



Service Bulletin

TECHNICAL

Subject: No Crank/No Start Due to Dead Battery, MIL Illuminated

Attention: This Bulletin applies only to models built in Korea.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick, Chevrolet,	Encore, Trax	2015	2015			All	All

Condition	Some customers may comment on a no start due to a dead battery.
Production	Korean built vehicles only. Position 1 of VIN will be "K." Built Prior to May 22, 2015.

Correction

Perform normal parasitic drain diagnostics. Refer to Diagnostic Procedure Instructions in SI.

Service Procedure:

Perform battery drain test. Refer to Battery Electrical Drain/Parasitic Load Test in SI.

If no issues are identified and battery draw is 3 amps or higher, contact GM Technical Assistance (TAC) for further instructions.

Warranty Information

Labor Operation	Description	Labor Time
4041512	Battery Charging and Testing	Use Published Labor Operation Time

Version	1
Modified	

Additional Keywords: DTCs P069E P0700 P0703 U0073 U0101 U0109 U0121, Loss of Communication

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools,

safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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