



Service Bulletin

TECHNICAL

Subject: Difficult to Shift into Park and/or Difficult to Depress Shifter (Transmission Control Lever) Button

Attention: This Bulletin also applies to any of these models that may be Israel Export vehicles.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Cruze	2011	2015			All	Automatic

Condition	Some customers may comment that it is difficult to shift into Park and/or it is difficult to depress the shifter (transmission control lever) button.
Cause	This may be caused by a retaining tab on the shifter (transmission control lever) knob trim that may have come loose and become lodged in the shifter (transmission control lever) button return spring.

Correction

If you encounter the above condition, do **NOT** replace the entire shifter (transmission control lever) assembly. Replace the shifter (transmission control lever) knob.

Service Procedure:

1. Pull the knob with both hands upward with a twisting motion of max. 1-2 degrees to release from the transmission control lever.
2. Remove/Replace transmission control lever knob from the transmission control.

Note: Considerable effort may be necessary to release the knob from the control lever.

Parts Information

For part numbers and usage, Automatic Transmission — Transmission Control Lever in group 04.006 of the appropriate parts catalog.

Warranty Information

Labor Operation	Description	Labor Time
8460170	Transmission Control Lever Knob Replacement	Use Published Labor Operation Time

Version	1
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Modified	
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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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