



Service Bulletin

PRELIMINARY INFORMATION

Subject: Damaged, Disassembled or Improperly Packaged Turbochargers Returned to Warranty Part Center

Models: 2011-2016 Buick Regal
2013-2016 Buick Encore, Verano
2010-2011 Cadillac SRX
2013-2016 Cadillac ATS
2014-2016 Cadillac CTS, XTS
2008-2009 Chevrolet Kodiak
2008-2016 Chevrolet Express, Silverado
2008-2010 Chevrolet HHR
2009-2010 Chevrolet Cobalt
2011-2016 Chevrolet Cruze
2012-2016 Chevrolet Sonic
2013-2016 Chevrolet Malibu, Trax
2008-2009 GMC TopKick
2008-2016 GMC Savana, Sierra, Sierra Denali
2008-2010 Pontiac Solstice
Equipped with Engine RPOs LAU, LBZ, LDV, LF3, LGH, LHU, LLY, LML, LMM, LNF, LSF, LTG, LUJ, LUV or LUZ

This PI has been revised to add the 2016 Model Year. Please discard PI0653B.

Condition/Concern

A Service Agent (Dealer) during vehicle service may need to replace an engine turbocharger (TC). Any turbocharger that is returned to the Warranty Parts Center (WPC) will be inspected by engineering for root cause failure.

The Warranty Part Center has received turbochargers returned by Service Agents that have been disassembled, damaged during removal from the engine, electrical harnesses or connectors that have been cut or removed from the turbocharger and/or improperly packaged turbochargers resulting in shipping damage.

Recommendation/Instructions

If a turbocharger is replaced, the following instructions **MUST BE** followed when returning the old turbocharger to the WPC:

- **DO NOT** disassemble the turbocharger for any reason.
- **DO NOT** remove any parts from the turbocharger.
- **DO NOT** cut or remove the vane position sensor (VPS) electrical wiring harness or connector if equipped.
- **PROPERLY AND SECURELY PACKAGE** the old turbocharger in the original shipping container from the replacement part with the upper and lower packaging locators installed correctly.

- ⇒ **If the WPC receives a turbocharger that is disassembled, has parts that are removed, damaged or missing or was damaged during shipping because of improper packaging, the repair Transaction may be debited back to the dealer.**
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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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