



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** AC Blows Warm Air Intermittently in High Ambient Temperatures

**Models:** 2015 Chevrolet Trax

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

The A/C system may blow warm air intermittently in high ambient temperatures. In cities with high ambient temperatures, usually above 38C / 100 F, the AC system is not capable to reject the amount of heat needed to cool down the vehicle's cabin. This may cause the compressor to cycle and system pressures reach compressor cut off very fast due to very low heat rejection.

### Recommendation/Instructions

**Important:** Do NOT replace any parts at this time.

Engineering is currently working on a repair for this condition. This PI will be updated once a repair becomes available.

### Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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