

Technical Service Bulletin



55 “Low Oil Level” message is on in the DIS or MMI

55 15 38 2023967/7 October 14, 2015. Supersedes Technical Service Bulletin Group 55 number 13-32 dated July 30, 2013 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2009 - 2012	All	Not Applicable
A4	2013	A000001 - A152097 N000001 - N028324	Not Applicable
A5	2008 - 2012	All	Not Applicable
A5	2013	000001 - 035379	Not Applicable
A5 Cabriolet	2009 - 2012	All	Not Applicable
A5 Cabriolet	2013	000001 - 007155	Not Applicable
Q5	2009 - 2012	All	Not Applicable
Q5	2013	000001 - 030984	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
7	-	Revised <i>Service</i> (Updated part numbers)
6	7/30/2013	Revised <i>Service</i> (Added Tip) Revised <i>Required Parts and Tools</i> (Removed part number)
5	5/28/2013	Revised <i>Service</i> and <i>Required Parts and Tools</i> (Added part number)

“Low Oil Level” message is on in the DIS or MMI.

Technical Background

The hood must be open for *at least 30 seconds* for a reset of this message to be performed. The message is not reset in the DIS/MMI because the hood has not been recognized as being opened due to an inoperative hood contact switch.

Production Solution

Improved hood contact switches have been put into current production vehicles, and a software change with improved logic is planned for production.

Service

1. Check the hood contact switch by using the VAS diagnostic tester to read measured value block (MVB) 26 in the comfort system control module, J393 (address word 46), after the hood is opened and then closed:

A) If the value changes (as expected, normal operation of the contact switch), then the vehicle may have an oil level issue. Check the oil according to the instructions in Elsa.

B) If the value does not change, replace the hood contact switch according the instructions in the Elsa repair manual.

- There are three versions of B8 hood latches. Check the part number on the current contact switch connector to determine which part number must be ordered: **8T0953236B**, **8K0953236A**, or **8K0823509F** (Figure 1).



Tip: If **8K0953236A** is not available, use **8K0823509F**. Check with your parts department for the latest part supersessions

- Versions **8T0953236B** and **8K0953236A** use different designs for the contact switch (Figure 2). Therefore, the mounting location is slightly different on the different hood latches (Figure 3). The contact switches are not cross-compatible between the different latches. However, the latches can be swapped between vehicles as long as the correct contact switch is installed.
- Version **8K0953236F** does not have a separate contact switch. Replace the complete hood latch if using version **8K0823509F**.

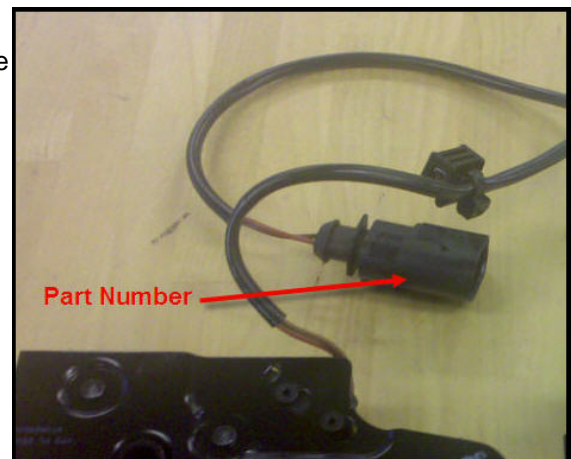


Figure 1. Part number location on connector.

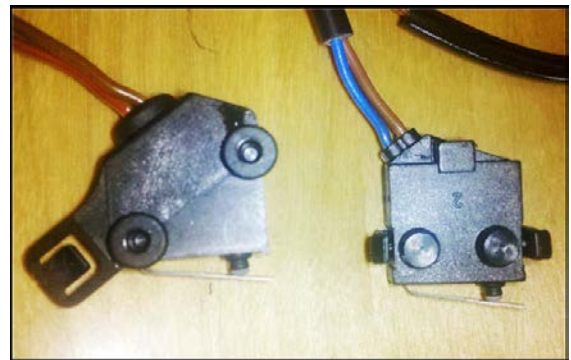


Figure 2. Design differences between the contact switches **8T0953236B** and **8K0953236A**.

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Figure 3. The mounting locations for the contact switches **8T0953236B** and **8K0953236A** are different; thus, they are not cross compatible.

Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	5552		
Damage Code:	0040		
Labor Operations:	Lower hood lock mechanism remove and reinstall, contact switch remove and reinstall	5517 9999	50 TU
Diagnostic Time:	GFF	0150 0000	Time stated on diagnostic protocol (50 TU max)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2023967/7		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

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Required Parts and Tools

Part Number	Part Description	Quantity
8T0953236B	Hood contact switch	1 (if applicable)
8K0823509F	Hood lock with micro switch	1 (if applicable)

Additional Information

All parts and service references provided in this TSB (2023967) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.