



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Intermittent Driver Instrument Panel Tweeter Is Inoperative, Cuts In and Out, Crackles, Or Poor Audio Quality

**Models:** 2015 Chevrolet Colorado  
2015 GMC Canyon  
Equipped with RPO UQ3

### Condition/Concern

Some customers may comment that intermittently the left front audio is inoperative, cuts in and out, crackles, or has poor audio quality.

### Recommendation/Instructions

If this concern is encountered, inspect the left front tweeter wiring for:

- A possible pinched harness between the left side of the I/P carrier and mounting bracket
- A spread speaker connector terminal
- An incorrect speaker connector terminal
- Shorted speaker wiring.

Replacing the speaker will not correct the concern if the terminals or wiring is damaged. Repair/Replace any terminals or damaged wiring as needed.

### Warranty Information

For wiring repairs covered under warranty, please refer to latest version of bulletin 10-00-89-005 for warranty information on wire/connector repairs.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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