



Service Bulletin

PRELIMINARY INFORMATION

Subject: Rear View Camera Image Displayed For Extended Period Of Time

Models: 2014-2016 Buick Encore, Verano
2014-2016 Chevrolet Camaro, Cruze, Equinox, Malibu, Orlando (Canada Only), Volt, SS
2014-2016 GMC Terrain
Equipped with RPO UFU, UP9, UHQ, UHK, UFW, UHR, UHJ, or UFF

Condition/Concern

A customer may comment that the rear view camera will be displayed for a longer than usual amount of time. The concern will exist until the ignition is cycled or the vehicle is cycled back into and out of reverse. Audio and tuner control functions of the radio will still work as designed when this concern is present, but the display will not change.

Do not replace any parts. General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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