

Warranty - Technical Support – Service Operations

Communication

Number: AWC 15-35

Subject: MY 2017 missing for the Q7 on ODIS Service Application Version 3.0.0 and Audi Brand Diagnostic Content Version 2.6.3

Date: Dec 16, 2015

To: U.S, Puerto Rico Dealers

This document conveys General Information.

It is always our joint priority to be proactive, and keep dealership service personnel up-to-date with situational information we become aware of. Now is such a circumstance.

MY2017 Q7-- ODIS version does not recognize as MY2017 vehicle

On the new ODIS Service Application Version 3.0.0 and Audi Brand Diagnostic Content Version 2.6.3 that will be available soon, the software does not recognize the VIN as a MY2017 (Position No. 10 “H”) for the Q7.

Since the tester will not list year 2017, select this vehicle as MY 2016 instead and then select the correct engine code. This way all of the correct Guided Fault Finding function test will be available to repair this vehicle.

To reiterate: all of the function tests that are needed to repair the 2017 Q7 will be available, it’s just that the ODIS software version cannot read the year 2017 yet!

When notification is received that the new ODIS Service Application Version 3.0.0 and Audi Brand Diagnostic Content Version 2.6.3 are available, update all testers at the dealership immediately.

If you experience any issues or concerns while updating to these latest versions, please contact the ODIS Diagnostic Support Group at 888.896.1298.

Thank you.

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