



Date: Oct-2015

Service Bulletin

TECHNICAL

Subject: Front Side Door Armrest Cover Trim Squeak Noise

Attention: This Bulletin also applies to any of the models that may be Export vehicles.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500	2014	2016			All	All
GMC	Sierra 1500	2014	2016			All	All
Chevrolet	Silverado 2500, 3500	2015	2016			All	All
GMC	Sierra 2500, 3500	2015	2016			All	All

Condition	Some customers may comment on hearing a squeak noise from the driver or passenger front door armrest area.
Cause	The cause of the condition may be a tight interface between the surfaces of the front side door armrest cover trim plate and the door panel.
Additional Options	Equipped with Window - Power Operated, All Doors (RPO A31)

Correction



Note: The passenger side is shown in the graphic above; the driver side is shown below.

Verify the condition and apply BSR tape to the door trim panel on the affected side. The tape will be applied to partially cover two of the slotted openings in the plastic armrest bracket at the locations shown above.

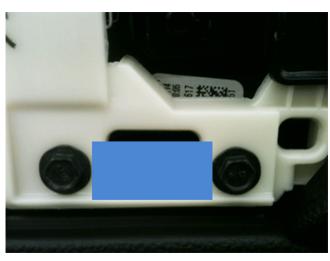
Service Procedure:



1. Remove the armrest cover trim on the affected side. Refer to Front Side Door Armrest Cover Trim Replacement (With A31) in SI.

Note: The Kent Automotive P/N KT13485 tape has a 10 mm (0.40 in) width. If an equivalent is used, a maximum width of 12 mm (0.472 in) is recommended.

2. Cut two pieces of *Kent Automotive BRS tape, P/N KT13485 or equivalent, approximately 26 mm (1 in) in length.



Note: As shown in the example above, the intent is to cover only 3/4 of the lower portion of the slotted opening.



- 3. Apply the tape to the plastic bracket, covering 3/4 of the lower portion of the slotted opening at the two locations shown above.
- 4. Reinstall the armrest cover trim. Refer to Front Side Door Armrest Cover Trim Replacement (With A31) in SI.

Parts Information

* We believe this source and their products to be reliable. There may be additional manufacturers of such products/materials. General Motors does not endorse, indicate any preference for, or assume any responsibility for the products or material from this firm or for any such items that may be available from other sources.

Contact Kent Automotive at 1-888-YES-KENT or online at www.kent-automotive.com.

Description	Part Number	Material Allowance	
Kent Automotive BRS tape	KT13485	\$ 0.25	

Warranty Information

Labor Operation	Description	Labor Time
1042680	Front Side Door Armrest Cover Trim Replacement	Use Published Labor Operation Time

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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