



Service Bulletin

PRELIMINARY INFORMATION

Subject: Excessive Road or Engine Noise While Driving

Models: 2013 - 2015 Cadillac ATS
2014 - 2015 Cadillac CTS (VIN A)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment that excessive road or engine noise is heard in the passenger compartment when driving.

Recommendation/Instructions

Inspect the Intermediate Steering Shaft Boot for being out of position at the cowl. In most cases the boot is out of position at the bottom.

Reinstall the boot - ensuring it is fully seated.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
7480188 *	Adjust The Position Of The Intermediate Steering Shaft Boot	0.2 hr
* This is a unique labor operation for bulletin use only. This number will not be published in the Labor Time Guide.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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