

Audi of America, Inc.



Date: December 7, 2015
To: Audi Dealer Principal, Service Manager, and Parts Manager
From: Audi Customer Protection
Subject: Upcoming Update 48M2
Power Steering Control Module Software Update (NVLW)
2016 Model Year Audi A6, S6, A7, RS7, A8, S8

Dear Audi Dealer Principal, Service Manager, and Parts Manager:

This communication is to inform you of upcoming Update **48M2**.

What vehicles are affected?

There are 8 Audi vehicles affected in the U.S. by this Update.

Of the affected vehicles, the following are in dealer inventory:

New Vehicle Inventory: 3

What is the issue?

On Audi vehicles manufactured within a specific period, a fault may occur in the communication between the steering and the other control units after the ignition has been switched on. As a result, the red warning lamp for the steering is displayed and the power steering is deactivated.

What does the repair procedure involve?

Update the power steering control module via SVM.

When will the Update be available?

This Update will be visible in Elsa and ServiceNet on or about December 8, 2015.

Please refer to the Elsa campaign/action screen for confirmation of whether the Update applies to each specific vehicle. Additionally, this Update is posted on Elsa and ServiceNet for additional information and complete repair instructions.

Consistent with general Audi corporate policy governing Updates, Audi is not notifying consumers. (Updates differ from recalls and service actions; consumers are notified in writing of recalls and service actions.) Each vehicle should be completed when it is in to the dealer for maintenance or any other service visit. Dealer stock vehicles **cannot, however, be delivered** to consumers until the Update is completed.

To identify any vehicles in your inventory that are affected by this Update, please run the "New and CPO Inventory Open Campaign/Action Listing" report from the OMD Web system.

Dealers must ensure that every affected vehicle gets the update before delivery to consumers. Your effort is integral in reaching the highest quality expectations of Audi customers.

Thank you for your cooperation and assistance in this important matter.

Audi of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326
+1 248 754 5000
www.audiusa.com