



Service Information

Offboard Diagnostic Information System Service (ODIS Service)

Number: VOS-15-12

Subject: License Renewal Instructions

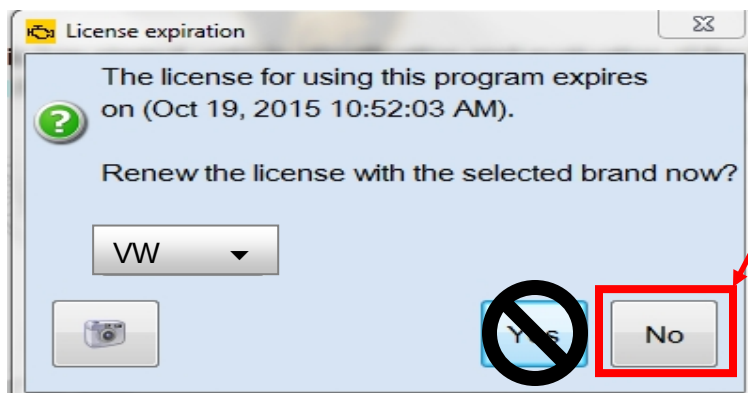
Date: Dec. 17, 2015

Supersedes VOS-14-19 due to updated document cross-references

1.0 – Introduction

ODIS Service software licenses expire 2 years after importation. Users are prompted to renew the license one week before it is due to expire.

Important! When the renewal prompt appears as illustrated, select No:

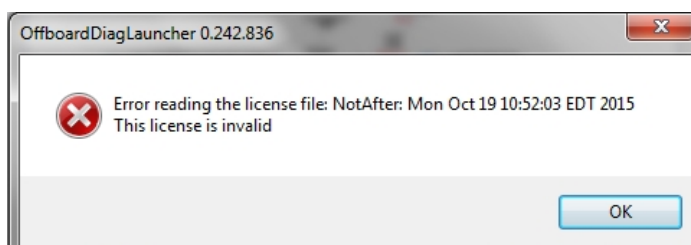


License renewals from the prompt above are not possible at this time. **Do Not select the Yes prompt.**

ODIS Service will start and function up to the license expiration date given in the prompt. However, we recommend deleting all saved copies of the existing license, and **requesting and importing a new license** as soon as possible after being prompted. Refer to the instruction in **Sections 2.0 and 3.0**.

Note:

Attempts to use ODIS Service after the license expiration date results in the following error message, and the program does NOT start:





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2.0 – License File Management

When a new ODIS Service license is **requested and imported**, the previous license file is **no longer valid**. To avoid confusion, **locate and delete all saved copies of the previous (expired) license before requesting and importing a new license.**

3.0 – Request & Import New License

Notes:

- *Please read these instructions carefully and in their entirety before performing any procedures. If you do not understand these instructions, arrange to have a qualified person perform these procedures.*
- *Heed all prerequisite requirements and notes, and follow all instruction steps in the Section order given.*
- *Discard all printed copies of this document after use. Revised versions may be issued at any time. Always check ServiceNet for the latest version.*

3.1 – Request License

Request a new license **via eShop**. For detailed instructions, refer to **Sections 3.1 & 3.2 in Service Information – ODIS Service document: Installation Phase 1 – Preparation, License & Security Certificate Process Instructions**

3.2 – Import License

Prerequisites:

- ☐ All saved copies of the previous (expired) license file deleted from folder on desktop or other location.
- ☐ New license requested and downloaded from eShop to folder on desktop or other location as per Phase 1 instructions.
- ☐ Diagnostic device plugged in to A/C power adapter, and booted to Windows desktop
- ☐ **ODIS Service NOT running**

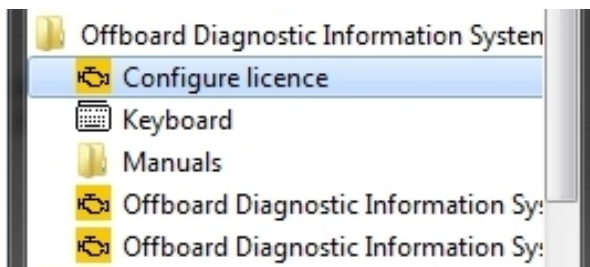
1. Go to: **Windows Start:**



2. Select **All Programs**

3. Select **Offboard Diagnostic Information System Service:**

4. Select **Configure License:**

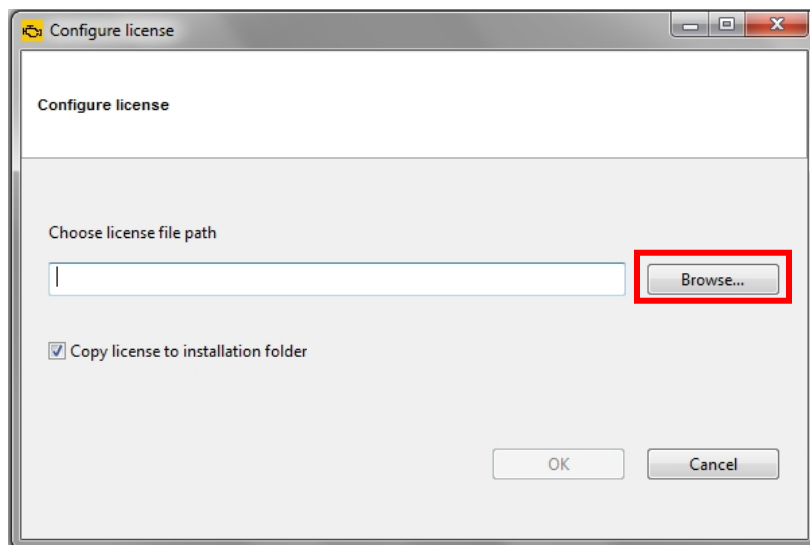


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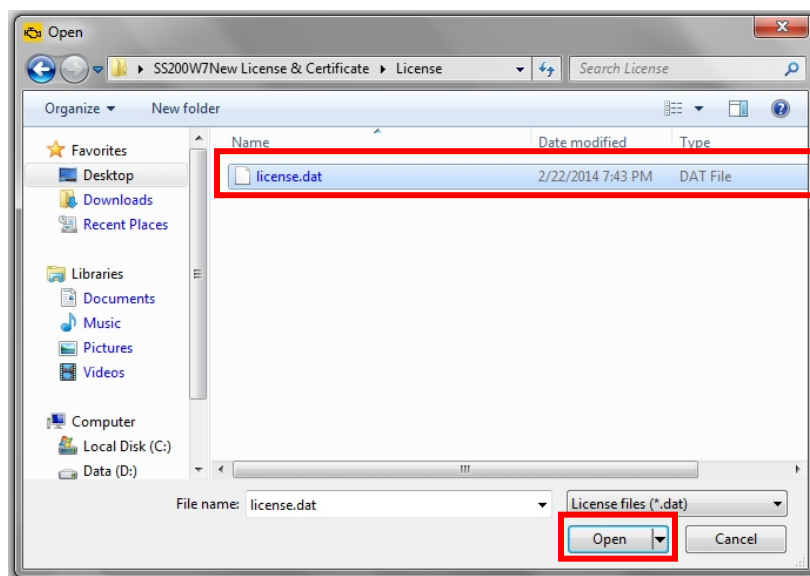
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5. Click **Browse**:



6. Navigate to the saved location of the new license downloaded from eShop, e.g.: **device folder** on desktop or other location.

7. **Highlight** the **license.dat** file, and then select **Open**:



Note:

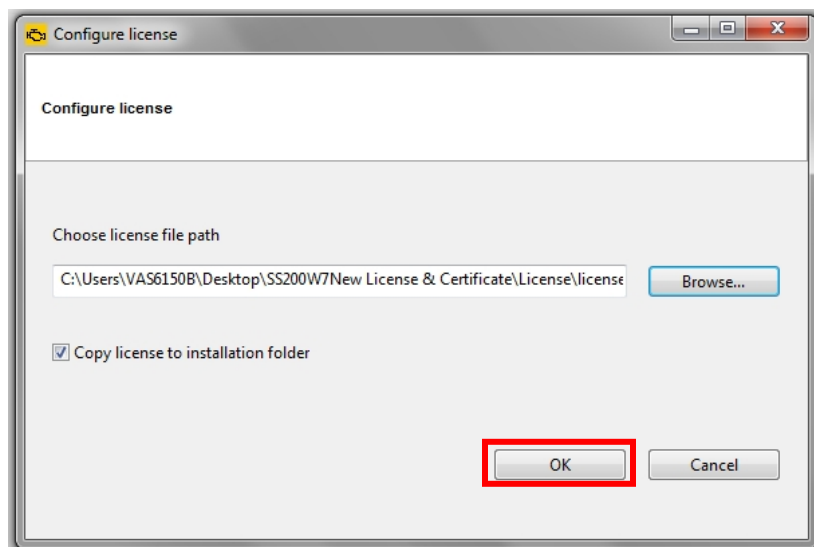
DO NOT double-click the license file in its saved location!

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8. Select **OK** to import new license:



9. From the Windows desktop, start ODIS Service (connect to vehicle etc.) and confirm program start and function.