

On-car analysis list from December 4th, 2015
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Jetta Hybrid	13 - 15	All	All	P309F and P309D Fault Code	Mil-on no electric drive mode, untouched vehicles
	Golf, Jetta, Passat, Golf Sportwagen, Beetle, Beetle Conv	15	2.0TDI (CVCA, CRUA)	All	Glow Plug	MIL-on with glow plug pressure sensor faults and a confirmed loose glow plug connector with no previous repairs
	Touareg	11-15	3.0L (CATA/CNRB)	All	P0087/Fuel Pump Noise/Crank-No-Start	Customer states crank no start, in-tank fuel pump making noise, possibly with P0087 (No previous repairs for High Pressure Pump concerns)
	Passat	12 and 14	2.0TDI (CKRA)	All	P0202A and/or P202B in ECM	MIL-on with static fault code P202A and or P202B (MY12 and 14 only, no MY13)
	Tiguan	15	All	All	Rear O2 Sensor Fault	MIL-on fault P013E in the ECM
	Passat, Jetta, Beetle, Golf, Golf Sportwagen	15	2.0TDI (CVCA/CRUA)	All	Oil Pressure Switch	Engine Oil light and/or MIL-on with P164A or P164B
	Passat	15	2.0TDI (CVCA, CRUA)	All	Coolant Light	Customer states coolant light on and/or coolant is low, but no leak present
	Jetta, Passat, Jetta Sportwagen, Beetle, Beetle Conv	14	2.0TDI (CKRA, CJAA)	All	EGR Fault	MIL-on fault code P046C (untouched vehicles only)
	Jetta, Passat, Beetle, Beetle Conv	14-15	1.8T (CPRA, CPKA) 2.0T (CPPA, CPLA)	All	Upper Timing Cover	Engine Oil leak, upper timing cover leaking oil
Jetta, Passat, Beetle, Beetle Conv	15	1.8T (CPRA, CPKA) 2.0T (CPPA, CPLA)	All	Injector	MIL-on misfire faults (injector must be confirmed to be the cause of misfire)	
Electrical	All	16	All	All	Alignment	Vehicle alignment not correct during PDI (no prior alignment repairs)
Electrical	Jetta, Beetle, Beetle Conv	15-16	All	All	Steering Column Lock	Ignition key hard to turn (vehicles built December 12, 2014 or later)
Body	Golf/GTI, Golf Sportwagen	15	All	All	AC Compressor	AC inoperative/blows warm AC compressor pulley torque limiter separated
	Jetta, Passat	15-16	All	All	Door Lock	Any MFI "Door Ajar" concern (Vehicle VIN ranges: Jetta FM219981 – FM350000 or after FM354021 / Passat after FC025559)
	Beetle, Beetle Conv	16	All	All	Front Door Window Guide	Window does not go up/gets stuck halfway
	Golf Sportwagen	15-16	All	All	Sunroof Water Drain	Water leak from sunroof/headliner, water stains on headliner
	CC	14-16	All	All	Front Seat Cover	Customer states the lower front seat cover is loose (front seats only)