



Service Bulletin

PRELIMINARY INFORMATION

Subject: Radio Restarts on Home Screen after Ignition Cycle

Models: 2015-2016 Chevrolet Colorado, Silverado HD (AVF)
2015-2016 GMC Canyon, Sierra HD (AVF)
With RPO IO3, UEO, and without RPO U2K

Condition/Concern

Some customers may comment that after an ignition cycle when restarting the vehicle, the radio display will be on the home screen and not on the audio screen where they left it.

Recommendation/Instructions

This is a normal operating characteristic of the vehicle.

Customer Information

Please communicate to the customer that this condition is a normal operating characteristic of their vehicle and it will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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