

Warranty Information

Warranty Communication

Number: AWC 15-23

Subject: PDI Function Tests Must be Run in Guided Fault Finding

Date: Sep 08, 2015

To: U.S, Puerto Rico Dealers

This document conveys General Information.

It's been brought to our attention that some technicians are using *Guided Functions* instead of *Guided Fault Finding* to run PDI function tests.

Guided Functions must not be used for PDI function tests because the diagnosis logs cannot be uploaded to the paperless server. This makes storage and recording keeping of the logs on the server incomplete, and lengthens time for claim review.

If technicians or others at your dealership experience any issues or concerns while updating software or uploading diagnosis logs to the paperless server, please contact the Diagnostic Tester Software Support (DTSS) at 888.896.1298.