



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Unwanted Chime After BCM Program Update

**Models:** 2011-2014 Chevrolet Volt

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some customers may state that the chime will sound for 8-10 minutes after the vehicle is running and all the doors are closed.

There will be no messages on the driver information center (DIC) and no dtc's in any module.

You may have noticed that this concern happened after the Body Control Module (BCM) software was updated

This could be caused by the BCM having a different software version than the Keyless Entry Module.

This difference may cause an unwanted chime.

### Recommendation/Instructions

Make sure the Keyless Entry Module has the latest calibrations as per TIS-2-Web.

If the Keyless Entry module has a older calibration, update the software and recheck for the concern.

If the concern is still there, follow normal diagnostics in SI

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2810545	Keyless Entry Control Module Reprogramming with SPS	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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