



Service Bulletin

PRELIMINARY INFORMATION

Subject: Diagnostic Tip - Rattle Noise From Rear Of Vehicle While Driving At Low Speeds Over Small To Medium Sized Bumps

Models: 2011 - 2013 Chevrolet Impala
2014 - 2016 Chevrolet Impala Limited

This PI was superseded to update model list. Please discard PIC5541B.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment on a rattle from the rear of the vehicle while driving at low speeds over small to medium sized bumps.

The noise may sound like a loose spare tire or suspension component.

Recommendation/Instructions

The source of the noise is likely to be the left and right retaining clips holding the midsections of the parking brake cables to the car.

The rattle can be repaired by preloading the cables using the Parking Brake Adjustment Procedure in Service Information.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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