



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Engineering Information – One or More Key Transmitter(s) Inoperative/Not Detected or Passive Entry Inoperative While Transmitter Functions Operate as Intended

**Models:** 2015 Cadillac Escalade  
2015 Chevrolet Suburban, Tahoe  
2015 GMC Yukon  
Equipped with Keyless Engine Start (RPO BTM)

*This PI has been revised to end the need for information from the field. Please discard PIE0338.*

If you encounter a vehicle with this concern, please refer to SI diagnostics.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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