



Service Bulletin

PRELIMINARY INFORMATION

Subject: White Film/Residue on Vehicle Interior, Door Trim Panels and/or Instrument Panel (IP)

Models: 2008-2016 GM Passenger Cars and Trucks

Attention: This PI also applies to any of the above models that may be Export vehicles.

This PI has been revised to add the 2014-2016 Model Years. Please discard PI0799.

Condition/Concern

Some customers may comment on seeing a white film/residue on the IP pad and/or door trim panels. This is most noticeable on dark interior pads/panels.

The white film/residue condition may result from a variety of causes, including cleaning products or the bodily transfer of certain lotions, bug sprays, etc. Also, rubbing/bumping/resting any body parts on the pads/panels may cause this concern, particularly if the customer has dry skin.

Recommendation/Instructions

Door panels and IP pads/assemblies **should not** be replaced for this concern. For proper cleaning, please follow the interior cleaning instruction found in the latest version of Corporate Bulletin Number 06-00-89-029: Interior Cleaning - Instrument Panel (IP), Hard or Plastic Surfaces, Seats, Carpet, Leather, Vinyl, Fabric Cleaner, Stain Remover, Restorer - Product Availability.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION