



Service Bulletin

INFORMATION

Subject: Normal Characteristic - Slight Bump, Jerk or Rough Engine Startup During an AutoStart Event

Attention: This Bulletin also applies to any of the models that may be Export vehicles.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	ATS, CTS	2016	2016			All	Automatic

Condition	Some customers may comment that there is a slight bump, jerk or rough engine startup during an AutoStart event.
Cause	The engine is being restarted in Drive. The transmission is in Drive, engaged, when the engine restarts compared to having the transmission in Park, disengaged, during an initial engine startup.
Additional Options	Engine Control - Autostop/Start System (KL9).

Correction

This is a normal condition.

Refer to Stop/Start System Description and Operation (Document ID# 4069102) in SI for Autostart Criteria.

If the engine startup is severe, follow SI for diagnosing the issue.

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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