disc
	1559	Cam Follower
	1560	Intake Valve
	1562	Exhaust Valve
	1563	Valve Stem Seal
	1565	Valve Spring
	1569	Pressure Limiting Valve
	1570	Cylinder Head
	1571	Cylinder Head Gasket
	1572	Cylinder Head Bolt
	1573	Exh. Manifold Stud
1575	Intake Valve Guide	

Powertrain Service Numbers Chart continued next page

Powertrain Warranty Service Numbers Chart Cont'd.

This listing is subject to change. Refer to ServiceNet for the most up-to-date information.

Powertrain Service Numbers		
	1576	Exhaust Valve Guide
	1580	Valve Cover Gasket
	1582	Cylinder Head Cover
	1584	Camshaft Adjuster
Engine: Lubrication System		
Service Number	Description	
	1714	Oil Filler Cap/Gasket
	1715	Oil Filler Neck/Gasket
	1716	Oil Dipstick
	1720	Oil Pump/Gasket
	1724	Oil Pressure Relief Valve/ Spring
	1726	Oil Pressure Regulator/ Control Valve
	1733	Oil Filter Flange (082587)
	1740	Oil Cooler
	1750	Oil Pan
	1751	Oil Pan Gasket
Engine: Cooling System, Misc.		
Service Number	Description	
	1950	Coolant Pump
	1951	Coolant Pump Gaskets
	1955	Thermostat Housing
	1957	Impeller Housing
	1958	Thermostat
	1960	Flange/T-Piece
	2045	Fuel Pump (tandem)
	2130	Turbocharger
	2329	Injection Pump (diesel)
	2338	Unit Injector
	2340	Injector
	2374	High-Pressure Pump (diesel)

Powertrain Service Numbers		
	2380	Intake Manifold (diesel)
	2434	Throttle Valve
	2440	Injector
	2447	Intake Manifold (gas)
	2463	High Pressure Pump
	2609	Exhaust Manifold Gasket
	3037	Clutch Operating Shaft
	3043	Push Rod Seal/Bushing
	3060	Multiple Clutch DSG
Torque Converter		
Service Number	Description	
	3247	Torque Converter Oil Seal
	3250	Torque Converter
	3251	Torque Converter Bushing (082687)
Manual Transmission Controls and Transmission Case		
Service Number	Description	
	3430	Balance Weight
	3435	Manual Trans
	3436	Gear Carrier
	3437	Transmission Housing
	3444	Selector Shaft Cover
	3445	Shift Housing
	3446	Shift Housing Gasket
	3447	Selector Shaft Bushing (04*27*90)
	3448	Selector Shaft Seal
	3449	Cover (091887)
	3450	Gear Carrier
	3451	Gear Carrier Gasket

Powertrain Service Numbers Chart continued next page

Powertrain Warranty Service Numbers Chart Cont'd.

This listing is subject to change. Refer to ServiceNet for the most up-to-date information.

Powertrain Service Numbers		
	3460	Mechatronics Cover
	3474	Oil Cooler
	3480	Timing Hole Cap
Manual Transmission Gears and Shafts		
	Service Number	Description
	3504	1st – 4th Gear Output Shaft
	3505	1st – 4th Gear Shaft, Front Bearing
	3506	1st – 4th Gear Shaft, Rear Bearing
	3507	5th/6th/Reverse Gear Output Shaft
	3508	5th/6th/Reverse Gear Shaft, Front Bearing
	3509	5th/6th/Reverse Gear Shaft, Rear Bearing
	3511	Mechatronic
	3514	Gearshift Finger
	3516	Selector Shaft
	3517	Relay Lever
	3518	Internal Shift Rods
	3521	Selector Fork 1st/2nd Gears
	3523	Selector Fork 3rd/4th Gears
	3524	Selector Fork 5th/Reverse Gear
	3525	Selector Fork for Reverse
	3526	Selector Fork 5th/6th Gear
	3529	Selector Fork 5th Gear
	3530	Locking Keys
	3533	Selector Plate, Gear 1 – 4
	3534	Selector Plate, 5th Gear
	3535	Selector Plate, Reverse

Powertrain Service Numbers		
	3540	Input Shaft
	3542	3rd/4th/6th Gear Wheel
	3543	Shim
	3546	Input Shaft Front Bearing
	3547	Input Shaft Center Bearing
	3548	Input Shaft Rear Bearing
	3550	Input Shaft Seal
	3554	Countershaft
	3555	Countershaft Bearing
	3557	Reverse Gear Shaft
	3559	Output Shaft
	3560	Output Shaft Front Bearing
	3561	Output Shaft Rear Bearing
	3563	Mated Gears, 6th Gear
	3564	Output Shaft Middle Bearing
	3568	Synchro Unit 5th and Reverse
	3569	Synchro Unit for Reverse Gear
	3571	1st Gear Pair
	3572	2nd Gear Pair
	3573	3rd Gear Pair
	3574	4th Gear Pair
	3575	5th Gear Pair
	3577	Reverse Sliding Gear
	3578	Reverse Gear Wheel
	3580	Gear Needle Roller Bearing
	3581	Synchro Unit 1st/2nd Gear
	3582	Synchro Unit 3rd/4th Gear
	3583	Synchro Unit 5th/6th Gear
	3585	Circlip 5th Gear Wheel
	3591	Synchro Ring 1st Gear

Powertrain Service Numbers Chart continued next page

Powertrain Warranty Service Numbers Chart Cont'd.

This listing is subject to change. Refer to ServiceNet for the most up-to-date information.

Powertrain Service Numbers		
	3592	Synchro Ring 2nd Gear
	3593	Synchro Ring 3rd Gear
	3594	Synchro Ring 4th Gear
	3595	Synchro Ring 5th Gear
	3596	Synchro Ring, Reverse
	3597	Synchro Ring 6th Gear
Automatic Transmission Controls and Transmission Case		
	Service Number	Description
	3730	Transmission Control Module
	3731	Multi-function Switch
	3732	Vehicle Speed Sensor
	3735	Auto Trans
	3737	Transmission Housing
	3745	ATF Filler Pipe
	3750	Gasket
	3753	Transmission Housing Gasket
	3755	ATF Pan
	3756	Oil Pan/Gasket
Automatic Transmission Gears and Shafts		
	Service Number	Description
	3805	Planetary Gears, Complete
	3810	Main Shaft
	3814	One-Way Clutch With Piston
	3815	One-Way Clutch
	3825	Forward Planetary Gear
	3826	Reverse Planetary Gear Set
	3827	Planet Piston Carrier

Powertrain Service Numbers		
	3830	Sun Gear
	3831	Large Sun Gear
	3835	Forward Clutch
	3837	Clutch
	3838	Clutch
	3839	Reverse Gear Clutch
	3844	Direct/Reverse Gear Clutch
	3853	2nd Gear Brake Band
	3856	ATF Pump
	3858	ATF Oil Filter
	3859	Pump Shaft
	3860	Trans Oil Cooler
	3864	1st Gear Brake Piston
	3865	2nd Gear Brake Piston
	3868	Governor
	3874	Parking Lot Lever
	3877	Valve Body
	3878	Valve Body Conducting Strip
	3885	Mechatronics
	3901	Final Drive Assembly
	3902	Prop Shaft
	3905	Differential Shaft
	3906	Output Shaft Bearings
	3907	Prop Shaft Intermediate Bearing
	3908	Ring Gear/Pinion
	3910	Differential Housing
	3911	Driving Gear
	3912	Differential Side Gears
	3916	Differential Bearings
	3918	Intermediate Gear Bearings

Powertrain Service Numbers Chart continued next page

Powertrain Warranty Service Numbers Chart Cont'd.

This listing is subject to change. Refer to ServiceNet for the most up-to-date information.

Powertrain Service Numbers		
	3920	Final Drive Side Cover/ Gasket
Automatic Transmission Differential		
	Service Number	Description
	3921	Cover/Gasket
	3922	Drive Shaft Flange Seal
	3925	Left/Right Drive Shaft Flange
	3927	Drive Flange Bolt
	3928	Engine Side Output Shaft Oil Seal
	3929	Differential Lock Oil Seal
	3930	Output Shaft Bearing
	3932	Trans. Side Shaft Seal
	3933	Front Differential Lock
	3940	Rear Differential Lock
	3942	Differential Lock Switch
	3945	All Wheel Drive Ring Gear/ Pinion
	3946	All Wheel Drive Differential Housing
	3950	Speedometer Drive Gear
	3951	All Wheel Drive Differential Side Gears
	3954	All Wheel Drive Differential Bearing
	3955	Prop Shaft Seal
	3956	Roller Bearing All Wheel Drive
	3957	Front Differential Bearing
	3958	Synchro Final Drive Cover
	3959	Synchro Final Drive Cover Seal

Powertrain Service Numbers		
	3960	Viscous Coupling
	3962	Trans Oil Pump
	3963	Synchro L/R Drive Shaft Flange
	3965	Transfer Gearbox
	3970	Bevel Gear Drive
	3971	AWD Final Drive w/Clutch
	3975	Axle Differential Lock Control Unit
	3977	Axle Differential Lock Control Motor
	3978	Transfer Box Control Motor
	3979	Cooler
	3982	Front Drive Shaft Seal
	3988	Synchro Final Drive Assembly
	3989	Synchro Final Drive Housing
Front Wheel Suspension Shaft and Axle		
	Service Number	Description
	4041	Drive Shaft
	4044	Inner C.V. Joint
	4045	Outer C.V. Joint
	4046	Drive Shaft Damper
Rear Wheel Suspension Shaft and Axle		
	Service Number	Description
	4221	Drive Shaft (082687)
	4224	Inner C.V. Joint
	4225	Outer C.V. Joint (082687)

Note: Please remember to check ElsaPro for the correct corresponding Service Number and Model Number Deviation.





Certified Pre-Owned Warranty Service Numbers Chart

This listing is subject to change. Refer to ServiceNet for the most up-to-date information.

1009	1376	1562	1750	1979	2070	2168
1010	1377	1563	1751	1980	2071	2169
1011	1385	1565	1752	1983	2073	2170
1013	1390	1569	1772	1990	2078	2171
1020	1391	1570	1799	2005	2080	2178
1029	1392	1571	1905	2007	2082	2190
1031	1503	1572	1908	2010	2083	2206
1035	1505	1573	1909	2015	2084	2216
1045	1507	1575	1910	2017	2085	2227
1050	1510	1576	1911	2019	2086	2238
1053	1512	1578	1913	2020	2089	2241
1058	1513	1580	1918	2022	2091	2244
1062	1514	1582	1920	2024	2092	2247
1080	1516	1584	1921	2025	2094	2256
1082	1517	1585	1924	2026	2113	2260
1083	1519	1587	1928	2028	2114	2266
1310	1520	1700	1940	2030	2115	2280
1319	1523	1704	1945	2033	2116	2282
1326	1524	1705	1946	2035	2117	2283
1330	1525	1707	1947	2036	2118	2286
1340	1526	1708	1949	2038	2129	2287
1348	1527	1711	1950	2039	2130	2293
1350	1533	1714	1951	2040	2132	2323
1359	1534	1715	1952	2044	2133	2328
1360	1535	1716	1953	2045	2135	2329
1362	1536	1720	1955	2048	2141	2330
1363	1540	1721	1957	2049	2143	2332
1366	1542	1722	1958	2050	2148	2335
1367	1549	1724	1960	2057	2151	2338
1368	1550	1726	1961	2058	2157	2339
1370	1552	1733	1962	2059	2158	2340
1372	1553	1734	1970	2064	2163	2345
1373	1554	1735	1975	2065	2164	2348
1374	1559	1740	1977	2066	2165	2352
1375	1560	1745	1978	2068	2167	2353

Certified Pre-Owned Service Numbers Chart continued next page

Certified Pre-Owned Warranty Service Numbers Chart Cont'd.

This listing is subject to change. Refer to ServiceNet for the most up-to-date information.

2354	2441	2507	2574	2682	2823	3040
2357	2442	2508	2580	2683	2825	3043
2358	2444	2510	2597	2684	2827	3045
2359	2445	2511	2604	2685	2829	3047
2360	2446	2512	2609	2686	2830	3051
2361	2447	2513	2610	2708	2834	3052
2362	2450	2514	2611	2709	2839	3059
2364	2453	2516	2615	2710	2842	3060
2365	2456	2517	2637	2712	2847	3065
2367	2458	2519	2639	2713	2848	3070
2370	2460	2523	2640	2718	2853	3073
2371	2461	2525	2641	2721	2859	3077
2372	2462	2527	2642	2722	2866	3078
2374	2463	2530	2643	2724	2871	3080
2379	2464	2531	2644	2730	2872	3081
2380	2465	2532	2645	2750	2873	3247
2404	2466	2533	2646	2753	2883	3250
2409	2468	2534	2647	2760	2884	3251
2410	2469	2536	2649	2764	2885	3403
2417	2470	2540	2654	2765	2886	3404
2418	2471	2541	2655	2766	2887	3405
2419	2472	2543	2663	2780	2888	3406
2420	2473	2544	2665	2782	3005	3407
2421	2477	2546	2666	2783	3006	3408
2423	2480	2547	2670	2785	3007	3410
2425	2481	2549	2671	2789	3009	3411
2426	2482	2550	2672	2790	3010	3412
2429	2483	2555	2673	2791	3012	3414
2431	2484	2558	2674	2792	3013	3416
2432	2485	2560	2675	2804	3019	3417
2433	2486	2561	2676	2807	3020	3418
2434	2487	2562	2677	2810	3023	3419
2436	2488	2566	2678	2815	3030	3420
2438	2492	2567	2679	2817	3032	3421
2439	2505	2568	2680	2820	3035	3422
2440	2506	2569	2681	2822	3037	3423

Certified Pre-Owned Service Numbers Chart continued next page

Certified Pre-Owned Warranty Service Numbers Chart Cont'd.

This listing is subject to change. Refer to ServiceNet for the most up-to-date information.

3424	3469	3546	3706	3826	3913	3975
3425	3472	3547	3707	3827	3916	3977
3427	3474	3548	3708	3830	3918	3978
3429	3476	3550	3709	3831	3920	3982
3430	3479	3555	3710	3832	3921	3988
3431	3480	3557	3712	3833	3922	3989
3432	3481	3559	3713	3835	3923	3992
3434	3483	3560	3715	3837	3924	3993
3435	3486	3561	3717	3838	3925	3994
3436	3487	3563	3718	3839	3927	4001
3437	3490	3566	3723	3844	3928	4006
3438	3504	3567	3724	3850	3929	4007
3440	3505	3568	3726	3853	3930	4008
3441	3506	3569	3730	3856	3932	4011
3443	3507	3570	3731	3859	3933	4012
3444	3508	3571	3732	3860	3935	4013
3445	3509	3572	3735	3861	3936	4014
3446	3511	3573	3737	3862	3940	4015
3447	3514	3574	3738	3864	3942	4016
3448	3516	3575	3739	3865	3945	4017
3449	3517	3577	3740	3868	3946	4019
3450	3518	3578	3741	3874	3950	4020
3451	3521	3580	3742	3876	3951	4021
3453	3523	3581	3745	3877	3954	4034
3454	3524	3582	3747	3878	3955	4036
3457	3525	3583	3750	3885	3956	4037
3458	3526	3585	3755	3888	3957	4041
3459	3527	3591	3756	3901	3958	4043
3460	3529	3592	3786	3902	3959	4044
3461	3530	3593	3787	3905	3960	4045
3462	3533	3594	3788	3906	3962	4046
3463	3534	3595	3805	3907	3963	4047
3464	3535	3596	3810	3908	3965	4048
3465	3540	3597	3814	3910	3970	4049
3467	3542	3704	3815	3911	3971	4050
3468	3543	3705	3825	3912	3973	4053

Certified Pre-Owned Service Numbers Chart continued next page

Certified Pre-Owned Warranty Service Numbers Chart Cont'd.

This listing is subject to change. Refer to ServiceNet for the most up-to-date information.

4057	4229	4331	4538	4661	4752	4879
4058	4233	4332	4539	4662	4760	4884
4060	4234	4334	4540	4663	4766	4885
4064	4235	4366	4541	4664	4768	4888
4067	4236	4367	4545	4666	4770	4889
4071	4237	4368	4546	4667	4771	4890
4075	4250	4378	4548	4672	4772	4891
4077	4252	4382	4549	4675	4773	4892
4078	4258	4383	4550	4676	4774	4893
4080	4259	4385	4551	4679	4775	4894
4087	4261	4386	4552	4680	4776	4895
4088	4264	4405	4553	4682	4777	4896
4089	4267	4406	4555	4685	4779	4897
4090	4268	4407	4557	4688	4810	4898
4091	4272	4409	4558	4690	4813	4899
4093	4288	4410	4559	4693	4814	5010
4095	4290	4412	4560	4694	4816	5014
4096	4291	4415	4562	4709	4817	5034
4098	4293	4427	4563	4710	4818	5038
4099	4294	4429	4564	4711	4819	5040
4204	4295	4430	4566	4714	4820	5055
4205	4296	4431	4570	4715	4822	5068
4206	4298	4432	4605	4716	4823	5072
4207	4310	4434	4608	4719	4824	5074
4208	4313	4435	4609	4720	4833	5077
4209	4315	4438	4611	4722	4835	5079
4211	4316	4511	4615	4723	4840	5080
4213	4317	4515	4617	4724	4842	5102
4214	4318	4520	4618	4726	4847	5103
4216	4319	4526	4626	4728	4849	5105
4217	4321	4527	4639	4732	4852	5108
4220	4323	4530	4650	4733	4853	5110
4221	4324	4531	4653	4737	4855	5127
4224	4325	4532	4658	4739	4862	5129
4225	4329	4533	4659	4741	4869	5137
4228	4330	4535	4660	4750	4876	5141

Certified Pre-Owned Service Numbers Chart continued next page

Certified Pre-Owned Warranty Service Numbers Chart Cont'd.

This listing is subject to change. Refer to ServiceNet for the most up-to-date information.

5145	5538	5718	5826	5885	6048	6187
5155	5539	5719	5829	5887	6050	6189
5157	5540	5721	5830	5888	6051	6191
5165	5544	5725	5832	5889	6052	6194
5168	5545	5729	5833	5891	6054	6196
5169	5552	5730	5834	5894	6060	6310
5173	5553	5732	5835	5895	6063	6329
5174	5555	5733	5837	5896	6064	6330
5175	5556	5737	5838	5897	6068	6333
5302	5557	5745	5839	6010	6070	6350
5305	5558	5750	5843	6011	6072	6353
5309	5559	5751	5845	6012	6101	6369
5312	5560	5753	5850	6013	6102	6370
5316	5561	5759	5851	6014	6116	6373
5324	5562	5763	5853	6018	6117	6415
5348	5563	5765	5859	6019	6119	6416
5354	5564	5766	5862	6022	6121	6417
5355	5566	5771	5863	6023	6123	6418
5368	5567	5773	5864	6024	6130	6427
5380	5568	5775	5865	6025	6132	6430
5514	5569	5776	5866	6026	6134	6431
5515	5570	5778	5867	6028	6135	6433
5516	5571	5780	5868	6029	6137	6438
5517	5573	5781	5869	6030	6139	6442
5518	5574	5782	5870	6033	6143	6445
5519	5582	5783	5871	6034	6144	6448
5521	5584	5784	5872	6035	6145	6450
5522	5593	5785	5874	6036	6147	6452
5525	5708	5786	5875	6037	6148	6453
5530	5709	5789	5876	6038	6164	6454
5531	5711	5811	5877	6039	6181	6455
5532	5713	5817	5880	6040	6182	6456
5533	5714	5818	5881	6041	6183	6457
5534	5715	5819	5882	6042	6184	6458
5536	5716	5821	5883	6043	6185	6459
5537	5717	5825	5884	6045	6186	6465

Certified Pre-Owned Service Numbers Chart continued next page

Certified Pre-Owned Warranty Service Numbers Chart Cont'd.

This listing is subject to change. Refer to ServiceNet for the most up-to-date information.

6466	6651	6821	6934	7216	7275	8036
6467	6655	6822	6935	7217	7276	8038
6468	6657	6823	6936	7219	7277	8039
6471	6658	6824	6949	7220	7278	8040
6473	6659	6827	6950	7222	7279	8054
6476	6660	6829	6951	7223	7280	8055
6477	6661	6830	6953	7225	7283	8056
6480	6663	6831	6955	7228	7286	8057
6486	6665	6832	6956	7229	7287	8281
6490	6667	6835	6957	7230	7288	8510
6492	6669	6847	6958	7231	7289	8511
6493	6671	6849	6959	7233	7290	8515
6603	6676	6853	6961	7234	7291	8517
6604	6678	6854	6962	7236	7292	8520
6605	6679	6858	6963	7239	7293	8521
6607	6680	6882	6964	7240	7294	8522
6608	6681	6891	6965	7243	7295	8523
6616	6683	6892	6966	7246	7296	8525
6617	6686	6894	6967	7250	7426	8530
6619	6687	6895	6968	7251	7427	8536
6620	6690	6896	6969	7253	7428	8550
6621	6691	6897	6972	7255	7429	8553
6622	6693	6898	6981	7256	7430	8554
6625	6694	6908	6982	7257	7431	8555
6631	6695	6911	6991	7260	7455	8560
6633	6696	6912	7012	7261	8004	8561
6636	6805	6913	7063	7262	8005	8565
6639	6810	6914	7205	7263	8006	8566
6641	6811	6916	7206	7264	8011	8567
6642	6812	6920	7209	7265	8012	8570
6643	6813	6921	7210	7268	8013	8573
6644	6815	6924	7211	7270	8015	8578
6645	6816	6925	7212	7271	8023	8702
6647	6818	6926	7213	7272	8030	8704
6649	6819	6928	7214	7273	8032	8705
6650	6820	6930	7215	7274	8033	8706

Certified Pre-Owned Service Numbers Chart continued next page

Certified Pre-Owned Warranty Service Numbers Chart Cont'd.

This listing is subject to change. Refer to ServiceNet for the most up-to-date information.

8707	8759	9003	9096	9163	9220	9420
8708	8760	9005	9110	9164	9222	9421
8709	8762	9006	9111	9165	9225	9423
8710	8763	9009	9112	9166	9234	9426
8711	8764	9010	9113	9167	9237	9427
8712	8765	9013	9114	9168	9239	9429
8713	8767	9016	9115	9169	9241	9431
8714	8768	9018	9116	9170	9254	9432
8715	8769	9021	9118	9171	9255	9433
8716	8770	9022	9123	9172	9256	9434
8718	8771	9023	9125	9173	9258	9435
8719	8772	9024	9126	9174	9260	9436
8720	8774	9025	9128	9175	9263	9437
8722	8775	9027	9129	9176	9266	9438
8724	8776	9028	9130	9177	9270	9439
8725	8777	9029	9131	9180	9271	9440
8727	8778	9030	9132	9182	9272	9442
8728	8779	9031	9134	9183	9273	9446
8731	8780	9032	9135	9184	9274	9447
8733	8782	9033	9136	9186	9275	9449
8734	8785	9034	9138	9188	9277	9450
8735	8786	9035	9139	9189	9278	9451
8740	8787	9040	9140	9192	9281	9452
8741	8789	9041	9142	9193	9289	9453
8743	8791	9043	9143	9194	9290	9454
8744	8811	9045	9144	9196	9291	9456
8745	8820	9050	9145	9197	9294	9457
8746	8823	9052	9147	9198	9405	9458
8747	8825	9053	9149	9199	9406	9459
8748	8860	9058	9155	9202	9407	9460
8749	8868	9059	9156	9205	9409	9461
8750	8870	9062	9157	9210	9413	9462
8754	8871	9070	9159	9212	9415	9464
8755	8875	9082	9160	9215	9416	9465
8757	8878	9093	9161	9216	9418	9467
8758	8891	9095	9162	9219	9419	9468

Certified Pre-Owned Service Numbers Chart continued next page

Certified Pre-Owned Warranty Service Numbers Chart Cont'd.

This listing is subject to change. Refer to ServiceNet for the most up-to-date information.

9469	9614	9646	9684	9726	9756	9781
9470	9615	9647	9685	9727	9757	9782
9471	9616	9650	9687	9732	9758	9784
9472	9619	9654	9689	9733	9759	9785
9474	9620	9659	9691	9734	9761	9786
9475	9622	9663	9692	9735	9762	9787
9476	9626	9664	9693	9739	9763	9790
9478	9628	9665	9694	9740	9766	9791
9479	9629	9666	9696	9743	9768	9793
9480	9630	9668	9708	9744	9769	9794
9481	9632	9672	9709	9745	9770	9795
9483	9635	9674	9710	9746	9772	9796
9485	9636	9675	9711	9747	9773	9798
9494	9638	9677	9712	9748	9774	
9495	9639	9678	9713	9750	9775	
9498	9640	9679	9714	9752	9776	
9604	9641	9681	9715	9753	9777	
9605	9642	9682	9716	9754	9779	
9607	9644	9683	9725	9755	9780	

Emissions Warranty Charts

Claim coding: Use claim type 1E1 for Federal emissions repairs/replacements after the NVLW period but within the Federal Emissions Warranty. Use claim type 1E2 for California emissions repairs/replacements after the NVLW period but within the California emissions warranty. Use claim type 1E3 for California diesel vehicle repairs/replacements after the NVLW period but within the California emissions warranty.

General

Emission warranties are warranties which the manufacturer is required by law to furnish to customers at the time they take delivery of their new vehicle.

The warranties required by federal laws are applicable to all new Volkswagen vehicles imported and distributed by Volkswagen of America, Inc. for sale in the United States, including California.

The table [VWoA's California Emissions Warranties Coverage Matrix](#) identifies the classes of vehicles covered by VWoA's California emission warranties.

VWoA's California Emissions Warranties Coverage Matrix			
Requirement 1 ▶	Requirement 2 ▶	Requirement 3 ▶	Covered by California Emission Warranty
Certified for sale in California?	First registered in a CA emissions state*?	Currently registered in a CA emissions state*?	
Yes ▶	Yes ▶	irrelevant ▶	Yes
Yes ▶	No ▶	Yes ▶	Yes (as long as registered in a CA emission state*)
Yes ▶	No ▶	No ▶	No
No ▶	irrelevant ▶	irrelevant ▶	No

* CA Emissions States:

- California
- Delaware as of 2014 MY
- Massachusetts as of 1995 MY
- Vermont as of 1999 MY
- Maine as of 2002 MY
- Connecticut, Pennsylvania, Rhode Island as of 2008 MY
- New Jersey, Oregon, Washington as of 2009 MY
- Maryland as of 2011 MY
- Washington, D.C. as of 2014 MY
- New Mexico, 2011 MY only
- New York as of 2004 MY (only for vehicles equipped to meet California's Partial Zero Emission Vehicle (PZEV) / Advanced Technology Partial Zero Emissions Vehicles (AT-PZEV) emissions requirements)

A vehicle certified for California can be identified by inspecting the Emission Control Information Label located visibly in the engine compartment and confirming that the label includes a statement of certification to California regulations.

The owner of a vehicle certified for sale and registered in a California-state as identified in the table [VWoA's California Emissions Warranties Coverage Matrix](#) may, therefore, have warranty rights under both federal and state mandated Emissions Warranties.

Emissions Warranty Claims on Totaled Vehicles

Claims made by a consumer under any of the statutory Emissions Warranties are required to be honored even though the vehicle may have been declared a "total loss" by an insurance company as long as it remains operative and has been placed back into service. However, damage to emission components caused by flood, accident or other events for which Volkswagen has no responsibility may not be claimed under any of the statutory emissions warranties.

IMPORTANT! When a dealer services such a vehicle, please disclose to the owner in writing any unsafe conditions discovered in the vehicle and recommend that these conditions be repaired before the vehicle is operated on public streets.

- ▶ Please verify that the component you are reviewing coverage for is not considered a Powertrain Warranty component (e.g. turbocharger). Certain items may be covered by the Powertrain Warranty.

8/80 Federal Emissions Warranties Component Coverage

The following major emission control components are covered under the terms of the Federal Emissions Warranties for 8 years/80,000 miles, whichever occurs first, from the vehicle's in-service date.

Catalytic Converter and Particulate Filter

Service Number 2673 (including pre-catalytic converter, Service Number 2670 and diesel particulate filter, Service Number 2674), including any and all catalysts and the following parts that are an integral part of any converters and/or would necessitate converter replacement if they fail:

- ▶ Converter shell, nipples, and heat shield
- ▶ Heater and warm-up circuits

Electronic Control Module (Powertrain Control Module – Routan)

Service Number 2470, or 2360 (diesel vehicles) Including any and all hardware, software, wires, harnesses, connectors and the case which are an integral part of the control unit or would necessitate repair or replacement of the unit or module if they fail.

On Board Emission Diagnostic Device

Including any and all hardware, software, wires, harnesses, connectors and the case which are an integral part of the device or would necessitate repair or replacement of the device if it fails. This includes any portion of the wiring harness (Service Number 9752), which effects the proper operation of the vehicle's Onboard Emission Diagnostic Device, as well as the MIL bulb. This does not include any other parts or systems which the OBD monitors.

Related Parts and Labor

Associated with the above components necessary for replacement, including:

- ▶ Hoses; gaskets, seals; wires, harnesses, connectors; nuts, bolts, screws, fasteners

7/70 California Emissions Warranties Tables

The emissions components marked with "●" in the following tables are covered under the terms of the California Emissions Warranties for 7 years/70,000 miles, whichever occurs first, from the vehicle's in-service date.

MY 2015 California Emissions Warranties 7 Years/70,000 Miles, whichever occurs first					
Component	Service Number	Jetta / GTI / Eos / CC / Beetle / Beetle Convertible / Tiguan / Golf R	Jetta / Golf / Beetle / Beetle Convertible / 2.0L TDI	Touareg 3.0L TDI	Touareg / Passat / CC 3.6L
Camshaft Adjuster Unit (Intake and Exhaust)	1584 / 1507	●			●
Camshaft Adjuster Control Housing	1585				●
Fuel Tank	2010	●	●	●	●
High-Pressure Pump (diesel)	2374		●	●	
Supercharger	2114				●
Turbo Charger (includes Boost Control)	2130	●	●	●	

MY 2015 California Emissions Warranty Chart continued next page

MY 2015 California Emissions Warranties
7 Years/70,000 Miles, whichever occurs first

Component	Service Number					
		Jetta / GTI / Eos / CC / Beetle / Beetle Convertible / Tiguan / Golf R	Jetta / Golf / Beetle / Beetle Convertible / 2.0L TDI	Touareg 3.0L TDI	Touareg / Passat / CC 3.6L	Touareg Hybrid 3.0L
Charge Air Cooler	2143	●	●	●	●	●
Throttle Part and Idle Control Valve	2434	●				
Fuel Injectors	2440	●				
Fuel Distribution Rail	2441 / 2373			●		●
Intake Manifold	2447 / 2380		●	●	●	●
Electronic Control Module (Gasoline / Diesel)	2470 / 2360	●	●	●	●	●
Exhaust Manifold	2610	●	●	●	●	●
EGR Valve and Throttle Control	2639 / 2379		●	●		

MY 2015 California Emissions Warranty Chart continued next page

MY 2015 California Emissions Warranties 7 Years/70,000 Miles, whichever occurs first				
Component	Service Number			
EGR Cooler (main and additional)	2643	● Jetta / GTI / Eos / CC ● Beetle / Beetle ● Convertible / Tiguan / ● Golf R ● Jetta / Golf / Beetle / ● Beetle Convertible / ● 2.0L TDI ● Touareg / Passat ● 3.0L TDI ● Touareg / Passat / CC ● 3.6L ● Touareg Hybrid ● 3.0L ● Jetta ● 2.0L		
Catalytic Converter including Pre-catalytic Converter and Diesel Particulate Filter	2673 / 2670 / 2674	●	●	●
AdBlue® Tank and Dosing Pump Module	2681 / 2683	●	●	
Hybrid Electric Motor Clutch Actuator	3077		●	
Transmission Control Module	3730 (DSG) 3885 / 3511)	●	●	●
Electric Transmission Oil Pump (incl. control module)	3863		●	

MY 2015 California Emissions Warranty Chart continued next page

MY 2015 California Emissions Warranties
7 Years/70,000 Miles, whichever occurs first

Component	Service Number
Malfunction Indicator Light (MIL); covered only when equipped with Multi-Function Indicator	Jetta / GTI / Eos / CC / Beetle / Beetle Convertible / Tiguan / Golf R
	Jetta / Golf / Beetle / Beetle Convertible / 2.0L TDI
	Touareg
	Touareg / Passat / CC 3.6L
	Touareg Hybrid
	Jetta
High-Voltage Battery	9301
Hybrid Electric Motor	9320
Battery Energy Control Module	9325
High-Voltage Cables	9330
Hybrid Electric Motor Clutch	9340
Power Electronics (inverter and converter)	9350

**MY 2014 California Emissions Warranties
7 Years/70,000 Miles, whichever occurs first**

Component	Service Number	
Camshaft Adjuster Unit (Intake and Exhaust)	1584 / 1507	Jetta / GTI / Eos / CC / Beetle / Tiguan / Golf R Jetta / Golf / Beetle / Beetle Convertible 2.0L TDI Passat 2.0L TDI 3.0L TDI Touareg Touareg / Passat / CC 3.6L Touareg Hybrid 3.0L Jetta 2.0L
	1585	Camshaft Adjuster Control Housing
	2010	Fuel Tank
	2374	High-Pressure Pump (diesel)
	2114	Supercharger
	2130	Turbo Charger (includes Boost Control)
	2143	Charge Air Cooler
	2434	Throttle Part and Idle Control Valve
	Fuel Injectors	2440

MY 2014 California Emissions Warranty Chart continued next page

MY 2014 California Emissions Warranties
7 Years/70,000 Miles, whichever occurs first

Component	Service Number	Jetta / GTI / Eos / CC					
		Golf R	Jetta / Golf / Beetle / Beetle Convertible	Passat	Touareg	Touareg / Passat / CC	Touareg Hybrid
Fuel Distribution Rail	2441 / 2373	2.0T	2.0L TDI	2.0L TDI	3.0L TDI	3.6L	3.0L
Intake Manifold	2447 / 2380						
Electronic Control Module (Gasoline / Diesel)	2470 / 2360						
Exhaust Manifold	2610						
EGR Valve and Throttle Control	2639 / 2379						
EGR Cooler (main and additional)	2643						
Catalytic Converter including Pre-catalytic Converter and Diesel Particulate Filter	2673 / 2670 / 2674						

MY 2014 California Emissions Warranty Chart continued next page

MY 2014 California Emissions Warranties
7 Years/70,000 Miles, whichever occurs first

Component	Service Number
AdBlue® Tank and Dosing Pump Module	2681 / 2683
Hybrid Electric Motor Clutch Actuator	3077
Transmission Control Module	3730 (DSG) 3885 / 3511)
Electric Transmission Oil Pump (incl. control module)	3863
Malfunction Indicator Light (MIL); covered only when equipped with Multi-Function Indicator	•
High-Voltage Battery	9301
Hybrid Electric Motor	9320

MY 2014 California Emissions Warranty Chart continued next page

MY 2014 California Emissions Warranties
7 Years/70,000 Miles, whichever occurs first

Component	Service Number	
Battery Energy Control Module	9325	Jetta / GTI / Eos / CC / Beetle / Beetle Convertible / Tiguan / Golf R 2.0T Jetta / Golf / Beetle / Beetle Convertible 2.0L TDI Passat 2.0L TDI Touareg 3.0L TDI Touareg / Passat / CC 3.6L Touareg Hybrid 3.0L Jetta 2.0L
High-Voltage Cables	9330	•
Hybrid Electric Motor Clutch	9340	•
Power Electronics (inverter and converter)	9350	•

MY 2013 California Emissions Warranties 7 Years/70,000 Miles, whichever occurs first						
Component	Service Number	Jetta / GTI / Eos / CC / Beetle / Tiguan / Convertible / Golf R	Jetta / Golf / Beetle / 2.0L TDI	Passat 2.0L TDI	Touareg 3.0L TDI	Touareg / Passat / CC 3.6L
Camshaft Adjuster Unit (Intake and Exhaust)	1584 / 1507	•				•
Camshaft Adjuster Control Housing	1585				•	
Fuel Tank	2010	•	•	•	•	•
High-Pressure Pump (diesel)	2374		•	•	•	
Supercharger	2114					•
Turbo Charger (includes Boost Control)	2130	•	•	•	•	
Charge Air Cooler	2143		•	•		•
Throttle Part and Idle Control Valve	2434					•

MY 2013 California Emissions Warranty Chart continued next page

**MY 2013 California Emissions Warranties
7 Years/70,000 Miles, whichever occurs first**

Component	Service Number	Jetta / GTI / Eos / CC / Beetle / Beetle Convertible / Tiguan / Golf R					
		Jetta / Golf / Beetle / Beetle Convertible	Passat	Touareg	Touareg / Passat / CC	Touareg Hybrid	Jetta
Fuel Injectors	2440	2.0T	2.0L TDI	3.0L TDI	3.0L TDI	3.0L	2.0L
Fuel Distribution Rail	2441 / 2373			•		•	
Intake Manifold	2447 / 2380		•	•	•		•
Electronic Control Module (Gasoline / Diesel)	2470 / 2360	•	•	•	•	•	•
Exhaust Manifold	2610	•	•	•	•	•	•
EGR Valve and Throttle Control	2639 / 2379		•	•			
EGR Cooler (main and additional)	2643	•	•	•			

MY 2013 California Emissions Warranty Chart continued next page

MY 2013 California Emissions Warranties 7 Years/70,000 Miles, whichever occurs first						
Component	Service Number	Jetta / GTI / Eos / CC / Beetle / Tiguan / Convertible / 2.0T Golf R	Jetta / Golf / Beetle / 2.0L TDI	Passat 2.0L TDI	Touareg 3.0L TDI	Touareg / Passat / CC 3.6L
Catalytic Converter including Pre-catalytic Converter and Diesel Particulate Filter	2673 /	•	•	•	•	•
	2670 /	•	•	•	•	•
	2674	•	•	•	•	•
AdBlue® Tank and Dosing Pump Module	2681 / 2683			•		
Hybrid Electric Motor Clutch Actuator	3077				•	
Transmission Control Module	3730 (DSG 3885 / 3511)	•	•	•	•	•
Electric Transmission Oil Pump (incl. control module)	3863				•	
MY 2013 California Emissions Warranty Chart continued next page						

MY 2013 California Emissions Warranties
7 Years/70,000 Miles, whichever occurs first

Component	Service Number						
		Jetta / GTI / Eos / CC	/ Beetle / Beetle	Convertible / Tiguan /	Golf R	2.0T	
Malfunction Indicator Light (MIL); covered only when equipped with Multi-Function Indicator		●	●	●	●	●	Jetta / Golf / Beetle / Beetle Convertible
		●	●	●	●	●	Passat
		●	●	●	●	●	Touareg
		●	●	●	●	●	Touareg / Passat / CC
		●	●	●	●	●	Touareg Hybrid
		●	●	●	●	●	Jetta
High-Voltage Battery	9301						
Hybrid Electric Motor	9320						
Battery Energy Control Module	9325						
High-Voltage Cables	9330						
Hybrid Electric Motor Clutch	9340						
Power Electronics (inverter and converter)	9350						

MY 2012 California Emissions Warranties 7 Years/70,000 Miles, whichever occurs first						
Component	Service Number	Jetta / GTI / Eos / CC Beetle / Tiguan 2.0T	Jetta / Golf / Beetle 2.0L TDI	Passat 2.0L TDI	Touareg 3.0L TDI	Touareg / Passat / CC 3.6L
Camshaft Adjuster Unit (Intake and Exhaust)	1584 / 1507	●				
Camshaft Adjuster Control Housing	1585					●
Fuel Tank	2010	●	●	●	●	●
High-Pressure Pump (diesel)	2374				●	
Supercharger	2114					●
Turbo Charger (includes Boost Control)	2130	●	●	●	●	
Charge Air Cooler	2143		●	●		●
Throttle Part and Idle Control Valve	2434					●
Fuel Injectors	2440					●
MY 2012 California Emissions Warranty Chart continued next page						

MY 2012 California Emissions Warranties
7 Years/70,000 Miles, whichever occurs first

Component	Service Number	Jetta / GTI / Eos / CC					
		Jetta / Beetle / Tiguan	2.0T	Jetta / Golf / Beetle	2.0L TDI	Passat	2.0L TDI
Fuel Distribution Rail	2441 / 2373						
Intake Manifold	2447 / 2380						
Electronic Control Module (Gasoline / Diesel)	2470 / 2360						
Exhaust Manifold	2610						
EGR Valve and Throttle Control	2639 / 2379						
EGR Cooler (main and additional)	2643						
Catalytic Converter including Pre-catalytic Converter and Diesel Particulate Filter	2673 / 2670 / 2674						

MY 2012 California Emissions Warranty Chart continued next page

MY 2012 California Emissions Warranties 7 Years/70,000 Miles, whichever occurs first						
Component	Service Number	Jetta / GTI / Eos / CC / Beetle / Tiguan 2.0T	Jetta / Golf / Beetle 2.0L TDI	Passat 2.0L TDI	Touareg 3.0L TDI	Touareg / Passat / CC 3.6L
AdBlue® Tank and Dosing Pump Module	2681 / 2683			●		Touareg Hybrid 3.0L
Hybrid Electric Motor Clutch Actuator	3077		●			Jetta 2.0L
Transmission Control Module	3730 (DSG 3885 / 3511)	●	●	●	●	
Electric Transmission Oil Pump (incl. control module)	3863				●	
Malfunction Indicator Light (MIL); covered only when equipped with Multi- Function Indicator		●	●	●	●	●
High-Voltage Battery	9301				●	
MY 2012 California Emissions Warranty Chart continued next page						

MY 2012 California Emissions Warranties
7 Years/70,000 Miles, whichever occurs first

Component	Service Number						
		Jetta / GTI / Eos / CC / Beetle / Tiguan	Jetta / Golf / Beetle	Passat	Touareg	Touareg / Passat / CC	Touareg Hybrid
Hybrid Electric Motor	9320	2.0T	2.0L TDI	2.0L TDI	3.0L TDI	3.6L	3.0L
Battery Energy Control Module	9325						●
High-Voltage Cables	9330						●
Hybrid Electric Motor Clutch	9340						●
Power Electronics (inverter and converter)	9350						●
							Jetta
							2.0L

**MY 2011 California Emissions Warranties
7 Years/70,000 Miles, whichever occurs first**

Component	Service Number	Jetta / GTI / Eos / CC / Passat / Tiguan					
		Jetta 2.0L TDI	Touareg 3.0L TDI	Touareg / CC 3.6L	Touareg 3.0L + Hybrid Electric Motor	Jetta	Routan
Camshaft Adjuster Unit (Intake and Exhaust)	1584 / 1507	●					
Camshaft Adjuster Control Housing	1585			●			
Fuel Tank	2010	●		●	●	●	●
High-Pressure Pump (diesel)	2374		●				
Fuel Pump Module	2066						●
Supercharger	2114				●		
Turbo Charger (includes Boost Control)	2130	●	●				
Charge Air Cooler	2143		●		●		
Throttle Part and Idle Control Valve	2434				●		
Fuel Injectors	2440				●		

MY 2011 California Emissions Warranty Chart continued next page

**MY 2011 California Emissions Warranties
7 Years/70,000 Miles, whichever occurs first**

Component	Service Number	Jetta / GTI / Eos / CC / Passat / Tiguan						Touareg 3.0L + Hybrid Electric Motor	Jetta 2.0L	Routan 3.6L
		Jetta	Touareg	Touareg / CC	Touareg	Touareg	Touareg			
Fuel Distribution Rail	2441 / 2373	●	●	●	●	●	●	●	●	●
Intake Manifold	2447	●	●	●	●	●	●	●	●	●
Electronic Control Module (Gasoline / Diesel)	2470 / 2360	●	●	●	●	●	●	●	●	●
Exhaust Manifold	2610	●	●	●	●	●	●	●	●	●
EGR Valve and Throttle Control	2639 / 2379	●	●	●	●	●	●	●	●	●
EGR Cooler (main and additional)	2643	●	●	●	●	●	●	●	●	●
Catalytic Converter including Pre-catalytic Converter and Diesel Particulate Filter	2673 / 2670 / 2674	●	●	●	●	●	●	●	●	●

MY 2011 California Emissions Warranty Chart continued next page

MY 2011 California Emissions Warranties 7 Years/70,000 Miles, whichever occurs first						
Component	Service Number	Jetta / GTI / Eos / CC / Passat / Tiguan	Jetta	Touareg	Touareg / CC	Touareg
AdBlue® Tank and Dosing Pump Module	2681 / 2683	●				
Hybrid Electric Motor Clutch Actuator	3077			●		
Transmission Control Module	3730 (DSG) 3885 / 3511)	●	●	●	●	●
Electric Transmission Oil Pump (incl. control module)	3863			●		
Malfunction Indicator Light (MIL): covered only when equipped with Multi- Function Indicator		●	●	●	●	●
High-Voltage Battery	9301			●		
Hybrid Electric Motor	9320			●		

MY 2011 California Emissions Warranty Chart continued next page

MY 2011 California Emissions Warranties 7 Years/70,000 Miles, whichever occurs first			
Component	Service Number		
Battery Energy Control Module	9325	●	Jetta / GTI / Eos / CC / Passat / Tiguan 2.0T Jetta 2.0L TDI Touareg 3.0L TDI Touareg / CC 3.6L 3.0L + Hybrid Electric Motor Jetta 2.0L Routan 3.6L
High-Voltage Cables	9330	●	
Hybrid Electric Motor Clutch	9340	●	
Power Electronics (inverter and converter)	9350	●	

MY 2010 California Emissions Warranties 7 Years/70,000 Miles, whichever occurs first						
Component	Service Number	Jetta / GTI / Eos / CC / Passat / Tiguan	Jetta 2.0L TDI	Touareg 3.0L TDI	Touareg / CC	Touareg 4.2L
Camshaft Adjuster Unit (Intake and Exhaust)	1584 / 1507	●			●	●
Camshaft Adjuster Control Housing	1585				●	
Fuel Tank	2010	●	●	●	●	●
High-Pressure Pump (diesel)	2374			●		
Turbo Charger (includes Boost Control)	2130	●	●	●		
Fuel Distribution Rail	2441 / 2373			●		
Throttle Part and Idle Control Valve	2434					●
Intake Manifold	2447				●	●
Electronic Control Module (Gasoline / Diesel)	2470 / 2360	●	●	●	●	●
Exhaust Manifold	2610	●	●	●	●	●
MY 2010 California Emissions Warranty Chart continued next page						

MY 2010 California Emissions Warranties 7 Years/70,000 Miles, whichever occurs first					
Component	Service Number	Jetta / GTI / Eos / CC / Passat / Tiguan	Jetta 2.0L TDI	Touareg 3.0L TDI	Touareg / CC 3.6L
Front Exhaust Pipe / Pre-Catalyst	2617	●			4.2L
EGR Valve and Throttle Control	2639 / 2379		●		
EGR Cooler (main and additional)	2643		●	●	
Catalytic Converter including Pre-catalytic Converter and Diesel Particulate Filter	2673 / 2670 / 2674	●	●	●	●
AdBlue® Tank and Dosing Pump Module	2681 / 2683			●	
Transmission Control Module	3730 (DSG 3885 / 3511)	● 1	●	●	
Malfunction Indicator Light (MIL); covered only when equipped with Multi-Function Indicator		●	●	●	●

● 1 = Jetta, GTI, Eos, Passat and CC only

MY 2009 California Emissions Warranties 7 Years/70,000 Miles, whichever occurs first						
Component	Service Number	Jetta / GTI / Eos / Tiguan / Passat / CC	Jetta 2.0L TDI	Rabbit / Jetta / New Beetle 2.5L	Touareg 3.0L TDI	Touareg / CC
Camshaft Adjuster Unit (Intake and Exhaust)	1584 / 1507					
Camshaft Adjuster Control Housing	1585					
Fuel Tank	2010					
Co-Extruded Plastic Fuel Tank	2010					
Plastic Fuel Tank Assembly	2010					
High-Pressure Pump (diesel)	2374					
Turbo Charger (includes Boost Control - 3.0L TDI)	2130					
Fuel Distribution Rail	2373					
Intake Manifold	2447					

MY 2009 California Emissions Warranty Chart continued next page

**MY 2009 California Emissions Warranties
7 Years/70,000 Miles, whichever occurs first**

Component	Service Number	Jetta / GTI / Eos / Tiguan / Passat / CC					
		Jetta	Rabbit / Jetta / New Beetle	Touareg	Touareg / CC	Touareg	Routan
Electronic Control Module (Gasoline / Diesel)	2470 / 2360	•	•	•	•	•	•
	2610	•		•	•	•	•
Exhaust Manifold	2617	•					
Front Exhaust Pipe / Pre-Catalyst							
EGR Valve and Throttle Control	2639 / 2379			•			
Exhaust Gas Recirculation Valve / Cooler - Low Pressure (main and additional – 3.0L TDI)	2643	•		•			
Catalytic Converter; including Pre-catalytic Converter (Diesel Oxidation and SCR Catalysts – 3.0L TDI)	2673 / 2670	•	•	•	•	•	•

MY 2009 California Emissions Warranty Chart continued next page

MY 2009 California Emissions Warranties 7 Years/70,000 Miles, whichever occurs first						
Component	Service Number	Jetta / GTI / Eos / Tiguan / Passat / CC	Jetta 2.0L TDI	Rabbit / Jetta / New Beetle 2.5L	Touareg 3.0L TDI	Touareg / CC 3.6L
Diesel Particulate Filter Assembly	2674				●	
Urea Active Tank and Dosing Pump Module	2681 / 2683				●	
Transmission Control Module	3730 (DSG Trans. 3885 / 3511)	● 1	●		●	
Malfunction Indicator Light (MIL); covered only when equipped with Multi-Function Indicator		●	●	●	●	●
● 1 = Jetta, GTI and Eos only						

**MY 2008 California Emissions Warranties
7 Years/70,000 Miles, whichever occurs first**

Component	Service Number	Jetta / GTI / Eos / Passat			
		2.0T	Rabbit / Jetta / New Beetle	Eos / R32	Passat / Touareg
Camshaft Adjuster Unit (Intake and Exhaust)	1584 /			●	●
	1507			●	●
Camshaft Adjuster Control Housing	1585			●	
Fuel Tank	2010	●	●	●	●
Turbo Charger	2130	●			
Intake Manifold	2447			●	
Electronic Control Module	2470	●	●	●	●
Exhaust Manifold	2610	●		●	●
Front Exhaust Pipe / Pre-Catalyst	2617				●
Catalytic Converter; including Pre-catalytic Converter	2673 / 2670	●	●	●	●
Transmission Control Module	3730 / 3885	● 1		●	
Malfunction Indicator Light (MIL); covered only when equipped with Multi-Function Indicator		●	●	●	●

● 1 = Jetta, GTI and Eos only

**MY 2007 California Emissions Warranties
7 Years/70,000 Miles, whichever occurs first**

Component	Service Number	Jetta / GTI / Eos / Passat	Rabbit / Jetta / New Beetle	Eos	Passat / Touareg	4.2L Touareg
Camshaft Adjuster Unit (Intake and Exhaust)	1584 / 1507	•	•	•	•	•
Camshaft Adjuster Control Housing	1585	•	•	•	•	•
Fuel Tank	2010	•	•	•	•	•
Turbo Charger	2130	•				
Intake Manifold	2447					•
Electronic Control Module (Gasoline / Diesel)	2470 / 2360	•	•	•	•	•
Exhaust Manifold	2610	•		•	•	•
Front Exhaust Pipe / Pre-catalyst	2617					•
Catalytic Converter; including Pre-catalytic Converter	2673 / 2670	•	•	•	•	•
Transmission Control Module	3730	• 1				•
Malfunction Indicator Light (MIL); covered only when equipped with Multi-Function Indicator		•	•	•	•	•

• 1 = Jetta and GTI only

**MY 2006 California Emissions Warranties
7 Years/70,000 Miles, whichever occurs first**

Component	Service Number	Rabbit / Jetta / New Beetle						
		Jetta / GTI / Passat	3.6L	Touareg	4.2L	Touareg	5.0L V10 TDI	Phaeton
Camshaft Adjuster Unit	1507	●		●				●
Fuel Tank	2010	●	●	●	●	●	●	●
Turbo Charger	2130	●					●	
Unit Injectors	2338						●	
Throttle Valve Control Unit	2434			●	●			●
Intake Manifold	2447			●	●			●
Front Oxygen Sensor	2469							●
Electronic Control Module (Gasoline / Diesel)	2470 / 2360	●	●	●	●	●	●	●
Rear Oxygen Sensor	2473							●
Exhaust Manifold	2610	●	●	●			●	●

MY 2006 California Emissions Warranty Chart continued next page

MY 2006 California Emissions Warranties 7 Years/70,000 Miles, whichever occurs first									
Component	Service Number								
Front Exhaust Pipe	2617	New Beetle / Jetta / 2.5L	Jetta / GTI / 2.0T FSI	Passat	3.6L	Touareg	3.2L	4.2L	Touareg
									Phaeton
									Phaeton
									6.0L W12
Catalytic Converter; including Pre-catalytic Converter	2673 / 2670	●	●	●	●	●	●	●	●
Particle Filter	2674					●			
Particulate Trap Injection Pump						●			
Transmission Control Module	3730		● 1					●	
Camshaft Adjuster Control Housing	1585					●		●	●
EGR Pipe	2647							●	
Passenger Compartment auxiliary heater	8220					●		●	●
Malfunction Indicator Light (MIL); covered only when equipped with Multi-Function Indicator		●	●	●	●	●	●	●	●

● 1 = Jetta and GTI only

**MY 2005 California Emissions Warranties
7 Years/70,000 Miles, whichever occurs first**

Component	Service Number								
Camshaft Adjuster Unit	1507	Golf / Jetta / New Beetle / 2.0L	Golf / Jetta / New Beetle / 1.8L	GTI / Jetta / 2.8L VR6	New Jetta (A5) / 2.5L	Passat / 1.8L	Passat / 2.8L V6	Touareg / 3.2L VR6	Touareg / 4.2L V8
		●	●	●	●	●	●	●	●
Fuel Tank	2010	●	●	●	●	●	●	●	●
Evaporative Emission Canister	2025	● 1	● 1						● 4
Turbo Charger	2130		●			●			
Charge Air Cooler	2143		● 2						
Throttle Body	2442		●			●	●	●	●
Mass Air Flow Sensor (Gasoline / Diesel)	2445 / 2359								
Intake Manifold	2447	●		●	●		●	●	●
Electronic Control Module (Gasoline / Diesel)	2470 / 2360	●	●	●	●	●	●	●	●
Rear Oxygen Sensor	2473							●	●

MY 2005 California Emissions Warranty Chart continued next page

**MY 2005 California Emissions Warranties
7 Years/70,000 Miles, whichever occurs first**

Component	Service Number								
		●	●	●	●	●	●	●	●
Exhaust Manifold	2610	●	●	●	●	●	●	●	●
Front Exhaust Pipe	2617	●	●	●	●	●	●	●	●
Secondary Air Injection Pump	2665	●	●	●	●	●	●	●	●
Catalytic Converter; including Pre-catalytic Converter	2673 / 2670	●	●	●	●	●	●	●	●
Transmission Control Module	3730	●	●	●	●	●	●	●	●
Fuel Filler Neck		●	●	●	●	●	●	●	●
Malfunction Indicator Light (MIL); covered only when equipped with Multi- Function Indicator		●	●	●	●	●	●	●	●

● 1 =New Beetle and New Beetle Convertible only ● 2 =New Beetle Convertible only
 ● 3 =6.0L W12 only ● 4 =4.2L V8 only

8/100 California Emissions Warranties Table (MY 2009, 2010, 2012, 2013, 2014 Routan Only)

If the vehicle qualifies for this warranty, you will find this statement “Certified to optional useful life per 1961(a) (8).” on the Vehicle Emission Control Information label located on the under side of the hood on the driver’s side. All powertrain control modules and catalyst are covered, in addition to the specific parts listed in the following table.

MY 2012 – 2014 VWoA California Emissions Warranties 8 Years/100,000 Miles, whichever occurs first			
Component	Service Number	3.6L V6 Routan	
Plastic Fuel Tank	2010	●	

MY 2010 VWoA California Emissions Warranties 8 Years/100,000 Miles, whichever occurs first			
Component	Service Number	3.8L V6 Routan	4.0L V6 Routan
Plastic Fuel Tank Assembly	2010	●	●
Upper Intake Manifold	2447		●

MY 2009 VWoA California Emissions Warranties 8 Years/100,000 Miles, whichever occurs first			
Component	Service Number	3.8L V6 Routan	
Co-Extruded Plastic Fuel Tank	2010	●	
Plastic Fuel Tank Assembly	2010	●	

15/150 PZEV/AT-PZEV California Emissions Warranties Table

Some Volkswagen models may be specially equipped to meet California Partial Zero Emission Vehicle (PZEV)/ Advanced Technology Partial Zero Emissions Vehicles (AT-PZEV) requirements, as identified on the Vehicle Emission Control Information Label located under the hood.

Additionally, PZEV/AT-PZEV models may be identified by checking the VIN for "Warranty Key" US9 (PZEV Coverage See Warranty Policy) in ElsaPro > Vehicle Data. The "Warranty Key" section heading in ElsaPro only appears if a "Warranty Key" is attached to the VIN.

If a PZEV/AT-PZEV vehicle fails a Smog Check inspection, OR if any emission-related part is found to be defective, the part will be repaired or replaced by Volkswagen for 15 years or 150,000 miles, whichever occurs first, from the date the vehicle is delivered to either the original purchaser or the original lessee; or if the vehicle is first placed in service as a "demonstrator" or "company" car, on the date such vehicle is first placed in service. This represents the emission control system PERFORMANCE WARRANTY and DEFECTS WARRANTY.

For these vehicles, Volkswagen of America, Inc., an operating unit of Volkswagen Group of America, Inc. ("Volkswagen"), warrants to the original retail purchaser or original lessee and any subsequent purchaser or lessee that every model year 2015 Volkswagen vehicle imported by Volkswagen and certified for sale and registered in California:

- ▶ Was designed, built and equipped so as to conform with all applicable requirements of the California Air Resources Board (California ARB) and
- ▶ Is free from defects in material and workmanship which cause the vehicle to fail to conform with California ARB requirements, including any defect which would cause the vehicle's onboard malfunction indicator to illuminate, for 15 years/150,000 for PZEV/AT-PZEV models, whichever occurs first.
- ▶ **IMPORTANT: For High-Voltage batteries in Hybrid models equipped to meet PZEV or AT-PZEV requirements, the warranty term is 10 years or 150,000 miles, whichever occurs first.**

When The Warranty Period Begins

The warranty period begins on the date the vehicle is delivered to either the original retail purchaser or the original lessee, or if the vehicle is first placed in service as a "demonstrator" or "company" car, on the date such vehicle is first placed in service.

The following is a generic list of emission-related components which would be covered for 15 years or 150,000 miles, whichever occurs first, for PZEV/AT-PZEV vehicles.

PZEV/AT-PZEV California Emissions Warranties 15 Years/150,000 Miles, whichever occurs first

Service Number	Component
1714	Oil Filler Cap
1726	PCV Valve
1911	Coolant Level Sensor
1913	Coolant Fan Con. Switch
1970	Direct Ozone Reduction (DOR) Radiator/Sensor
1978	Temperature Sending Unit
2005	Fuel Filler Cap
2007	Filler Neck

PZEV/AT-PZEV California Emissions Warranty continued next page

**PZEV/AT-PZEV California Emissions Warranties
15 Years/150,000 Miles, whichever occurs first**

Service Number	Component
2010	Fuel Tank
2019	Gravity Valve
2022	Activated Charcoal Line
2024	Canister Purge Solenoid/Valve
2025	Canister
2038	Fuel Feed Line
2039	Fuel Return Line
2044	Fuel Line
2048	Leak Detection Pump
2057	Pressure Relief Valve
2058	Fuel Accumulator
2065	Fuel Pump Relay
2130	Turbo Charger
2143	Charge Inter-Cooler
2164	Over Run Cut-off Valve
2168	Pressure Sender
2169	Solenoid Shut-off Valve
2329	Diesel Injection Pump
2340	1 Injector with Lift Sensor
2359	Diesel Air Mass Meter
2360	Diesel ECM
2425	Air Cleaner Housing
2426	Intake Air Temp. Sensor
2433	Switching Valve
2438	Heated Air Duct
2440	Injectors
2441	Fuel Distributor
2442	Throttle Body
2444	Throttle Position
2445	Air Flow Sensor
2447	Intake Manifold
2458	Fuel Pressure Regulator
2460	Cold Start Valve/Injector
2461	Throttle Position Sensor
2462	Engine Coolant Temp. Sensor
2468	Oxygen Sensor Relay

PZEV/AT-PZEV California Emissions Warranty continued next page

**PZEV/AT-PZEV California Emissions Warranties
15 Years/150,000 Miles, whichever occurs first**

Service Number	Component
2469	Pre-Oxygen Sensor
2470	Electronic Control Module
2473	Post Oxygen Sensor
2481	Idle Air Control Valve
2510	Heated Oxygen Sensor
2511	Engine Control Module
2513	Differential Pressure Reg.
2514	VOF Sensor Position Sensor
2519	Engine Coolant Temperature Sensor
2525	Air Cleaner Housing
2527	Intake Air Duct
2540	Fuel Injectors
2544	Throttle Body
2548	Cold Start Valve/Injector
2555	Fuel Pressure Regulator
2560	Fuel Distributor
2562	Volume Air Flow Sensor
2567	Vacuum Amplifier
2568	Idle Air Control Valve
2574	Throttle Position Switch/Sensor
2580	Intake Manifold
2588	Idle Air Control Valve System
2604	CO Content Pipe
2610	Exhaust Manifold
2617	Exhaust Pipe (Manifold to Catalyst)
2639	EGR Valve
2640	Secondary Air Injection Shut-Off Check Valve
2641	EGR Vacuum Hoses
2642	EGR Temperature Sensor
2644	Solenoid Valve
2654	Thermal Vacuum Valve
2655	Secondary Air Injection Relay
2665	Secondary Air Injection Pump
2668	Anti-Backfire Valve
2670	Pre-catalytic Converter
2672	Three-Way Catalytic Converter Temperature Sensor
2673	Three-Way Catalytic Converter

PZEV/AT-PZEV California Emissions Warranty continued next page

PZEV/AT-PZEV California Emissions Warranties
15 Years/150,000 Miles, whichever occurs first

Service Number	Component
2817	Ignition Coil Power Output Stage
2820	Ignition Coil (Tri-Coil Pack)
2823	Ignition System Control Module
2830	Distributor Assembly
2832	Distributor Cap
2834	Distributor Rotor
2839	Vehicle Speed Sensors (Camshaft Position Sensor)
2853	Spark Plug Wires
2855	Coil Wire
2870	Spark Plugs
2872	Knock Sensors
2873	Crankshaft Position Sensor
2884	Glow Plug
2885	Glow Plug Relay
3707	Park Neutral Switch
3730	Transmission Control Module
9009	Speed Sensor
9025	Instrument Cluster
N/A	MIL Lamp

Miscellaneous components (emissions-related)

Emissions-related hoses, clamps, belts, pulleys, tubes, fittings, sealing devices, and mounting hardware are covered if they are used on one of the above components. For example, items such as defective gaskets would be covered, i.e. Exhaust Manifold Gasket (2609).

- The duration of the warranty on any miscellaneous component is equal to the duration of the warranty on the component it is used on.



Authorizations/Approvals

QTM Team

Warrantability must be determined by the QTM Team using the Warranty Repair Acceptance (WRA) process in the Operations Section of WISE, prior to starting the repair, for the following:

- ▶ Convertible Top
- ▶ Clutch Disc
- ▶ Window/Sunroof Glass
- ▶ Paint*
- ▶ Corrosion*

*Excludes paint/corrosion issues addressed through a technical bulletin, or paint/corrosion repairs under 50 time units.

Technician Helpline/VTA Case Number

The Volkswagen Technician Helpline must be contacted for repair instructions prior to each replacement of the following components. A VTA case number is also required.

- ▶ W8, W12, V10 TDI engines
- ▶ All transmissions (complete assemblies)
- ▶ Main wiring harness
- ▶ Eos complete roof assembly

Campaign Claim Consequential Damage

Repair authorization for consequential damage related to campaign claims must be requested in the Operations Section of WISE by the Service Manager, Service Director or designate, before the work is performed.





Maintenance

Volkswagen Carefree Maintenance Program

Volkswagen Carefree Maintenance Program:

- ▶ Applies exclusively to 2009 - 2015 model year vehicles
- ▶ For model year 2015, an administrative fee does not apply
- ▶ For model years 2009 - 2014, an administrative fee to the Dealership associated with each manufacturer required scheduled maintenance interval claim will be charged to the Dealership's Parts Account as follows:
 - For all vehicles except Routan: \$21.00
 - Routan: \$10.50
- ▶ Refer to ElsaPro for current labor operations and Suggested Repair Times (SRT).
- ▶ **Model Year 2015 Vehicles**

Coverage includes the manufacturer's required scheduled maintenance services listed in the maintenance section of the *Warranty and Maintenance* booklet for:

 - 15 months or 15,000 miles, whichever occurs first, from the vehicle's in-service date for all vehicles
- ▶ **Model Year 2014 Vehicles**

Coverage includes the manufacturer's required scheduled maintenance services listed in the maintenance section of the *Warranty and Maintenance* booklet for:

 - 27 months or 25,000 miles, whichever occurs first, from the vehicle's in-service date for all vehicles except Routan
 - Model Year 2014 Routan vehicles are not eligible for Carefree Maintenance
- ▶ **Model Year 2013 Vehicles**

Coverage includes the manufacturer's required scheduled maintenance services listed in the maintenance section of the *Warranty and Maintenance* booklet for:

 - 39 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date for all vehicles except Routan
 - Model Year 2013 Routan vehicles are not eligible for Carefree Maintenance
- ▶ **Model Year 2009 – 2012 Vehicles**

Coverage includes the manufacturer's required scheduled maintenance services listed in the maintenance section of the *Warranty and Maintenance* booklet for:

 - 39 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date for all vehicles except Routan
 - 3 years or 36,000 miles, whichever occurs first, from the vehicle's in-service date for Routan





Roadside Assistance

Roadside Assistance coverage period:

- ▶ **MY 2009 - 2015 – new vehicles:** 3 years or 36,000 miles, whichever occurs first; from the date the vehicle is delivered to either the original purchaser or original lessee or if the vehicle is first placed in service as a “demonstrator” or “company car”, on the date such vehicle is first placed in service
- ▶ **WorldAuto Certified Pre-owned vehicles retailed on or after January 1, 2000:** 2 years, regardless of mileage beginning with the expiration of the original coverage or sale date of the Certified Pre-owned vehicle, whichever is greater.

Roadside Assistance for MY 2009 – 2015	
Telephone number	1-800-411-6688
Towing claims paid by Warranty	No
▶ Roadside Assistance must be contacted for all roadside issues.	
▶ Refer to the applicable <i>24-Hour Roadside Assistance Owner's Guide</i> for complete details on coverage.	





Miscellaneous

Battery

12-Volt Original Equipment Battery

12-volt original equipment batteries are covered by the NVLW for defects in material or workmanship for the entire NVLW period except for MY 2009 - 2014 vehicles. **The original equipment 12-volt battery for 2009 - 2014 MY vehicles is covered for 2 years or 24,000 miles, whichever occurs first.**

Genuine Volkswagen 12-Volt Replacement Batteries

Genuine Volkswagen 12-Volt Replacement Batteries Sold as of January 1, 2015

- ▶ Are warranted to be free of defects in material and workmanship for 36 months, regardless of mileage.
- ▶ After 36 months of battery service, Volkswagen will absorb a prorated percentage of the battery replacement cost, the remainder of the cost to be paid by the customer (including labor). This proration policy applies until the battery has been in service for 60 months (5 years), after which time the customer must bear the entire cost for a new battery.
- ▶ Does not apply for Volkswagen Economy 12-Volt Replacement Batteries (battery part numbers beginning with JZV)

Labor is not reimbursable in the following situations:

- ▶ On prorated batteries.
- ▶ On wholesale purchases or installation by an independent repair facility.
- ▶ On over-the-counter purchases.

Genuine Volkswagen 12-Volt Replacement Battery Policy Guidelines

- ▶ Full 100% reimbursement for parts and labor up to 36 months, regardless of mileage.
- ▶ No labor reimbursement for battery replacement after 36 months.
- ▶ This warranty does not apply to batteries that were placed in commercial or marine use.
- ▶ Customer charge is based on Volkswagen suggested retail parts prices.

Proration Table for Genuine Volkswagen 12-Volt Replacement Batteries Sold as of January 1, 2015

Genuine Volkswagen 12-Volt Replacement Battery Proration Table for batteries sold on or after January 1, 2015		
Months in Service	Parts Quantity	Customer Charge in Percent of Suggested Retail Price
0 - 36	1.00	0%
37 - 46	0.50	50%
49 - 60	0.30	70%

Genuine Volkswagen 12-Volt Replacement Batteries (Manufactured by Interstate Battery Systems of America) Sold between June 1, 2012 and December 31, 2014

- ▶ Are warranted to be free of defects in material and workmanship for 24 months, regardless of mileage.
- ▶ After 24 months of battery service, Volkswagen will absorb a prorated percentage of the battery replacement cost, the remainder of the cost to be paid by the customer (including labor). This proration policy applies until the battery has been in service for 60 months (5 years), after which time the customer must bear the entire cost for a new battery.

Labor is not reimbursable in the following situations:

- ▶ On prorated batteries.
- ▶ On wholesale purchases or installation by an independent repair facility.
- ▶ On over-the-counter purchases.

The battery is to be replaced with a new replacement battery of comparable capacity.

Battery Policy Guidelines

- ▶ Full 100% reimbursement for parts and labor up to 24 months, regardless of mileage.
- ▶ No labor reimbursement for battery replacement after 24 months.
- ▶ This warranty does not apply to batteries that were placed in commercial or marine use.
- ▶ Customer charge is based on Volkswagen suggested retail parts prices.

Proration Table for New Genuine Volkswagen 12-Volt Replacement Batteries (Interstate Battery Systems of America) Sold between June 1, 2012 and December 31, 2014

Genuine Volkswagen 12-Volt Battery Replacement Proration Table		
Months in Service	Parts Quantity	Customer Charge in Percent of Suggested Retail Price
0 - 24	0100	0%
25 - 36	0050	50%
37 - 48	0030	70%
49 - 60	0010	90%

Genuine Volkswagen 12-Volt Replacement Batteries (Manufactured by Exide or Interstate Battery Systems of America) Sold between June 1, 1998 and May 31, 2012

- ▶ Are warranted to be free of defects in material and workmanship for 12 months or 12,000 miles, whichever occurs first.
- ▶ After 12 months or 12,000 miles of battery service, Volkswagen will absorb a prorated percentage of the battery replacement cost, the remainder of the cost to be paid by the customer (including labor). This proration policy applies until the battery has been in service for 60 months (5 years), after which time the customer must bear the entire cost for a new battery.

Labor is not reimbursable in the following situations:

- ▶ On prorated batteries.
- ▶ On wholesale purchases or installation by an independent repair facility.
- ▶ On over-the-counter purchases.

The battery is to be replaced with a new replacement battery of comparable capacity.

Battery Policy Guidelines

- ▶ Full 100% reimbursement for parts and labor up to 12 months or 12,000 miles.
- ▶ No labor reimbursement for battery replacement after 12 months or 12,000 miles.
- ▶ This warranty does not apply to batteries that were placed in commercial or marine use.
- ▶ Customer charge is based on Volkswagen suggested retail parts prices.

Proration Tables for New Genuine Volkswagen 12-Volt Replacement Batteries (Exide or Interstate Battery Systems of America) Sold between June 1, 1998 and May 31, 2012

**Genuine Volkswagen 12-Volt Replacement Battery Proration Table
for vehicles with less than 12,000 Miles**

Month in Service	Parts Quantity	Customer Charge in Percent of Suggested Retail Price
1 - 12	0100	0%

**Genuine Volkswagen 12-Volt Replacement Battery Proration Table
for vehicles with more than 12,000 Miles**

Month in Service	Parts Quantity	Customer Charge in Percent of Suggested Retail Price	Month in Service	Parts Quantity	Customer Charge in Percent of Suggested Retail Price
0	0100	0%	31	0048	52%
1	0098	2%	32	0047	53%
2	0097	3%	33	0045	55%
3	0095	5%	34	0043	57%
4	0093	7%	35	0042	58%
5	0092	8%	36	0040	60%
6	0090	10%	37	0038	62%
7	0088	12%	38	0037	63%
8	0087	13%	39	0035	65%
9	0085	15%	40	0033	67%
10	0083	17%	41	0032	68%
11	0082	18%	42	0030	70%
12	0080	20%	43	0028	72%
13	0078	22%	44	0027	73%
14	0077	23%	45	0025	75%
15	0075	25%	46	0023	77%
16	0073	27%	47	0022	78%
17	0072	28%	48	0020	80%
18	0070	30%	49	0018	82%
19	0068	32%	50	0017	83%
20	0067	33%	51	0015	85%
21	0065	35%	52	0013	87%
22	0063	37%	53	0012	88%
23	0062	38%	54	0010	90%
24	0060	40%	55	0008	92%
25	0058	42%	56	0007	93%
26	0057	43%	57	0005	95%
27	0055	45%	58	0003	97%
28	0053	47%	59	0002	98%
29	0052	48%	60	0000	100%
30	0050	50%			

Volkswagen Economy 12-Volt Replacement Batteries Limited Warranty (for battery part numbers beginning with JZW)

- ▶ Are warranted to be free of defects in material and workmanship for 12 months, regardless of mileage.

Labor is not reimbursable in the following situations:

- ▶ On wholesale purchases or installation by an independent repair facility.
- ▶ On over-the-counter purchases.

Volkswagen Economy 12-Volt Replacement Battery Policy Guidelines

- ▶ Full 100% reimbursement for parts and labor up to 12 months, regardless of mileage.
- ▶ Proration is not applicable for Volkswagen Economy 12-Volt Replacement Batteries
- ▶ This warranty does not apply to batteries that were placed in commercial or marine use.

Glass

For all window/sunroof glass repairs, warrantability must be determined by the QTM Team using the Warranty Repair Acceptance (WRA) process in the Operations Section of WISE, prior to starting the repair. Glass is covered under the NVLW for manufacturing defects only. Stone chips in the glass are not covered.

Mufflers – Volkswagen Limited Lifetime Warranty

Limited Lifetime Warranty for Volkswagen Replacement Mufflers, Shock Absorbers, Struts and Strut Inserts

Limited Lifetime Warranty for Volkswagen Replacement Parts			
Start of coverage	Part covered	Coverage	Time limits
Purchase date of 5/91 or later	Mufflers, shock absorbers, struts, strut inserts	Covers part only after 12/12 (no labor). Available for the original part purchaser.	Unlimited time/mileage

What is required to file a claim

- ▶ In order to make a claim under the warranty set forth on the reverse side of the Warranty Certificate, the claimant must present the properly completed Certificate along with their proof of purchase (dated invoice or repair order), and proof of current vehicle registration to the original place of purchase, or to any authorized Volkswagen Dealer in the United States.

Claim Procedure

- ▶ To process a Lifetime Warranty Claim, utilize Parts on Command (not SAGA).
- ▶ For questions regarding claim submission, refer to your Volkswagen *Parts Managers' Handbook, Claim Section* for details.

Paint Repairs

For all paint repairs, warrantability must be determined by the QTM Team using the Warranty Repair Acceptance (WRA) process in the Operations Section of WISE, prior to starting the repair, except paint issues addressed through a technical bulletin, or paint repairs under 50 time units. Paint is covered for manufacturing defects only. Stone chips in the paint (and resultant rust on the metal), and blemishes due to environmental influences are not covered.

Parts – Replace-only Components

If replaced under any Volkswagen warranty the components listed in table [Replace-only components](#) must be replaced rather than repaired. After warranty expiration, repairs to these components may be performed at the customer's discretion.

- **Note:** Deployed airbags must never be repaired but replaced with a new replacement airbag that has the same specifications as the originally installed airbag. Volkswagen will not accept liability for consequential damage resulting from repaired airbags.

Replace-only components	
A/C Compressor	Clutch Master Cylinder
Air Bags	Clutch Slave Cylinder
Alternator	Diesel Injection Pump
Brake Caliper	ECM/TCM
Brake Drum	Flywheel
Brake Master Cylinder	Power Steering Pumps
Brake Wheel Cylinder	Power Steering Rack
Certain Instrument Clusters	Starter Motor
	Turbo

Genuine VWoA remanufactured parts must always be used when available. Machining of parts (i.e. cylinder heads) is not allowed under warranty unless instructed to do so by Product Support.

Safety Belts

Safety belts of vehicles first sold or registered in Kansas and safety belts sold and installed in vehicles registered in Kansas after July 1, 1986 are covered for defects in material and workmanship for 10 years/unlimited mileage, beginning with the in-service date.

Use claim type 110 for repairs/replacements within the NVLW. Use claim type 210 for repairs/replacements outside of the NVLW but within the 10-year warranty period of the Kansas Seat Belt Warranty.

Tires

Tires are not covered under the NVLW. Tires are warranted by their respective tire manufacturer. Volkswagen dealers should assist the customer in any way possible to obtain warranty service from the tire manufacturer. Volkswagen dealers are responsible for obtaining the manufacturer's tire warranty statement, which is to be given to the customer. NHTSA and regulations require that a tire warranty pamphlet be placed in every new vehicle prior to sale. To assist you in replacing any missing warranty pamphlets, please contact the following tire manufacturers.

Tire Manufacturers	
Continental General 1800 Continental Blvd. Charlotte, NC 28273	1-800-847-3349
Dunlop Tire Corp. 1144 East Market Street Akron, OH 44316	1-800-548-4714
Bridgestone/Firestone Inc 1 Bridgestone Park Nashville, TN 37214	1-800-356-4644
Goodyear Tire & Rubber Co. 1144 East Market Street Akron, OH 44316	1-800-321-2136
Michelin Tire Corp. P.O. Box 19001 Greenville, SC 29602-9001	1-800-847-3435
Pirelli Tire North America 300 George Street, 5 th Floor New Haven, CT 06511	1-800-747-3554
Uniroyal Goodrich Tire Co. P.O. Box 19001 Greenville, SC 29602-9001	1-800-521-9796
Yokohama Tire Corporation 601 South Acacia Avenue Fullerton, CA 92831	1-800-423-4544
Hankook Tires Corporate Headquarters 1450 Valley Road Wayne, NJ 07470	1-877-740-7000

Transmissions

Technician Helpline VTA case number requirements:

A Technician Helpline VTA case number with repair instructions is required prior to replacing all transmissions (complete assemblies).

Replacement transmission:

Volkswagen's policy provides that if the cost of parts and/or labor of a repair exceed 80% of the cost of a complete remanufactured unit, a complete remanufactured replacement unit must be used, unless Volkswagen specifies otherwise in particular cases.



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