



Service Bulletin

PRELIMINARY INFORMATION

Subject: Rattle/Noise from Front or Rear of Vehicle on Cold Start Up

Models: 2012-2013 Chevrolet Impala
2014-2016 Chevrolet Impala Limited

This PI has been revised to add the 2015-2016 Model Years. Please discard PI1138.

Condition/Concern

Some customers may comment on a brief rattle or noise heard from the front or the rear of the vehicle on a cold start up.

This may be caused by the "Y" pipe inner and outer components expanding at different rates resulting in the rattle/noise.

Recommendation/Instructions

This is a normal characteristic of the vehicle's exhaust system and no repair(s) should be attempted for this concern.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

For further information, please contact GM Technical Assistance Center (TAC) for assistance.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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